

REALISING HOPES AND DREAMS

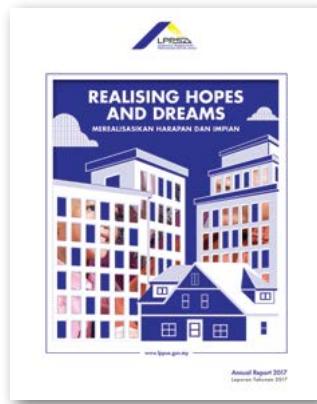
MEREALISASIKAN HARAPAN DAN IMPIAN



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Annual Report 2017
Laporan Tahunan 2017





Realising Hopes and Dreams

The art on our cover reflects those things that are closest to the hearts of most Malaysians; our families and the safety and comfort of the homes we create for, and together with, our loved ones.

Most people dream of owning a home, raising a family and securing a bright future for their children.
We believe that this dream should be within reach for everyone.

We understand your hopes and dreams and strive to do everything in our power to make them come true and build better lives for all Malaysians.

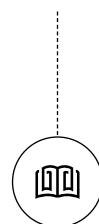


Merealisasikan Harapan dan Impian

Karya pada muka depan mencerminkan perkara yang paling dekat di hati kebanyakan rakyat Malaysia; keluarga dan keselamatan serta keselesaan kediaman yang dibina untuk bersama-sama dengan orang yang disayangi.

Kebanyakan daripada kita mengimpikan untuk memiliki sebuah rumah untuk membina sebuah keluarga dan menjamin masa depan yang cerah buat anak-anak. Kami percaya bahawa impian ini mampu dicapai oleh semua.

Kami memahami harapan dan impian anda dan melakukan segala yang termampu untuk menjadikannya kenyataan dan membina kehidupan yang lebih baik untuk semua rakyat Malaysia.



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DATO' KAMAL BIN

MOHD ALI

Chief Executive Officer/
Ketua Pegawai Eksekutif

Being a socially responsible agency, we constantly intensify our efforts in providing strong support to the Government's initiatives to increase home ownership for the civil servants. This is a great and meaningful mission of LPPSA. We carry a crucial and important responsibility in providing home financing to members of the public sector.

Sebagai sebuah agensi yang mempunyai tanggungjawab sosial, kami sentiasa meningkatkan usaha untuk memberikan sokongan yang padu kepada inisiatif Kerajaan untuk meningkatkan pemilikan rumah di kalangan penjawat awam. Ini adalah misi LPPSA yang bermakna. Kami memikul tanggungjawab utama dan penting dalam menyediakan pembiayaan perumahan kepada kakitangan sektor awam.

To access more information, log on to <http://www.lppsa.gov.my> or scan the QR code.

Untuk memperoleh maklumat lanjut boleh layari <http://www.lppsa.gov.my> atau imbas kod QR di bawah.



We believe that LPPSA is geared in the right direction to be the preferred choice in home financing for the public sector. Our strategy and initiatives will be constantly reviewed and realigned to provide a realistic and practical roadmap in achieving our vision.

Kami percaya bahawa LPPSA telah dipacu ke arah yang betul untuk menjadi pilihan utama dalam pembiayaan perumahan untuk sektor awam. Strategi dan inisiatif kami akan sentiasa dikaji dan disusun semula bagi menyediakan pelan yang realistik dan praktikal dalam mencapai visi kami.



Home Financing (RM'000)/ Pembiayaan Perumahan (RM'000)

| | |
|------|------------|
| 2017 | 55,881,609 |
| 2016 | 48,517,940 |



KEY HIGHLIGHTS/MAKLUMAT PENTING



BUILDING A BETTER LIFE

MEMBINA KEHIDUPAN YANG LEBIH BERMAKNA

Total Assets (RM'000)/ Jumlah Aset (RM'000)

| | |
|------|------------|
| 2017 | 59,246,234 |
| 2016 | 50,378,535 |

Total Revenue (RM'000)/ Jumlah Pendapatan (RM'000)

| | |
|------|-----------|
| 2017 | 3,918,953 |
| 2016 | 3,258,168 |

Surplus for the Year (RM'000)/ Lebihan Tahunan (RM'000)

| | |
|------|-----------|
| 2017 | 2,170,125 |
| 2016 | 1,439,226 |

VISION, MISSION & CORE VALUES

VISI, MISI & NILAI-NILAI TERAS

VISION VISI

To be an excellent and sustainable property financier for the public sector

Menjadi sebuah agensi pembiayaan perumahan sektor awam yang cemerlang dan mampan

MISSION MISI

To strive for excellence by practicing best policies, procedures, culture and compliances,
while continuously being innovative

Mencapai kecermerlangan dengan mengamalkan dasar, prosedur, budaya kerja dan pematuhan yang terbaik pada masa yang sama meningkatkan prestasi melalui inovasi berterusan

FUNCTIONS FUNGSI

- To manage the Fund* and to administer the public sector home financing in accordance with the provisions of the Public Sector Home Financing Board Act 2015 (Act 767).
- To advise the Minister of Finance on matters relating to the public home financing facility.
- To do such other things as may be required or permitted to do under the Act 767.
- Untuk menguruskan Kumpulan Wang* dan mentadbir kemudahan pembiayaan perumahan sektor awam mengikut peruntukan Akta Lembaga Pembiayaan Perumahan Sektor Awam 2015 (Akta 767).
- Untuk menasihati Menteri Kewangan tentang perkara berkaitan kemudahan pembiayaan perumahan sektor awam.
- Untuk melakukan apa-apa perkara lain sebagaimana yang dikehendaki atau dibenarkan di bawah Akta 767.

KEY OBJECTIVES OBJEKTIF UTAMA

- Establish policies, guidelines and processes enhancement throughout our Core-Business-Chain (CBC) using Information and Communications Technology as an enabler to ensure efficiency.
- Provide efficient financing management and business response time towards meeting client's charter.
- Financial sustainability through efficient collection, sufficient funding and prudent financial management.
- Mewujudkan dasar, garis panduan dan penambahbaikan menerusi Core-Business-Chain (CBC) dengan menggunakan Teknologi Maklumat dan Komunikasi sebagai penggerak untuk memastikan kecekapan.
- Menyediakan pengurusan pembiayaan yang cekap dan tempoh masa beruruskan ke arah mencapai piagam pelanggan.
- Kemampunan kewangan melalui kutipan bayaran balik yang cekap, pengurusan dana dan pengurusan pembiayaan yang berhemat.

* "the Fund" means the Public Sector Home Financing Fund, established pursuant to section 26 of Act 767.

* "Kumpulan Wang" bermaksud Kumpulan Wang Pembiayaan Perumahan Sektor Awam yang ditubuhkan di bawah seksyen 26 Akta 767.

VISION, MISSION & CORE VALUES

VISI, MISI & NILAI-NILAI TERAS

CORE VALUES/NILAI-NILAI TERAS



Demonstrate innovativeness and creativity and adapts easily in order to produce exceptional quality results that exceed declared performance standard.

Menunjukkan inovasi, kreativiti dan menyesuaikan diri dengan mudah dalam perubahan untuk menghasilkan keputusan yang berkualiti melebihi standard yang ditetapkan.

Ability to develop a cooperative work environment to leverage work efforts towards solutions that link overall organisational goals and expectations.

Keupayaan mewujudkan persekitaran kerja yang erat bagi memastikan matlamat dan sasaran organisasi dapat dicapai secara keseluruhannya.

Earns others' trust and respect through consistent honesty and professionalism in all interactions; keeps promises and commitment made to others. Does the right things, even when it is difficult. Does not yield to pressure to show bias or manipulate others.

Meraih kepercayaan dan rasa hormat melalui sikap jujur yang konsisten dan profesionalisme dalam semua interaksi; menepati janji dan komitmen yang dibuat. Melakukan perkara yang betul, walaupun dalam keadaan yang sukar dan tidak berat sebelah atau memanipulasi orang lain.

Understand and anticipates customers' perspective and needs in order to deliver excellent service exceeding customer expectation; makes customer and their requirements a primary focus of actions and maintains good customer relationship.

Memahami dan menjangkakan keperluan dan kehendak pelanggan bagi menyampaikan perkhidmatan yang cemerlang melebihi jangkaan pelanggan; menjadikan pelanggan dan keperluan mereka sebagai fokus utama dalam sebarang tindakan yang diambil serta mengekalkan hubungan yang baik dengan pelanggan.

Demonstrate initiative, shows tenacity and commitment to drive tasks to closure despite obstacles; accepts ownership and accountability for performance, results and actions.

Menunjukkan inisiatif, kesungguhan dan juga komitmen untuk menyelesaikan tugas walaupun menghadapi halangan; bertanggungjawab ke atas prestasi, keputusan dan tindakan yang diambil.

JOINT STATEMENT

KENYATAAN BERSAMA



**DATUK SERI DR. ISMAIL BIN HAJI
BAKAR**
Chairman/Pengerusi

DEAR STAKEHOLDERS,

On behalf of the Public Sector Home Financing Board (LPPSA), we are pleased to present a view of LPPSA's performance for the financial year ended 31 December 2017, a culmination of the dedication and commitment shown by all citizens of LPPSA.

The year 2017 was indeed exhilarating, as global economies found firm footing in a display of synchronised recovery, which saw global growth continuing to gain pace in what was known to be the broadest cyclical upswing since the beginning of the decade.

Riding on the global upturn, our Malaysian GDP growth outshone many in the region, accelerating 5.9% year-on-year – the highest GDP growth in the last three years – supported by strong exports, stable employment and consumer spending. As the Malaysian economy picked up, our Ringgit also strengthened in tandem, buoyed by stronger foreign interest in Malaysian equities and bonds.

DATO' KAMAL BIN MOHD ALI
Chief Executive Officer/
Ketua Pegawai Eksekutif

PIHAK BERKEPENTINGAN,

Bagi pihak Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA), kami amat berbesar hati membentangkan prestasi LPPSA bagi tahun kewangan berakhir 31 Disember 2017, yang merupakan gabungan dedikasi dan komitmen yang ditunjukkan oleh semua warga LPPSA.

Tahun 2017 sememangnya tahun yang membanggakan memandangkan ekonomi global yang semakin kukuh dengan memperkenalkan pemulihan sekata yang menyaksikan pertumbuhan global terus bertahan dalam apa yang dikenali sebagai peningkatan sejak awal dekad lalu.

Berdasarkan kepada pertumbuhan global, pertumbuhan KDNK Malaysia berjaya mengatasi pelbagai negara di rantau ini, dengan peningkatan tahunan sebanyak 5.9% – pertumbuhan KDNK yang paling tinggi dalam jangka masa tiga tahun – disokong oleh eksport yang kukuh, sektor pekerjaan

Operating against a backdrop of improved global and local economic conditions, coupled with higher efficiency as a result of our intensive two-year transformation, have given us the capacity, experience and resources to provide a higher number of loans and even better services to our customers in the public sector.

With the improving economic sentiment, demand for home financing including financing for affordable housing project, such as the Perumahan Penjawat Awam Malaysia (PPAM), continued to be strong witnessed by a slow uptrend of home financing approval rates and higher property transactions in the market. With this, we foresee the prospects of affordable housing demand, especially those built at strategic locations to continue to be strong, not only from within the public sector, but also from the general public at large.

dan perbelanjaan pengguna yang stabil. Memandangkan ekonomi Malaysia telah meningkat, Ringgit turut mengukuh, disokong oleh minat para pelabur asing dalam pasaran ekuiti dan bon Malaysia.

Berlatarbelakangkan pelaburan yang berlandaskan keadaan ekonomi global dan tempatan yang semakin baik, ditambah pula dengan peningkatan kecekapan hasil daripada transformasi intensif selama dua tahun, ia telah memberikan kami kapasiti, pengalaman dan sumber untuk menyediakan bilangan pembiayaan yang lebih tinggi dan perkhidmatan yang lebih baik kepada pelanggan dalam sektor awam.

Berdasarkan sentimen ekonomi yang semakin baik, permintaan bagi pembiayaan perumahan termasuk pembiayaan bagi rumah mampu milik, seperti Perumahan Penjawat Awam Malaysia (PPAM), terus mengukuh dengan menyaksikan peningkatan kadar kelulusan pembiayaan perumahan dan transaksi hartanah yang lebih tinggi di pasaran. Dengan ini, adalah diramalkan prospek permintaan perumahan mampu milik, terutamanya yang dibina di lokasi-lokasi strategik akan terus mengukuh, bukan sahaja berdasarkan permintaan daripada sektor awam, tetapi juga daripada orang awam secara keseluruhannya.

JOINT STATEMENT

KENYATAAN BERSAMA

These two years have proved to be a crucial learning path for LPPSA, where we transitioned from a traditional Government division to being a separate Statutory Body, as part of measures to strengthen the fiscal position and relieve the financial burden of the Government.

In doing so, it is envisaged that LPPSA will be able to fully focus on its function to manage home financing for the public sector independently, while developing a sustainable financial model to sustain our operations for many years to come.

We are delighted to share that in November 2017, the New LPPSA Strategic Framework 2018 was successfully endorsed by the Board. Figure 1 illustrates the New LPPSA Strategic Framework, or known as "Strategic House" which comprises of three strategic pillars to guide and realise our

strategies and plans towards accomplishing our overarching vision.

The three pillars are substantiated by four key enablers set by LPPSA leadership to propel our growth momentum in making the vision of LPPSA sustainable in the long run.

Tempoh operasi selama dua tahun ini telah terbukti sebagai suatu pengalaman yang penting buat LPPSA. Bermula sebagai sebuah bahagian yang di bawah Kementerian Kewangan dan akhirnya ditransformasikan menjadi sebuah Badan Berkanun Diasingkan Saran dan Dibebaskan. Sepenuhnya, ia memperlihatkan keupayaan LPPSA untuk terus beroperasi demi kepentingan penjawat awam.

Bagi tujuan itu, dapat digambarkan bahawa LPPSA akan memberi tumpuan kepada fungsinya untuk menguruskan pembiayaan

perumahan sektor awam secara bebas, disamping membangunkan model kewangan yang mampan bagi mengekalkan operasi untuk tahun-tahun yang akan datang.

Kami amat berbangga untuk berkongsi bahawa pada November 2017, Rangka Kerja Strategik LPPSA Baharu 2018 telah diluluskan oleh Ahli Lembaga. Rajah 1 menunjukkan Rangka Kerja Strategik LPPSA Baharu, atau dikenali sebagai "*Strategic House*" yang mengandungi tiga (3) teras strategik sebagai panduan dan bagi merealisasikan strategi serta pelan untuk mencapai visi LPPSA secara menyeluruh.

Tiga (3) teras tersebut disokong oleh empat (4) pelaksana utama yang telah ditetapkan oleh pihak pengurusan LPPSA bagi mendorong momentum pertumbuhan untuk merealisasikan visi LPPSA yang lebih mampan dalam jangka panjang.

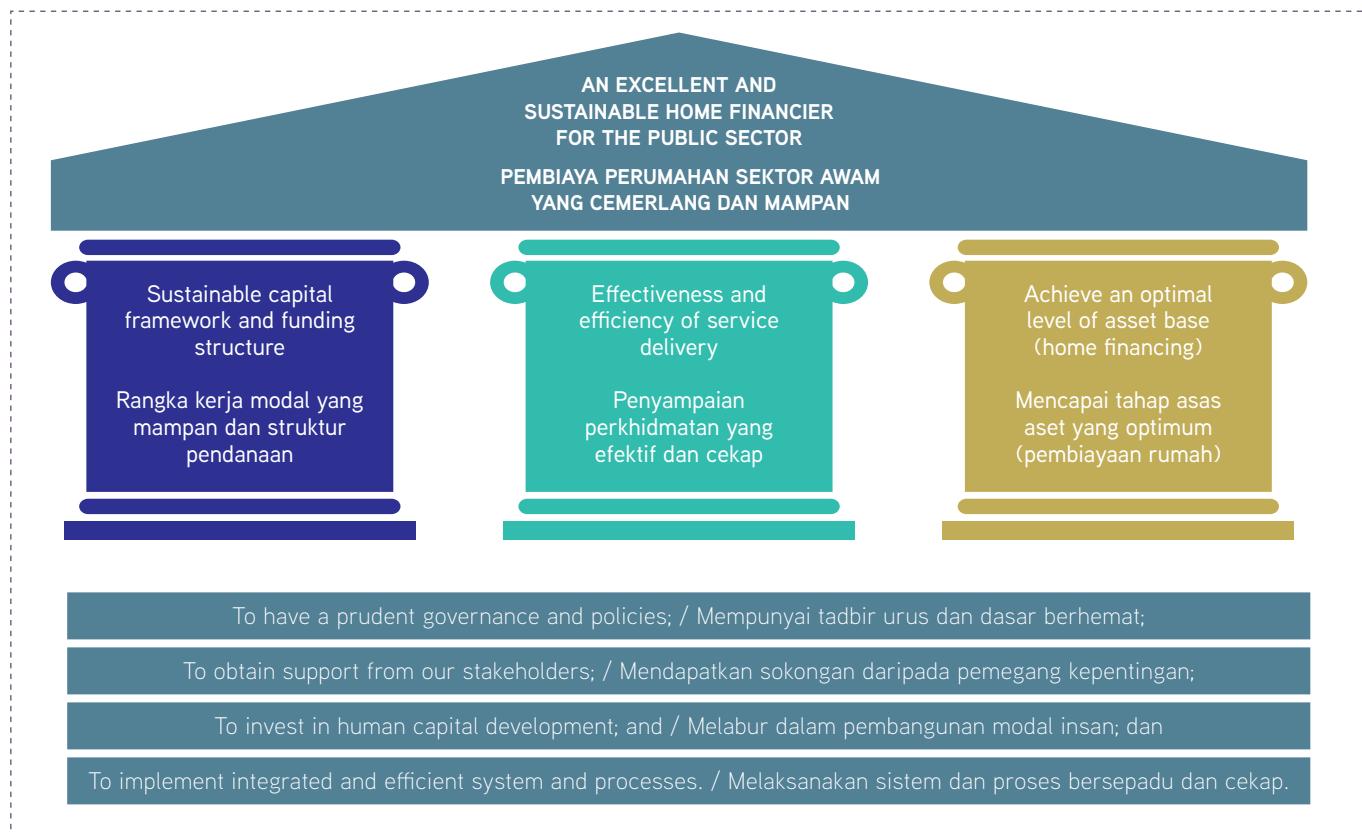


Figure 1 / Rajah 1: LPPSA Strategic House

JOINT STATEMENT

KENYATAAN BERSAMA



Accordingly, the three pillars outline the story of our transformation. In our endeavour to build the first pillar of sustainable capital framework and funding structure, we relooked into our capital structure to ensure optimum operating cash flow.

Upholding effectiveness and efficiency of service delivery, which constitutes our second pillar, is central as we strive to benchmark LPPSA's delivery performance with the best industry practice. In strengthening our second pillar, we commenced a new loan management system to allow better performance and with more consistency of which we expect to be fully integrated by end-2018. During this transition period, LPPSA worked on post-data-cleansing, to coincide with the 2018 data cleansing, and adopted general banking practices into our operation guidelines, underscoring our robust governance framework to maintain high fiscal discipline and improve service delivery.

We will see more of such operational enhancements in the near future that will bring better efficiency and customer experience for LPPSA.

As a socially responsive public agency, LPPSA has always come up with workable proposals, financing options and recommendations for the Government's consideration with regards to providing home financing for the public sector.

All of the above concerted measures contributed to a higher Customer Satisfaction Rating for year 2017, with a score of 77%.

In summary, LPPSA's drive to become an excellent home financier for the public sector is propelled not only from a detailed review of our day-to-day operations to provide more market and socially responsive offerings, but also in strengthening our governance and capital framework, customer service delivery and strive towards optimal accumulation of asset base.

Details of the transformation measures and outcomes are available in the Operations Review section, while the Financial Review provides insights into our financial health in 2017.

Oleh itu, ketiga-tiga teras menggariskan kisah transformasi kami. Dalam usaha LPPSA untuk membina teras pertama mengenai rangka kerja modal yang mampan dan struktur pendanaan, kami melihat semula pada struktur modal bagi memastikan operasi aliran tunai yang optimum.

Berpegang kepada penyampaian perkhidmatan yang efektif dan cekap yang merupakan teras kedua kami, adalah amat penting kerana kami berusaha untuk membandingkan aras prestasi penyampaian LPPSA dengan amalan industri terbaik. Dalam memperkuuhkan teras kedua,

kami telah memulakan sistem pengurusan pinjaman baharu untuk meningkatkan prestasi dan konsistensi yang mana dijangka akan diintegrasikan sepenuhnya menjelang akhir tahun 2018. Dalam tempoh peralihan ini, LPPSA memberi tumpuan kepada pasca pemurnian data, untuk menyeragamkan dengan pemurnian data 2018 dan mengamalkan amalan perbankan umum dalam garis panduan operasi kami, menggariskan rangka kerja tadbir urus kami yang mantap bagi mengekalkan disiplin fiskal yang tinggi dan meningkatkan penyampaian perkhidmatan.

Kita akan menyaksikan lebih banyak lagi penambahbaikan operasi dalam masa terdekat yang akan membawa kepada kecekapan dan pengalaman pelanggan yang lebih baik bagi LPPSA.

Sebagai sebuah agensi yang responsif secara sosial, LPPSA sentiasa mengalu-alukan idea baharu bersama cadangan yang boleh dilaksanakan, pilihan dan cadangan pembiayaan untuk pembiayaan perumahan bagi sektor awam.

Semua tindakan bersepadu di atas memberikan sumbangan yang lebih tinggi kepada Penilaian Kepuasan Pelanggan untuk tahun 2017 dengan skor sebanyak 77%.

Sebagai kesimpulannya, hasrat LPPSA untuk menjadi pembiaya perumahan bagi sektor awam telah dimulakan bukan sahaja melalui semakan terperinci ke atas operasi harian untuk menyediakan lebih banyak tawaran pasaran dan sosial yang lebih responsif malah juga dalam mengukuhkan urus tadbir dan rangka kerja modal kami, penyampaian pelanggan dan berusaha ke arah pengumpulan aset asas yang optimum.

Maklumat lanjut mengenai langkah-langkah transformasi dan hasilnya boleh didapati dalam Sorotan Operasi, manakala Sorotan Kewangan pula menyediakan gambaran lebih jelas mengenai kestabilan kewangan pada 2017.

JOINT STATEMENT
KENYATAAN BERSAMA**FINANCIAL REVIEW – PRUDENT MANAGEMENT FOR SUSTAINABLE SELF-FINANCING**

Contributing towards a positive social impact within the public sector by enabling higher home ownership among civil servants, we would like to share a glimpse of our financial achievements made possible by our team at LPPSA.

In 2017, LPPSA achieved a total revenue of RM3.92 billion, registering an increase of RM661 million from RM3.26 billion in 2016.

LPPSA charted an encouraging result with an operating income (OI) of RM2.27 billion. The OI of 2017 increased by RM340.6 million to RM2.27 billion, due to higher repayment collection of RM647 million vis-à-vis a year before.

Simultaneously, LPPSA achieved a solid RM88.6 million of finance income in 2017, which is RM30.1 million higher than year 2016. The positive result was attributed to interest profit from the placement of RM33.6 million.

As for the expenditure records for 2017, LPPSA charted a total expense of RM1.75 billion, marked by higher sukuk coupon expenditure, maintenance of office building and utilities, and payment of professional fees for data cleansing projects. The impairment allowance for home financing also decreased by RM388 million.

The leadership's prudent financial management initiatives coupled with the strategic enablers managed to record a solid after-tax surplus of RM2.17 billion for LPPSA in 2017.

On the funding front, we launched our second Sukuk issuance on 2 March 2017, with a total value of RM3.25 billion in 6 tranches with tenures ranging from 5 to 30 years. The third Sukuk issuance was on 1 September 2017, with a total value of RM3.5 billion in 5 tranches with tenures ranging from 3 to 30 years.

SOROTAN KEWANGAN – PENGURUSAN BERHEMAH UNTUK MENGHASILKAN PEMBIAYAAN YANG MAMPAH

Transformasi ini membolehkan peningkatan pemilikan rumah yang tinggi dan memberi kesan positif kepada penjawat awam. Oleh itu, kami ingin berkongsi pencapaian kewangan di LPPSA.

Pada tahun 2017, LPPSA mencapai jumlah pendapatan sebanyak RM3.92 bilion, meningkatkan sebanyak RM661 juta dari RM3.26 bilion pada tahun 2016.

LPPSA mencatatkan hasil yang memberangsangkan dengan pendapatan operasi (PO) sebanyak RM2.27 bilion. PO pada tahun 2017 meningkat sebanyak RM340.6 juta kepada RM2.27 bilion, disokong oleh kutipan pembayaran balik yang lebih tinggi sebanyak RM647 juta berbanding tahun sebelumnya.

Pada masa yang sama, LPPSA mencatatkan pendapatan kewangan yang kukuh sebanyak RM88.6 juta pada tahun 2017, iaitu RM30.1 juta lebih tinggi berbanding tahun 2016. Keputusan positif ini disebabkan faedah daripada penempatan sebanyak RM33.6 juta.

Bagi perbelanjaan untuk tahun 2017 pula, LPPSA mencatatkan jumlah perbelanjaan sebanyak RM1.75 bilion, peningkatan dalam perbelanjaan kupon sukuk, penyelenggaraan bangunan dan utiliti pejabat dan yuran profesional untuk projek pembersihan data. Elaun rosot nilai bagi pembiayaan perumahan juga menurun sebanyak RM388 juta.

Inisiatif-inisiatif pengurusan kewangan berhemah digabungkan dengan pelaksanaan strategik di atas berjaya mencatat lebihan cukai sebanyak RM2.17 bilion pada tahun 2017.

Untuk membiayai operasi, kami telah melancarkan terbitan Sukuk kedua pada 2 Mac 2017, berjumlah RM3.25 bilion dalam 6 kelompok dengan tempoh 5 hingga 30 tahun. Terbitan Sukuk ketiga pada 1 September 2017, berjumlah RM3.5 bilion dalam 5 kelompok dengan tempoh 3 hingga 30 tahun.

JOINT STATEMENT

KENYATAAN BERSAMA

OPERATIONAL REVIEW - CONTINUOUS TRANSFORMATION AND IMPROVEMENT

As a statutory body incorporated under the Public Sector Home Financing Board Act 2015 (Act 767), LPPSA is mandated to oversee the management of home financing for the public sector and took over the Housing Loan Division (BPP) of the Treasury under the Ministry of Finance, since 1 January 2016.

Since then, we have begun our rewarding transformation journey, where we embarked on a comprehensive strategy to position LPPSA as a premier home financier, on par with the industry.

In realising the pillars that support our efforts to be an excellent and sustainable home financier for the public sector as outlined in the "Strategic House", it gives us great pleasure to share with you the accomplishments we made in undertaking to improve the quality of our services and to meet the growing demands of our customers:

1. OUR ACHIEVEMENTS

Throughout the year 2017, LPPSA approved a total of 38,941 home financing applications, marginally higher than 2016 with 38,533 approved applications. Total approved financing value increased 7% to RM10.2 billion in 2017 from RM9.6 billion in 2016.

The commendable performance is due to sustained home ownership demand among the public sector, as we saw growing home ownership interest from the younger age group. The overall higher financing applications received and the rise in total approved financing value were also supported in tandem by measures announced by the Government to enable higher financing eligibility among employees in the public sector.

Approval Report

Approved Financing Applications Based on Financing Types

Based on 2017, Type 3, being financing for home under construction, represents 65% of total financing which is equivalent to 25,399 applications approved during the year. This was mainly driven by many Government affordable housing projects launched as a means to promote higher home ownership among public sector employees.

SOROTAN OPERASI – TRANSFORMASI DAN PENAMBAHBAIKAN BERTERUSAN

Sebagai badan berkanun yang diperbadankan di bawah Akta Lembaga Pembiayaan Perumahan Sektor Awam 2015 (Akta 767), LPPSA diberi mandat untuk mengambil alih pengurusan pembiayaan perumahan sektor awam dari Bahagian Pinjaman Perumahan (BPP) di bawah Kementerian Kewangan, bermula pada 1 Januari 2016.

Sejak itu, LPPSA telah memulakan perjalanan transformasi, dengan melaksanakan strategi menyeluruh untuk meletakkan LPPSA sebagai sebuah agensi pembiayaan perumahan yang unggul, setanding dengan industri.

Dalam merealisasikan teras-teras yang menyokong usaha kami untuk menjadi pembiayaan perumahan yang cemerlang dan mampan untuk sektor awam, seperti yang digariskan dalam "Strategic House", kami amat berbesar hati untuk berkongsi dengan anda pencapaian-pencapaian yang telah diperolehi dalam meningkatkan kualiti perkhidmatan dan memenuhi permintaan pelanggan yang semakin meningkat.

1. PENCAPAIAN KAMI

Sepanjang tahun 2017, LPPSA telah meluluskan sebanyak 38,941 permohonan pembiayaan perumahan, dengan sedikit peningkatan berbanding tahun 2016 sebanyak 38,533 permohonan. Jumlah amaun pembiayaan yang diluluskan meningkat sebanyak 7% kepada RM10.2 bilion pada tahun 2017 berbanding RM9.6 bilion pada tahun 2016.

Peningkatan ini disebabkan oleh permintaan pemilikan rumah yang konsisten di kalangan sektor awam dengan peningkatan minat untuk memiliki rumah di kalangan golongan muda. Keseluruhan permohonan pembiayaan yang lebih tinggi diterima dan peningkatan jumlah amaun pembiayaan yang diluluskan juga disokong oleh pengumuman Kerajaan mengenai peningkatan jumlah kelayakan pembiayaan perumahan.

Laporan Kelulusan

Permohonan Pembiayaan Yang Diluluskan Berdasarkan Jenis-jenis Pembiayaan

Bagi tahun 2017, Pembiayaan Jenis 3, iaitu pembiayaan untuk rumah dalam pembinaan, mewakili 65% atau bersamaan 25,399 permohonan yang diluluskan bagi tahun berkenaan. Ini didorong oleh peningkatan projek perumahan mampu milik Kerajaan yang dilancarkan sebagai salah satu cara untuk menggalakkan pemilikan rumah yang lebih tinggi di kalangan sektor awam.

JOINT STATEMENT

KENYATAAN BERSAMA

Figure 2 below shows a breakdown of total financing approved in year 2017 based on financing types.

Rajah 2 dibawah menunjukkan pecahan jumlah pembiayaan tahun 2017 yang diluluskan berdasarkan jenis pembiayaan.

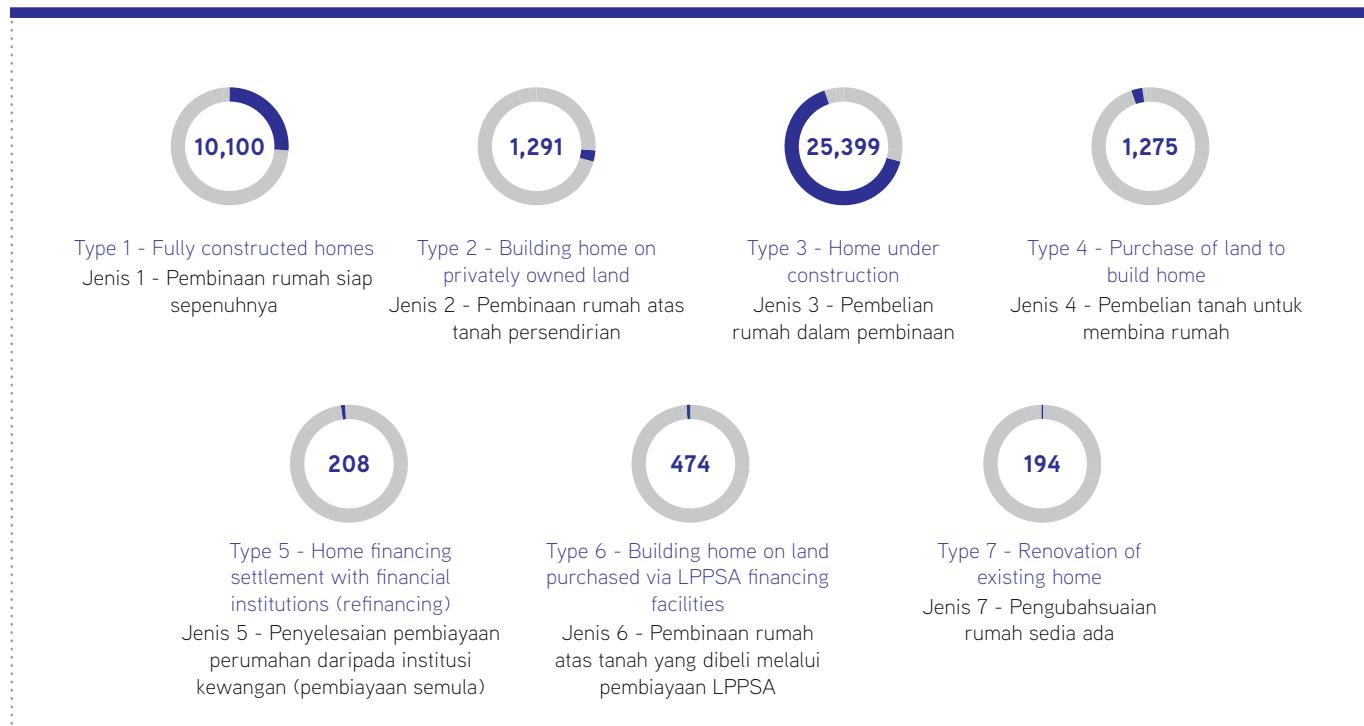


Figure 2 / Rajah 2

Financing Applicants Demography by State

Figure 3 provides a quick overview of the demography of financing applicants by geographical areas. In terms of geographic location of financing applicants, the states of Perak, Selangor and Kedah were the top three states with the highest number of financing approved by LPPSA for both year 2016 and 2017.

Demografi Pemohon Pembiayaan Mengikut Negeri

Rajah 3 menunjukkan gambaran ringkas mengenai demografi pemohon pembiayaan berdasarkan kawasan geografi. Dari segi lokasi geografi pemohon pembiayaan dari negeri Perak, Selangor dan Kedah mencatatkan jumlah kelulusan tertinggi pada tahun 2016 dan 2017.

JOINT STATEMENT KENYATAAN BERSAMA

Figure below shows total financing approved in year 2017 based on state in Malaysia:

Rajah dibawah menunjukkan jumlah pembiayaan yang telah diluluskan pada tahun 2017 mengikut negeri di Malaysia:

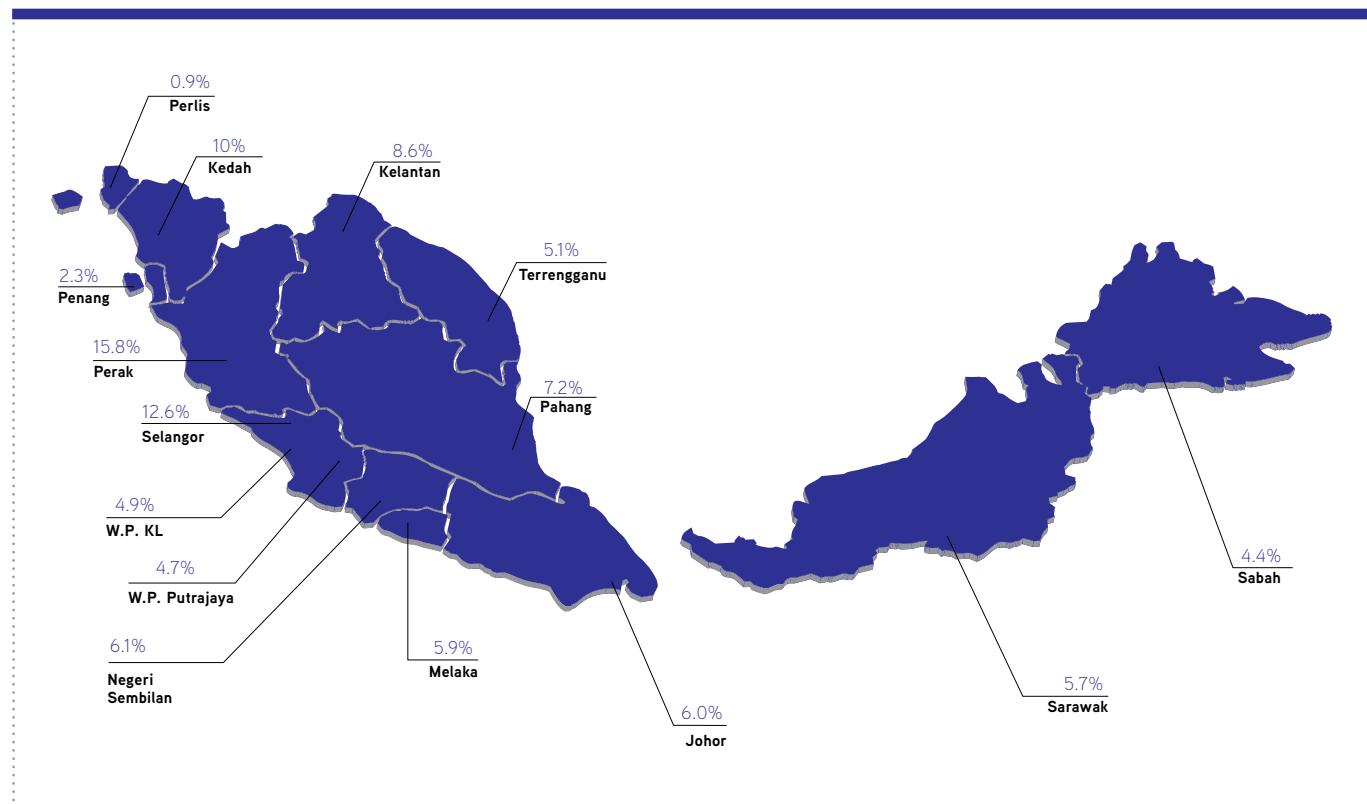


Figure 3 / Rajah 3

Borrowers ranging from the age group of between 20 to 29 years old showed a year-on-year increase of 51% in terms of total financing approved, marking a trend of young homeownership among public sector employees. Financing applicants from the 30 to 34 age group still represent the highest number of applicants for both year 2016 and 2017 due to generally more stable income as their career progresses.

Peminjam dari golongan umur 20 hingga 24 tahun menunjukkan peningkatan jumlah pembiayaan yang diluluskan dari tahun ke tahun sebanyak 51%. Ini membuktikan trend pemilikan rumah di kalangan kakitangan muda sektor awam. Pemohon pembiayaan dari golongan umur 30 hingga 34 tahun masih mewakili bilangan peminjam paling tinggi untuk kedua-dua tahun 2016 dan 2017, memandangkan pendapatan bagi golongan berkenaan lebih stabil sejajar dengan peningkatan kerjaya mereka.

JOINT STATEMENT

KENYATAAN BERSAMA

Table 1 below shows total financing approved based on age group:

Jadual 1 dibawah menunjukkan jumlah pembiayaan yang diluluskan mengikut kumpulan umur:

| Age Range/Kumpulan Umur | 2016 | % | 2017 | % |
|--------------------------------|---------------|-------------|---------------|-------------|
| 20-24 | 173 | 0.4% | 639 | 1.6% |
| 25-29 | 5,065 | 13.1% | 7,249 | 18.6% |
| 30-34 | 15,275 | 39.6% | 14,958 | 38.4% |
| 35-39 | 10,284 | 26.7% | 9,615 | 24.7% |
| 40-44 | 3,976 | 10.3% | 3,405 | 8.7% |
| 45-49 | 1,768 | 4.6% | 1,511 | 3.9% |
| 50-54 | 1,056 | 2.7% | 904 | 2.3% |
| 55-59 | 749 | 1.9% | 600 | 1.5% |
| 60-64 | 184 | 0.5% | 59 | 0.2% |
| 65-69 | 3 | 0.0% | 1 | 0.0% |
| Total/Jumlah | 38,533 | 100% | 38,941 | 100% |

Table 1 / Jadual 1

Disbursement Report

On financing disbursements for 2017, a total of RM9.8 billion was disbursed, compared with RM8.8 billion in 2016. The highest amount of financing disbursed by LPPSA fell within category Type 3, being financing for home under construction, due to increase of financing approval and new affordable housing project launched by the Government.

Laporan Pengeluaran Wang Pembiayaan

Bagi Pengeluaran Wang Pembiayaan tahun 2017, sejumlah RM9.8 bilion telah dikeluarkan, berbanding RM8.8 bilion pada tahun 2016. Jumlah pengeluaran wang pembiayaan tertinggi oleh LPPSA adalah bagi Pembiayaan Jenis 3, yang merupakan pembiayaan untuk rumah dalam pembinaan. Ini disebabkan oleh peningkatan kelulusan pembiayaan dan projek-projek perumahan mampu milik yang dilancarkan oleh Kerajaan.

JOINT STATEMENT

KENYATAAN BERSAMA

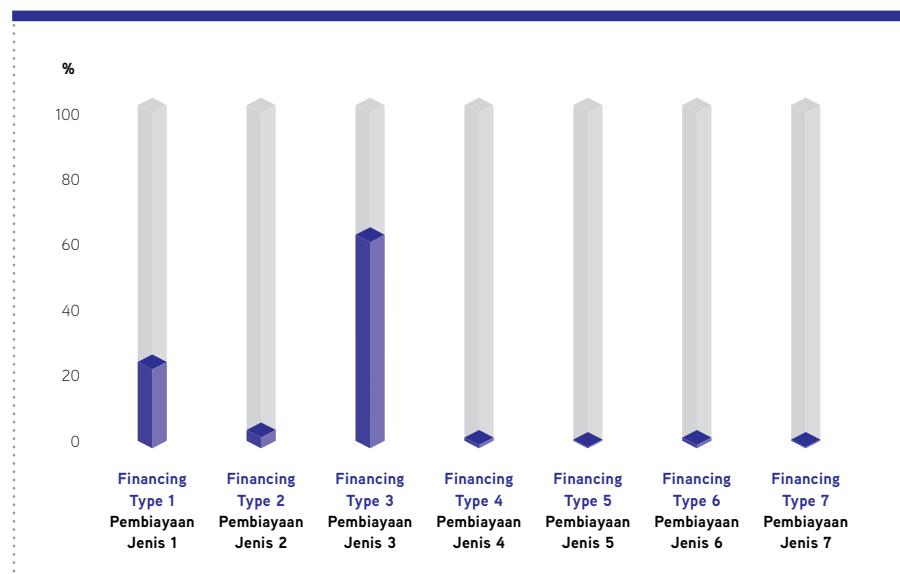


Figure 4 / Rajah 4

A number of significant changes in home financing conditions for the public sector declared and implemented by the Government in 2017, which were instrumental in helping many public sector employees take their first steps in home ownership. Revision in home financing criteria for the public sector enforced during the year are highlighted as below:

Revised Home Financing Eligibility Schedule

During the year, the minimum and maximum financeable threshold allowed under LPPSA was amended, where the financeable range was raised from between RM120,000 and RM600,000 to between RM200,000 and RM750,000, respectively. Implementation of the change in financeable quantum for public sector home financing, announced in Budget 2017, was among the major factors that effectively increased eligibility among public sector employees leading to higher financing applications and total financing approved in 2017.

Revised Calculation Formula in Determining Financing Eligibility for Public Sector

As part of the Government's efforts to improve home ownership among public sector employees, the Public Service Department (JPA) announced a change in the department's guideline pertaining to the calculation of the maximum allowable monthly salary deduction and monthly take-home pay (nett salary) for LPPSA home financing.

The overall higher financing eligibility as a result of the new calculation formula contributed to higher financing approvals in terms of volume and value to borrowers in year 2017.

The policy review was warmly received by the public sector, as it helped many public sector employees to purchase their own homes, which is seen as a basic necessity.

Beberapa perubahan utama dalam proses pembiayaan perumahan bagi sektor awam yang diumumkan dan dilaksanakan oleh Kerajaan pada tahun 2017, memainkan peranan penting dalam membantu lebih ramai kakitangan sektor awam mengambil langkah pertama mereka dalam pemilikan perumahan. Perubahan dalam kriteria pembiayaan perumahan bagi sektor awam yang berkuatkuasa pada tahun tersebut diterangkan seperti di bawah:

Semakan Semula Jadual Kelayakan Pembiayaan Perumahan

Pada tahun semasa, jumlah minimum dan maksimum pembiayaan perumahan LPPSA telah dipinda, dimana amaun pembiayaan telah dinaikkan daripada RM120,000 hingga RM600,000 kepada RM200,000 hingga RM750,000. Pelaksanaan perubahan kelayakan pembiayaan yang diumumkan dalam Bajet 2017 adalah antara faktor utama yang memberi kesan dalam peningkatan kelayakan seterusnya membawa kepada pemohonan dan jumlah kelulusan pembiayaan yang lebih tinggi pada 2017.

Semakan Semula Formula Penetapan Kelayakan Pembiayaan Sektor Awam

Sebagai sebahagian daripada usaha Kerajaan untuk meningkatkan kadar pemilikan rumah di kalangan kakitangan sektor awam, Jabatan Perkhidmatan Awam (JPA) mengumumkan perubahan dalam garis panduan mengenai pengiraan potongan gaji bulanan maksimum dan pendapatan bersih bulanan penjawat awam bagi pembiayaan perumahan LPPSA.

Kelayakan pembiayaan yang lebih tinggi secara keseluruhannya adalah selepas pengenalan formula pengiraan baharu yang menyumbang kepada kelulusan pembiayaan yang lebih tinggi pada tahun 2017.

Semakan dasar tersebut telah diterima baik oleh sektor awam, memandangkan ia membantu lebih ramai kakitangan sektor awam membeli rumah, yang dianggap sebagai suatu keperluan asas.

JOINT STATEMENT

KENYATAAN BERSAMA

Higher Financing Approvals for Government Affordable Housing Projects

Financing for Government Affordable Housing Projects saw a significant increase of above 100% to 5,311 approved financing applications, or 14% of total financing approved throughout year 2017 compared with 2016, due to the many incentives and eligibility enhancements announced by the Government to the public sector.

Figure 5 shows the percentage of home financing approved for one of the Government Affordable Housing Projects, namely *Perumahan Penjawat Awam Malaysia (PPAM)*:

Kelulusan Pembiayaan Yang Lebih Tinggi Bagi Projek Perumahan Mampu Milik Kerajaan

Pembiayaan bagi Projek Perumahan Mampu Milik Kerajaan menyaksikan peningkatan ketara melebihi 100% kepada 5,311 permohonan pembiayaan yang diluluskan, atau bersamaan 14% daripada jumlah pembiayaan yang diluluskan sepanjang tahun 2017 berbanding tahun 2016, disebabkan oleh pengenalan pelbagai insentif dan peningkatan kelayakan yang diumumkan oleh Kerajaan kepada sektor awam.

Rajah 5 menunjukkan peratusan pembiayaan rumah yang diluluskan untuk salah satu Projek Perumahan Mampu Milik Kerajaan, iaitu Perumahan Penjawat Awam Malaysia (PPAM):

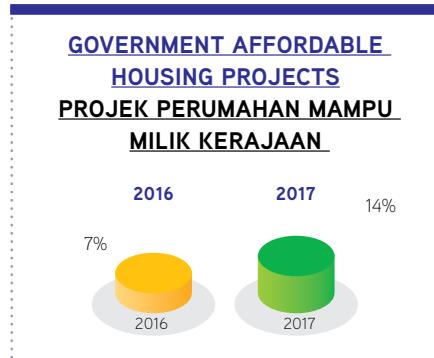


Figure 5 / Rajah 5

2. INITIATIVES AND IMPROVEMENTS

Existing Operations

A comprehensive rationalisation of LPPSA's existing processes took place with a single objective – to enable LPPSA to dispense our function in a faster, more cost-effective and in a manner that delivers the most privileges to our customers. Here are among the steps taken to achieve this objective:

Work Processes

The streamlining process involved a holistic review of our existing work processes, Standard Operating Procedures (SOP), organisational structure, function and enhancement to the existing *Sistem Pinjaman Perumahan Bersepadu (SPPB)* to reflect new work processes in line with industry best practice. The improvements were made with an aim to increase efficiency, meet our target turnaround time and improve overall customer experience.

Policies and Procedures

LPPSA's operations are governed by the Public Sector Home Financing Board Act 2015, where its procedures and processes are bound by Circular and Guidelines derived from the Act. Among the enhancements incorporated into our Circular and Guidelines including updating of requirement to determine the home financing eligibility limit to enable borrowers to gain a higher financing amount based on their existing monthly salary and take-home pay.

2. INISIATIF DAN PENAMBAHBAIKAN

Operasi Sedia Ada

Rasionalisasi yang komprehensif ke atas proses sedia ada LPPSA telah dilakukan dengan satu tujuan – untuk membolehkan LPPSA melaksanakan fungsinya dengan lebih cepat dan berkesan dari segi kos yang akan memberikan kelebihan kepada pelanggan kami. Berikut adalah antara langkah yang diambil bagi mencapai matlamat tersebut:

Proses Kerja

Penyelarasan proses kerja melibatkan semakan secara holistik terhadap proses kerja sedia ada, Prosedur Operasi Standard, struktur organisasi dan penambahbaikan terhadap Sistem Pengurusan Pinjaman (SPPB) sedia ada bagi mencerminkan proses kerja baharu yang sejajar dengan amalan terbaik industri. Penambahbaikan ini dibuat dengan tujuan meningkatkan kecekapan masa yang diambil bagi memenuhi sasaran "turnaround time" dan meningkatkan pengalaman pelanggan secara menyeluruh.

Dasar dan Prosedur

Operasi LPPSA ditadbir melalui Akta Lembaga Pembiayaan Perumahan Sektor Awam 2015, di mana prosedur dan prosesnya tertakluk kepada Pekeliling dan Garis Panduan yang diperoleh daripada Akta tersebut. Antara penambahbaikan kepada Pekeliling dan Garis Panduan kami termasuk pengemaskinian had kelayakan pembiayaan perumahan yang membolehkan peminjam mendapat jumlah pembiayaan yang lebih tinggi berdasarkan kepada pendapatan bulanan dan pendapatan bersih mereka.

JOINT STATEMENT

KENYATAAN BERSAMA

This was carried out following a letter issued by the Public Service Department (JPA) dated 13 November 2017, which stated the department's decision to exempt public sector servants from requirements, namely:

- i A maximum monthly salary deduction of 60%; and
- ii A monthly take-home pay (nett salary) of not less than 40% after home financing deduction.

As a result, LPPSA reviewed its policy and announced a new financing eligibility formula on 23 November 2017 to allow up to 80% deduction in salary, provided the monthly take-home pay is not less than 20%. This has helped increase disposable income for property financing and resulted in a rise in total home financing approved in 2017.

The improvement in financing limit also effectively increased public sector employees' affordability of homes in strategic locations.

Managing Legacy Matters

Recognising the importance of preserving a healthy balance sheet and cashflow at all times, LPPSA has embarked on strategic steps to minimise the effects from legacy assets by deleveraging risky portfolios and non-performing financings.

In the last 2 years, a core part of our transformation efforts in this area was focused on rectifying legacy financings to mitigate operational risk and ensure sustainable funding moving forward.

Concerted steps were taken to instil higher competency in loan collection, data integrity and in preparation towards our new Loan Management System:

- i Data cleansing to ensure that customers' data is used in the most productive and meaningful measures;
- ii Intensify recovery efforts for impaired financings; and
- iii Other housekeeping exercises i.e. improving loan collection mechanism for timely and high repayment ratio, proper record management and recovery processes. Worth noting, LPPSA expanded its collection channels in 2017 by adding JomPay system as a convenient repayment channel for our customers.

Ini adalah selaras dengan Surat Edaran Jabatan Perkhidmatan Awam (JPA) bertarikh 13 November 2017, yang mengecualikan kakitangan sektor awam daripada syarat berikut:

- i Potongan pendapatan bulanan maksimum sebanyak 60%; dan
- ii Pendapatan bersih bulanan tidak kurang dari 40% selepas potongan pembiayaan perumahan.

Oleh itu, LPPSA telah mengkaji semula dasar semasa dan mengumumkan formula kelayakan pembiayaan baharu pada 23 November 2017 untuk membenarkan potongan pendapatan sebanyak 80%, dengan syarat pendapatan bersih bulanan tidak kurang daripada 20%. Ini telah membantu meningkatkan pendapatan boleh guna bagi pembiayaan perumahan dan meningkatkan jumlah pembiayaan perumahan yang diluluskan pada 2017.

Pertambahan had kelulusan pembiayaan juga dapat meningkatkan kemampuan kakitangan sektor awam membeli rumah di lokasi strategik dan lebih selesa.

Menguruskan Perkara Legasi

Menyedari betapa pentingnya memelihara lembaran imbalan dan aliran tunai yang baik pada setiap masa, LPPSA telah memulakan langkah strategik meminimumkan portfolio berisiko dan pembiayaan tidak berbayar.

Sejak 2 tahun kebelakangan ini, tumpuan utama usaha transformasi kami adalah untuk mengemaskini pembiayaan terdahulu bagi mengurangkan risiko operasi dan memastikan pembiayaan yang mampu di masa hadapan.

Langkah-langkah bersepada telah diambil untuk memupuk kecekapan yang lebih tinggi dalam kutipan bayaran balik, integriti data dan sebagai persediaan ke arah Sistem Pengurusan Pembiayaan yang baharu:

- i Pemurnian data bagi memastikan data pelanggan digunakan dengan cara yang paling produktif dan bermakna;
- ii Peningkatan usaha pemulihan bagi pembiayaan yang terjejas; dan
- iii Amalan pengemaskinian yang lain seperti penambahbaikan kutipan dan kadar pembayaran yang tinggi dan tepat pada masanya, pengurusan rekod yang betul dan proses pemulihan pembiayaan. Selain itu, LPPSA memperluaskan kaedah kutipan pada tahun 2017 dengan menambah sistem JomPay sebagai saluran pembayaran balik pembiayaan yang memudahkan pelanggan kami.

JOINT STATEMENT

KENYATAAN BERSAMA

Shariah Compliance for Islamic Home Financing

As part of improvement towards offering Shariah compliance home financing, LPPSA has reviewed its current Islamic product with the objective to enhance customers' confidence. LPPSA's Islamic home financing scheme has been certified as fully Shariah-compliant by the Islamic Banking and Finance Institute Malaysia (IBFIM). The certification by IBFIM has lend credence to LPPSA as a trusted Islamic home financing provider.

Enhanced Customer Service Performance

Building better and stronger relationship with current and potential customers of LPPSA is crucial to our success in the long-term. To ensure all queries are attended to in timely manner, Call Centre was established with a total of 18 Call Centre agents to manage all incoming enquiries and provide the latest information on home financing products, eligibility, as well as financing status updates. LPPSA's Call Centre in Putrajaya receives queries from customers throughout the country and operates five days a week (Monday to Friday) from 8.00am to 5.30pm.

The total number of answered calls and enquiries received by Call Centre in year 2017 was approximately 236,238, representing a slight increase from 2016 as an evidence of Call Centre's responsiveness and attentiveness towards all queries received.

To ensure that we provide the most accurate and latest information and to be able to proficiently address issues raised by customers, upskilling our information officers through regular training and information updates has become a crucial element in our operations.

Incorporate ICT in Customer Relationship Management

To optimise customer satisfaction, we simplified and streamlined our customer engagement process by employing two important systems to ensure our customer touchpoints are equipped not only with well-trained personnel, but also ICT technology to ensure the highest integrity and compliance in which our interactions with customers are managed. These two systems form the main components in our Customer Relationship Management System.

Pematuhan Shariah Bagi Pembiayaan Perumahan Islamik

Sebagai sebahagian daripada penambahbaikan ke arah pematuhan pembiayaan perumahan patuh Shariah, LPPSA telah menyemak semula produk Islamik sedia ada dengan objektif untuk meningkatkan keyakinan pelanggan. Skim pembiayaan perumahan Islamik LPPSA telah diperakui patuh Shariah sepenuhnya oleh Institut Perbankan dan Kewangan Islam Malaysia (IBFIM). Pensijilan daripada IBFIM telah memberi pengiktirafan kepada LPPSA sebagai penyedia pembiayaan perumahan Islamik yang dipercayai.

Prestasi Perkhidmatan Pelanggan Yang Dipertingkatkan

Membina hubungan yang lebih baik dan kukuh dengan pelanggan semasa dan bakal pelanggan LPPSA adalah penting untuk kerjaya jangka masa panjang. Untuk memastikan semua pertanyaan dijawab dalam tempoh yang ditetapkan, Pusat Panggilan telah ditubuhkan dengan sejumlah 18 ejen panggilan pusat untuk menguruskan semua pertanyaan masuk serta memberikan maklumat terkini tentang produk pembiayaan perumahan, kelayakan,

serta makluman terkini status pembiayaan. Pusat Panggilan LPPSA di Putrajaya menerima pertanyaan daripada pelanggan dari seluruh negeri dan beroperasi lima hari seminggu (Isnin hingga Jumaat) dari 8.00 pagi sehingga 5.30 petang.

Jumlah panggilan dan pertanyaan yang diterima oleh Pusat Panggilan pada tahun 2017 adalah kira-kira sebanyak 236,238, menunjukkan sedikit peningkatan berbanding tahun 2016. Ini membuktikan tahap responsif dan keprihatinan Pusat Panggilan terhadap semua pertanyaan yang diterima.

Bagi memastikan kami memberikan maklumat yang tepat dan terkini serta mampu menangani isu-isu yang dibangkitkan oleh para pelanggan, kemahiran ejen-ejen pusat panggilan sentiasa ditambah baik melalui latihan berterusan telah menjadi elemen penting dalam operasi kami.

Menggabungkan ICT Dalam Pengurusan Perhubungan Pelanggan

Bagi mengoptimumkan kepuasan pelanggan, kami mempermudahkan dan memperkemaskan proses penglibatan pelanggan dengan menggunakan dua sistem penting untuk memastikan *touchpoints* pelanggan kami dilengkapi bukan sahaja dengan kakitangan yang terlatih, bahkan dilengkapi dengan teknologi ICT dalam menguruskan interaksi bersama pelanggan untuk memastikan integriti dan pematuhan tertinggi. Kedua-dua sistem tersebut membentuk komponen utama dalam Sistem Pengurusan Hubungan Pelanggan kami.

JOINT STATEMENT

KENYATAAN BERSAMA

e-Ticketing System

- Launched on 15 August 2016, the e-ticketing platform was further enhanced in 2017 as a tool to monitor and track all call centre conversations with LPPSA's customers, including stakeholders such as developers, lawyers and other agencies. The e-ticketing platform organises queries, suggestions and complaints to be conveyed to qualified personnel from the Corporate Communications Department. These are escalated to the Operation Division or departments under the Operation Division, when the need arises. On average, the e-ticketing system records a total of 80 to 150 queries daily and about 1,500 to 2,000 queries on a monthly basis.

V-Tiger System

- Introduced in 2016, the V-Tiger System is developed to facilitate online transmission of responses by the respective departments to all customers. Our charter requires all queries channelled from the call centre to be responded to within five working days. Average number of complaints and inquiries received by the call centre is around 2,000 to 2,100 per month.

Engagements and Outreach Programmes

Project Rintis for East Malaysia

- As part of our nationwide awareness drive, LPPSA is looking forward to organise more engagements with our customers and potential customers in East Malaysia, through Project Rintis to be deployed in both Sabah and Sarawak. The objective of Project Rintis is to schedule monthly visits to Sabah and Sarawak where LPPSA teams strive to increase awareness and to provide our services for the benefits of public sector employees in the East Malaysian states.

Sistem e-Tiket

- Dilancarkan pada 15 Ogos 2016, platform e-Tiket ditambah baik lagi pada tahun 2017 sebagai satu alat untuk memantau dan mengesahkan semua perbualan pusat panggilan dengan pelanggan LPPSA, termasuklah pihak berkepentingan seperti pemaju, peguam dan agensi-agensi lain. Platform e-Tiket ini berfungsi dalam menguruskan pertanyaan, cadangan dan aduan yang disampaikan terus kepada Jabatan Komunikasi Korporat. Hal-hal tersebut akan disalurkan kepada Bahagian Operasi atau jabatan dibawah Bahagian Operasi. Secara purata, sistem e-Tiket merekodkan sejumlah 80 hingga 150 pertanyaan setiap hari dan kira-kira 1,500 hingga 2,000 pertanyaan setiap bulan.

Sistem V-Tiger

- Diperkenalkan pada tahun 2016, Sistem V-Tiger dibangunkan untuk membantu penghantaran maklum balas dalam talian oleh setiap jabatan kepada semua pelanggan. Piagam kami adalah untuk memastikan semua pertanyaan yang disalurkan dari pusat panggilan perlu dijawab dalam tempoh lima hari bekerja. Purata bilangan aduan dan pertanyaan yang diterima oleh pusat panggilan ialah sekitar 2,000 hingga 2,100 setiap bulan.

Program Penglibatan dan Outreach

Projek Rintis bagi Malaysia Timur

- Sebagai sebahagian usaha kami untuk meningkatkan kesedaran di kalangan pelanggan seluruh negara, LPPSA merancang untuk menganjurkan lebih banyak penglibatan dengan para pelanggan dan bakal pelanggan di Malaysia Timur melalui Projek Rintis. Objektif Projek Rintis adalah untuk menjadualkan lawatan secara bulanan ke Sabah dan Sarawak di mana pasukan LPPSA berusaha meningkatkan kesedaran serta menyediakan perkhidmatan dan faedah perkhidmatan kami di kalangan kakitangan sektor awam di Malaysia Timur.

JOINT STATEMENT

KENYATAAN BERSAMA

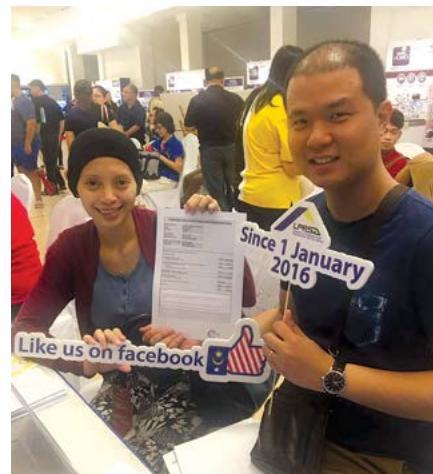
Engagements with Agencies and Stakeholders

- In 2017, we kicked-off a nationwide public sector roadshow and engagement programme LPPSA teams would meet our customers on the ground to provide briefings at Government agencies, set-up service counters in collaboration with other Government agencies, participate in property exhibitions, as well as hold talks with stakeholders including Real Estate & Housing Developers' Association Malaysia (REHDA), The Malaysian Bar, Congress of Unions of Employees in the Public and Civil Services (CUEPACS), and other agencies.

Penglibatan Bersama Agensi dan Pihak Berkepentingan

- Pada tahun 2017, kami memulakan agenda penjelajahan di seluruh negara di mana LPPSA akan bertemu pelanggan dengan matlamat untuk memberikan taklimat berkaitan kepada agensi Kerajaan, menyediakan kaunter perkhidmatan bersama agensi Kerajaan yang lain, mengambil bahagian dalam pameran hartanah dan juga menganjurkan taklimat kepada pihak berkepentingan termasuk Persatuan Pemaju Hartanah & Perumahan Malaysia (REHDA), Majlis Peguam Malaysia, Kongres Kesatuan Pekerja-pekerja dalam Perkhidmatan Awam (CUEPACS), serta agensi-agensi lain.

- Last year, LPPSA conducted a total of 137 engagement sessions. Among these sessions include partnership with agencies from MOF in rolling out their Mobile Community Transformation Centre (CTC) that aims to deliver much-needed services to remote and rural areas. The collaboration is also extended to events related to promoting Government affordable housing projects.
- Tahun lalu, LPPSA telah melaksanakan sebanyak 137 sesi penglibatan bersama. Antara aktiviti sesi ini termasuk perkongsian bersama agensi-agensi di bawah Kementerian Kewangan dalam melaksanakan program Mobile-CTC yang bertujuan untuk memberikan perkhidmatan yang sangat diperlukan di kawasan pedalaman dan luar bandar. Kerjasama itu juga diperluaskan kepada acara yang berkaitan dengan mempromosi projek perumahan mampu milik oleh Kerajaan.



JOINT STATEMENT
KENYATAAN BERSAMA



Launch of LPPSA Official Facebook

Social media is increasingly recognised as an avenue that holds tremendous power to drive and influence change in society. Embracing social media as our crucial engagement and marketing tool, LPPSA launched our official Facebook page in August 2017.

As of December 2017, LPPSA Facebook account garnered a total of 5,231 followers, with a reach span of 138,173 clicks. It is certainly a commendable effort as we opened a new communication channel favoured by young millennials and the working class in the country. Going forward, Facebook will be one of our primary avenues to interact with our customers and extended stakeholders via regular sharing of the latest announcements, updates and other pertinent information.

Pelancaran Facebook Rasmi LPPSA

Media sosial semakin diakui sebagai platform terbaik untuk memacu perubahan dalam masyarakat. Dengan mengiktiraf media sosial sebagai medium penglibatan dan pemasaran penting, LPPSA telah melancarkan laman Facebook rasmi pada bulan Ogos 2017.

Sehingga Disember 2017, akaun Facebook LPPSA telah mencatatkan sejumlah 5,231 pengikut dan merekodkan sebanyak 138,173 klik. Ia sememangnya merupakan usaha terpuji memandangkan kami baru sahaja membuka saluran komunikasi yang disukai oleh pekerja generasi milenium di negara ini. Menuju ke hadapan, Facebook akan menjadi salah satu platform utama kami untuk berinteraksi dengan pelanggan dan pihak berkepentingan yang akan diperluaskan melalui perkongsian pengumuman, pengemaskinian dan maklumat berkaitan yang lain.

JOINT STATEMENT

KENYATAAN BERSAMA

3. MOVING FORWARD

Loan Management System (LMS) – a game changer to LPPSA's operational effectiveness and efficiency

Driven by “Strategic House” approach to adopt measures for continuous process improvements and excellence in service delivery, LPPSA has embarked on a new development LMS to replace the existing *Sistem Pinjaman Perumahan Bersepadu* (SPPB). This is to streamline our work processes and existing IT system for improved deliverables in turnaround time, quality of service and, ultimately result in enhanced reputation with our customers.

Expected to be fully functional by 2 January 2019, the new LMS will function as the core system in managing all home financing operations of LPPSA.

The LMS project kicked off in July 2017. As of December 2017, we have completed user requirement gathering, whilst system design was under development stage.

The new LMS is designed to raise efficiency and effectiveness of LPPSA daily operations and processes with a reliable, secure and customised application software to meet our current operation needs.

Scalable and robust, LMS enables LPPSA to readily cater for future enhancements as technological and industry advancements continue to evolve and ensure LPPSA's long-term credibility as a preferred home financier for the public sector.

LMS is expected to enhance user experience across the board for LPPSA's key business units and end users, as well as borrowers, solicitors, insurance panels, collaborating agencies, and related stakeholders.

Among the key benefits of LMS is to provide a more efficient and customer-friendly online service, while meeting accrual accounting requirements, optimises resources, supports Shariah-based financing, enables better account management and fully complies with the Standard Accounting System for Government Agencies (SAGA).

For LPPSA's existing and future customers, the new improved user interface assures data integrity for all account transactions as each account activity is traceable with an audit tracking system.

3. MENUJU KE HADAPAN

Sistem Pengurusan Pinjaman (LMS) – Pemangkin perubahan kepada keberkesanan dan kecekapan operasi LPPSA

Dipacu oleh pendekatan “Strategic House” bagi menggunakan langkah-langkah untuk penambahbaikan dan kecemerlangan proses yang berterusan dalam penyampaian perkhidmatan, LPPSA telah memulakan pembangunan LMS baharu bagi menggantikan Sistem Pinjaman Perumahan Bersepadu (SPPB). Ini untuk menyelaraskan proses kerja dan sistem IT untuk penyampaian yang lebih baik dalam tempoh masa yang diambil, kualiti perkhidmatan dan akhirnya, meningkatkan reputasi dengan pelanggan kami.

Sistem ini dijangka bermula sepenuhnya menjelang 2 Januari 2019, LMS baharu akan berfungsi sebagai sistem teras dalam menguruskan semua operasi pembiayaan perumahan di LPPSA.

Projek LMS bermula pada bulan Julai 2017 dan sehingga Disember 2017, kami telah menyelesaikan pengumpulan keperluan pengguna, sementara reka bentuk sistem sedang dalam tahap pembangunan.

LMS direka untuk meningkatkan kecekapan dan keberkesanan operasi dan proses harian LPPSA dengan perisian aplikasi yang dipercayai, selamat dan disesuaikan untuk memenuhi keperluan operasi semasa kami.

LMS membolehkan LPPSA untuk menampung keperluan penambahbaikan pada masa akan datang, seiring dengan kemajuan teknologi dan industri yang terus berkembang serta memastikan kredibiliti jangka masa panjang sebagai pembiayaan perumahan pilihan sektor awam.

LMS dijangka meningkatkan pengalaman pengguna kepada unit perniagaan utama LPPSA dan pengguna akhir, termasuk peminjam, peguam, panel insurans, agensi yang bekerjasama, serta pihak berkepentingan yang berkaitan.

Di antara manfaat utama LMS adalah untuk menyediakan perkhidmatan dalam talian yang lebih cekap dan mesra pelanggan, dalam memenuhi keperluan perakaunan akruan, mengoptimalkan sumber, menyokong pembiayaan berdasarkan Syariah, membolehkan pengurusan akaun yang lebih baik dan mematuhi sepenuhnya Sistem Perakaunan Piawaian untuk Agensi Kerajaan (SAGA).

Bagi pelanggan sedia ada dan masa hadapan LPPSA, perantaraan pengguna yang dipertingkatkan telah dilancarkan bagi memastikan integriti data untuk semua transaksi akaun dengan setiap aktiviti akaun dapat dikesan melalui jejak audit.

JOINT STATEMENT

KENYATAAN BERSAMA

Implementation of new initiatives announced under Budget 2018

We are excited to share that LPPSA will be introducing more initiatives that will form part of borrowers' privileges, as announced by the Government in Budget 2018 on 27 October 2017.

Pelaksanaan inisiatif baharu yang diumumkan di bawah Bajet 2018

Kami amat teruja untuk berkongsi bahawa LPPSA akan memperkenalkan lebih banyak inisiatif yang akan menjadi sebahagian daripada keistimewaan peminjam, seperti yang diumumkan dalam Bajet 2018 pada 27 Oktober 2017.

Recognised Initiatives/ Inisiatif yang Diiktiraf

- a. Enabling LPPSA home financing for properties developed on waqf land.
- a. Membenarkan pembiayaan LPPSA ke atas harta tanah yang dibangunkan di atas tanah wakaf.
- b. To include legal fees relating to the provision of home financing agreements as part of the LPPSA financing scope.
- b. Memasukkan yuran guaman berkaitan penyediaan perjanjian pembiayaan perumahan sebagai sebahagian daripada skop pembiayaan LPPSA.
- c. Enabling joint home financing between spouse/ husband/ wife and children provided that at least one/ all applicants are members of the public service.
- c. Membenarkan pembiayaan perumahan bersama antara suami isteri atau anak-anak dengan syarat semua pemohon adalah anggota perkhidmatan awam.

Benefits to Public Sector Employees/ Manfaat kepada Kakitangan Sektor Awam

- More options to own homes through Islamic leasing waqf concept.
- Lebih banyak pilihan untuk memiliki rumah melalui konsep pajakan Islam secara wakaf.
- Allows public sector employees to own homes without high financial commitment in the early stage.
- Membolehkan kakitangan sektor awam memiliki rumah tanpa komitmen kewangan yang tinggi pada peringkat awal.
- Opportunity to obtain higher financing and increase affordability to own more comfortable house in strategic location.
- Memberi peluang mendapatkan pembiayaan yang lebih tinggi dan meningkatkan kemampuan untuk memiliki rumah yang lebih selesa di lokasi strategik.

JOINT STATEMENT

KENYATAAN BERSAMA

LPPSA'S STORY - DRIVEN BY PERFORMANCE

Moving forward, LPPSA aspires to continue developing and implementing a strong corporate governance framework, complemented by robust risk management and internal cost control measures for sustainable operations. In this respect, LPPSA will remain innovative and proactive to achieve our vision.

We endeavour to upkeep our strong performance in all aspects of our operations and our team's Key Performance Indicators (KPIs) to achieve each strategic objectives.

Looking ahead, we believe LPPSA is geared in the right direction to be the preferred choice in home financing for the public sector. Our strategy and initiatives will be constantly reviewed and realigned to provide a realistic and practical roadmap in achieving our vision.

PROSPECTS 2018

As 2018 beckons, we anticipate the residential property segment to see a gentle recovery in 2018, as our economy continues its trajectory of growth with stronger domestic demand and the oversupply situation lessens in severity. With property prices in the sub-sale market and prices in new launches moderating, potential buyers and investors are switching away from a 'wait-and-see' approach and are now genuinely seeking good bargains in the market.

We foresee the year 2018 to be promising for LPPSA, not only in terms of maintaining positive revenue from our sustainable financing framework, but also in terms of overall demand for properties among the public sector.

The challenge that we face is to ensure LPPSA is able to meet this increasing demand in a manner that is sustainable. This will require nothing less than a high level of operational efficiency and investment acuity – both of which are well established in LPPSA's processes.

While we have attained considerable success in this regard, we believe that more can and must be done. For a start, LPPSA aims to strengthen our role by playing a more important role to shape the property development sector.

Through close collaboration and engagement with property developers and relevant stakeholders, we aim to create a socially sensitive yet progressive ecosystem that is truly supportive of the housing needs of Malaysians.

PERJALANAN LPPSA-DIPACU OLEH PRESTASI

Menuju ke hadapan, LPPSA berhasrat untuk terus membangun dan melaksanakan rangka kerja tadbir urus korporat yang kukuh, dilengkapi dengan pengurusan risiko yang ketat dan langkah kawalan kos dalaman bagi mencapai operasi yang mampan. Oleh itu, LPPSA akan kekal berinovatif dan proaktif untuk mencapai visi kami.

Kami berusaha untuk mengekalkan prestasi yang kukuh dalam semua aspek operasi dan Petunjuk Prestasi Utama (KPI) untuk LPPSA bagi mencapai setiap objektif strategik.

Melihat ke hadapan, kami percaya bahawa LPPSA telah dipacu ke arah yang betul untuk menjadi pembiaya perumahan pilihan bagi sektor awam. Strategi dan inisiatif kami akan sentiasa disemak dan disusun semula bagi menyediakan pelan yang realistik dan praktikal dalam mencapai visi kami.

PROSPEK 2018

Pada tahun 2018, kami menjangkakan segmen harta tanah kediaman merekodkan sedikit pemulihan memandangkan ekonomi negara beransur pulih dengan jangkaan pertumbuhan permintaan dalam negeri yang lebih kukuh dan keadaan lebihan bekalan semakin berkurangan. Dengan harga harta tanah di pasaran sub-jualan dan harga pelancaran baharu semakin menyederhana, bakal pembeli dan pelabur beralih dari pendekatan 'tunggu-dan-lihat' kepada mencari tawaran berbaik di pasaran ketika ini.

Kami menjangkakan tahun 2018 adalah tahun yang menggalakkan bagi LPPSA, bukan sahaja dari segi mengekalkan pendapatan yang positif melalui rangka kerja pembiayaan yang mampan, tetapi juga dari segi permintaan keseluruhan bagi harta tanah di kalangan sektor awam.

Cabaran yang bakal dihadapi oleh LPPSA adalah untuk kekal mampan dengan memenuhi permintaan yang semakin meningkat. Ini memerlukan tahap kecekapan operasi dan kepintaran dalam melaksanakan pelaburan yang mana kedua-duanya telah sedia mantap dalam setiap proses di LPPSA.

Walaupun kami telah mencapai kejayaan yang besar dalam perkara ini, kami percaya bahawa terdapat banyak lagi yang boleh dan harus dilakukan. Sebagai permulaan, LPPSA menyasarkan untuk mengukuhkan peranan kami dengan memainkan peranan yang lebih penting dalam membentuk pembangunan sektor harta tanah.

Melalui kerjasama dan penglibatan yang akrab bersama dengan pemaju harta tanah dan pihak berkepentingan yang berkaitan, kami berhasrat untuk mewujudkan ekosistem progresif yang sensitif kepada keperluan sosial dan benar-benar menyokong keperluan rakyat Malaysia.

JOINT STATEMENT

KENYATAAN BERSAMA

This is an exciting time for all Malaysians, with a new Government that seeks to meet the needs of all citizens. At LPPSA, we are steadfast in providing as much support as we can within the sphere of housing, to ensure everyone in the public sector is able to afford a home.

Going forward, our role as a public sector home financing provider will strengthen even further, driven by constant process improvements to meet growing demands complemented by the Government's plans to provide more affordable housing and better access to financing schemes. Our fully integrated new LMS is now geared to reduce red tape to shift our overall efficiency in salary-deduction processes to high gear.

ACKNOWLEDGEMENT

On behalf of the Board and the management, we would like to take this opportunity to extend our sincere appreciation to all our stakeholders for their confidence and unyielding support towards LPPSA in the last two years.

We promise to further strengthen our core values as we move towards our vision. We would also like to thank our fellow Board members for their invaluable views and advice in guiding the team forward. Our special thanks to all our colleagues in MOF for their dedicated service and leadership in the last two years, which in part have helped set up the fundamental framework for LPPSA.

Our appreciation also goes to all our team in LPPSA for their hard work, commitment, and diligence in realising LPPSA's strategy and ambition. We trust that, with the commitment

and dedication of our management team and employees and with the support from our stakeholders, LPPSA will be able to carry out our mission and achieve our ultimate vision soon.

We thank you for your continuous support.

Ini adalah masa yang mengujakan bagi semua rakyat Malaysia, dengan Kerajaan baharu yang berusaha untuk memenuhi keperluan semua warganegara. Di LPPSA, kami sangat komited untuk memberikan sokongan sepenuhnya dalam bidang perumahan bagi memastikan semua kakitangan sektor awam mampu memiliki rumah.

Menuju ke hadapan, peranan kami sebagai penyedia pembiayaan perumahan sektor awam akan terus bertambah kukuh, didorong oleh peningkatan proses yang berterusan untuk memenuhi permintaan yang semakin meningkat dan melengkapkan rancangan Kerajaan untuk menyediakan lebih banyak perumahan mampu milik serta akses yang lebih baik kepada skim-skim pembiayaan. LMS yang terintegrasi sepenuhnya kini berperanan untuk mengurangkan karenah birokrasi dalam menambahbaik kecekapan kami dalam proses pemotongan gaji dengan lebih efisien.

PENGHARGAAN

Bagi pihak ahli Lembaga dan pengurusan LPPSA, kami ingin mengambil kesempatan ini untuk menyampaikan penghargaan kami kepada semua pihak berkepentingan di atas kepercayaan dan sokongan kepada LPPSA sepanjang tempoh dua tahun yang lalu.

Kami bertekad untuk memperkuatkan nilai-nilai utama demi mencapai visi LPPSA. Kami juga ingin megucapkan jutaan terima kasih kepada ahli Lembaga di atas pandangan dan nasihat berasal mereka dalam membimbing LPPSA ke tahap yang lebih baik. Terima kasih juga kepada semua pegawai-pegawai dari Kementerian Kewangan di atas khidmat dan bimbingan mereka yang telah membantu merencanakan perubahan LPPSA.

Penghargaan kami juga diberikan kepada semua warga di LPPSA di atas komitmen dan ketekunan mereka dalam merealisasikan strategi dan cita-cita LPPSA. Kami percaya dengan komitmen dan semangat kerja berpasukan yang ditunjukkan oleh setiap kakitangan serta sokongan daripada pihak berkepentingan, LPPSA dapat melaksanakan misi dan mencapai visinya tidak lama lagi.

Kami mengucapkan jutaan terima kasih kepada anda semua di atas sokongan berterusan yang diberikan.

DATUK SERI DR. ISMAIL BIN HAJI BAKAR

Chairman/Pengerusi

DATO' KAMAL BIN MOHD ALI

Chief Executive Officer/

Ketua Pegawai Eksekutif

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

LPPSA, also known as the Lembaga Pembiayaan Perumahan Sektor Awam, being an agency under the Ministry of Finance, our mission and values are closely knitted with the community we serve: members of the public sector. Hence, awareness of LPPSA's mission and value among members of the public sector is the key to facilitate LPPSA's success in fulfilling our missions and values.

At LPPSA, we identified building network and relationship with the public sector as an important part of our corporate responsibility. It is through community service that we create sustainable and positive impact to LPPSA's communities which subsequently strengthens our reputation, and work towards our vision to be an excellent and sustainable property financier in Malaysia.

LPPSA yang juga dikenali sebagai Lembaga Pembiayaan Perumahan Sektor Awam, adalah sebuah agensi di bawah Kementerian Kewangan, di mana misi dan nilai kami sangat berkait rapat dengan komuniti kami berkhidmat iaitu kakitangan sektor awam. Oleh itu, kesedaran mengenai misi dan nilai LPPSA di kalangan kakitangan sektor awam adalah kunci kejayaan LPPSA untuk memenuhi misi dan nilainya.

Di LPPSA, kami mengenal pasti bahawa menjalankan rangkaian dan hubungan dengan sektor awam merupakan sebahagian penting dalam tanggungjawab korporat kami. Menerusi khidmat komuniti, kami mewujudkan kesan yang mampan dan positif kepada komuniti LPPSA, yang seterusnya memperkuuhkan lagi reputasi dan kerja kami dalam mencapai visi untuk menjadi pembiaya hartaan yang cemerlang dan mampan di Malaysia.



ENVIRONMENT/
PERSEKITARAN

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

ENVIRONMENTAL FRIENDLY

Part of our efforts in giving back to the community includes our aims to have a positive impact on the environment through our corporate social responsibility (CSR) programmes. We believe that the methods we manage our services produced both direct and indirect impacts on the environment. Being an environmentally responsible organisation, we were committed to reducing the carbon footprints of the environment through our operation processes. We strived to have our process becoming increasingly environmental-friendly and we have launched several initiatives to empower employees and communities to go green by promoting a series of environmental awareness projects and campaigns.

IMPROVE ENERGY EFFICIENCY

Energy consumption has a direct impact on the carbon footprints of our environment. Optimising LPPSA's energy consumption and improving efficiency were the immediate initiatives to create results. We organised educational programmes on power trip prevention, energy saving and safety precautionary measures. These sessions were held for all levels of employees at LPPSA to create awareness among our teams and contractors about the importance of energy saving and reducing wastage.

MESRA ALAM

Sebahagian daripada usaha untuk memberi semula sumbangan kepada komuniti turut melibatkan sasaran kami untuk memberi kesan positif terhadap alam sekitar melalui program tanggungjawab sosial korporat (CSR). Kami percaya bahawa kaedah yang kami gunakan dalam urusan perkhidmatan telah memberi kesan secara langsung dan tidak langsung kepada alam sekitar. Sebagai sebuah organisasi yang bertanggungjawab, kami komited untuk mengurangkan impak karbon kepada alam sekitar melalui proses operasi. Kami berusaha untuk memastikan proses perkhidmatan kami semakin mesra alam. Kami melancarkan beberapa inisiatif untuk memperkasakan pekerja dan komuniti agar lebih mesra alam dengan mempromosikan beberapa siri projek dan kempen kesedaran alam sekitar.

MENAMBAH BAIK KECEKAPAN TENAGA

Penggunaan tenaga mempunyai kesan langsung kepada kehadiran karbon di persekitaran kita. Inisiatif segera yang memberikan hasil adalah melalui penggunaan tenaga elektrik yang optimum dan lebih efisyen. Kami menganjurkan program pendidikan mengenai pencegahan litar pintas, penjimatan tenaga dan langkah-langkah keselamatan. Sesi-sesi ini telah diadakan untuk semua peringkat pekerja di LPPSA untuk mewujudkan kesedaran di antara pasukan dan kontraktor kami tentang kepentingan penjimatan tenaga dan mengurangkan pembaziran.

Among the energy saving exercises, the most effective and sustainable ones were the zero cost initiatives, such as:



As a result of the initiatives above, we managed to reduce 4% of our energy consumption in 2017 with a total energy bill of RM2.0 million for the LPPSA building compared to RM2.2 million in 2016. The saving is illustrated below:

Hasil daripada inisiatif di atas, kami berjaya mengurangkan 4% daripada penggunaan tenaga pada tahun 2017 dengan bil tenaga keseluruhan sebanyak RM2.0 juta di bangunan LPPSA berbanding pada tahun 2016 iaitu sebanyak RM2.2 juta. Rajah dibawah menunjukkan penjimatan yang diperolehi:

COST COMPARISON FOR ELECTRICITY USAGE (RM)

PERBANDINGAN KOS BAGI PENGGUNAAN ELEKTRIK (RM)



GIVING BACK TO THE COMMUNITY
SUMBANGAN KEPADA KOMUNITI

Our employees are our greatest asset in embedding sustainability in our services to the nation. Therefore, it is imminent that LPPSA plays the role as a responsible employer well. This responsibility involves commitments such as providing opportunities and incentives to our employees; creating learning and development platforms for employees to continuously build and develop their potentials. Only through adequate learning and training platforms, we were able to advance and hone the skills and knowledge of the employees. As a result, we saw increased efficiency and effectiveness of our employees.

For the year under review, LPPSA has a total workforce of 680 employees, of which 270 (40%) employees were in permanent positions, while 236 (35%) in contract employments; and 174 (25%) government employees ended their secondment period by 31 December 2017.

Kakitangan kami merupakan aset yang penting dalam memupuk kemampuan dalam perkhidmatan kami kepada sektor awam. Oleh itu, sudah pasti LPPSA memainkan peranan sebagai majikan yang bertanggungjawab dengan baik. Tanggungjawab ini meliputi penyediakan peluang dan insentif, mewujudkan platform pembelajaran dan pembangunan dalam membina dan membangunkan potensi mereka secara berterusan. Hanya melalui platform pembelajaran dan latihan yang mencukupi sahaja kami mampu meningkatkan dan mengasah kemahiran dan pengetahuan mereka. Hasilnya, kami mendapat kecekapan dan keberkesan di kalangan kakitangan kami telah meningkat.

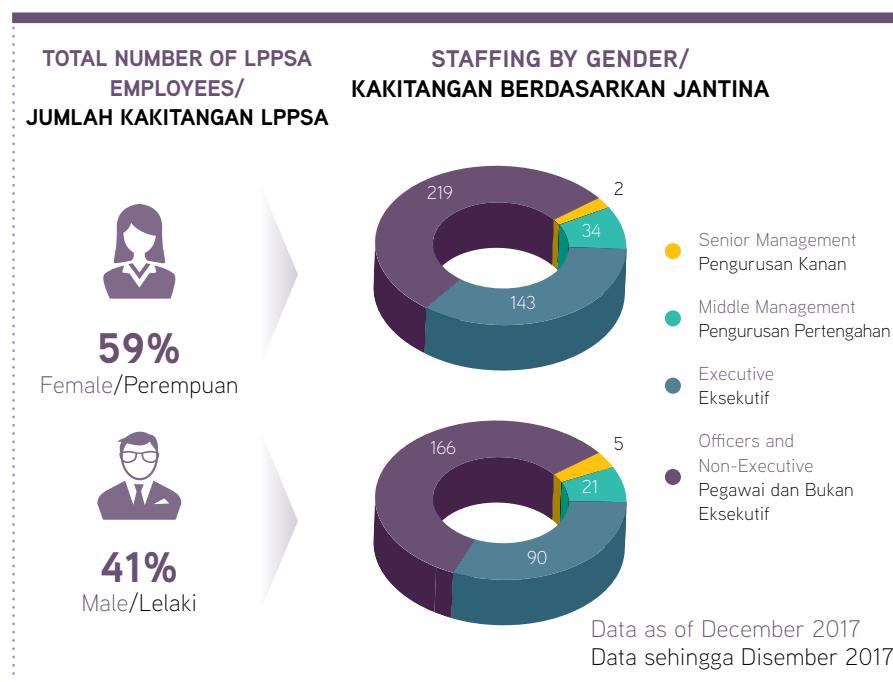
Dalam tahun 2017, LPPSA bertanggungjawab terhadap keseluruhan tenaga kerja seramai 680 kakitangan di mana 270 (40%) kakitangan adalah kakitangan tetap, 236 (35%) adalah kakitangan kontrak; dan 174 (25%) adalah kakitangan Kerajaan yang akan menamatkan tempoh peminjaman mereka pada 31 Disember 2017.

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

STAFFING BY STATUS OF EMPLOYMENT/ BILANGAN PEKERJA BERDASARKAN STATUS PEKERJAAN

| Government Secondment Kakitangan Pinjaman | Permanent Tetap | Contract Kontrak | Total Staff Jumlah Pekerja |
|--|--------------------|---------------------|-------------------------------|
| 174 | + 270 | + 236 | = 680 |



LEARNING AND ORGANISATION DEVELOPMENT

At LPPSA, we subscribed to continuous efforts in talent development as part of our employee benefits. In 2017, we invested a total of RM3.0 million on employee training and development. We also made training and development a mandatory category under our Performance Management System (PMS) where each employee was required to fulfill 40 mandatory training hours. We managed to have all employees fulfilled the required training hours, averaging 85 hours per year per employee. The training and development programme included internal training, public training and overseas training which focused on four key areas, namely Self-Awareness Training, Leadership Awareness Training, Functional Training and Business Training.

In 2016, we launched a Talent Management Index Programme (TMI) to develop a sustainable talent pipeline. This programme was targeted at higher performers who have demonstrated leadership potential. These talents were placed on a platform of comprehensive learning and development programme intended to address any gaps of their knowledge or skills to fully realising their potentials. This TMI programme was proven to be effective with 18% of talents who took part in the programme being promoted in 2018.

PEMBELAJARAN DAN PEMBANGUNAN ORGANISASI

Di LPPSA, kami menjalankan usaha berterusan dalam pembangunan bakat dan ini merupakan sebahagian daripada manfaat kepada kakitangan. Pada tahun 2017, kami melabur sebanyak RM3.0 juta untuk latihan dan pembangunan kakitangan. Kami juga menjadikan latihan dan pembangunan kakitangan sebagai kategori mandatori di bawah Sistem Pengurusan Prestasi di mana setiap kakitangan wajib menghadiri 40 jam latihan dalam setahun. Kami berjaya mencapai matlamat ini dengan semua kakitangan telah memenuhi syarat jam latihan yang diperlukan, iaitu purata 85 jam setahun bagi setiap pekerja.

Program latihan dan pembangunan termasuklah latihan dalaman, latihan awam dan latihan luar negara yang memberi fokus kepada empat bidang utama, iaitu Kursus Pembangunan Kendiri, Kursus Kepimpinan, Kursus Teknikal dan Kursus Pengurusan.

Pada tahun 2016, kami melancarkan Program Indeks Pengurusan Bakat untuk membangunkan bakat secara mampan. Program ini disasarkan kepada kakitangan berprestasi tinggi yang telah menunjukkan potensi kepimpinan yang cemerlang. Bakat-bakat ini diletakkan di platform program pembelajaran dan pembangunan yang komprehensif bertujuan bagi menangani sebarang jurang ilmu atau kemahiran bagi membantu mereka menyedari potensi sebenar mereka. Program TMI ini terbukti berkesan di mana 18% bakat yang mengambil bahagian dalam program ini telah dinaikkan pangkat pada tahun 2018.

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

LPPSA'S EMERGENCY RESPONSE TEAM (ERT) AND FIRST-AIDER COURSE

At LPPSA, we take issues such as workplace environment, safety and health seriously. Thus, ERT and First Aider services are the much needed capabilities among employees in the event of any unexpected emergencies. LPPSA provided our employees with these trainings in order to provide orientation and opportunities, especially the newly appointed team for the year 2017, to learn more about their functions and responsibilities as part of the ERT and to equip them with essential first aid tips in the event of an emergency in the workplace.

ANTI-CORRUPTION PLEDGE

As a responsible home financing board for the public sector, LPPSA has responded to the Malaysian's Anti-Corruption Commission's call by taking the initiative of signing the Corruption-Free Pledge (IBR). The ceremony was held at the LPPSA Assembly Hall and attended by the Director of the MACC Community Education Division, YBhg. Dato' Hj. Abdul Samat Kasah.

This is a pledge of corporate integrity as it emphasises the pledge and promises made by the LPPSA Senior Management and our employees to uphold their responsibilities and accountability without violating any code of conduct; compromising our integrity or engaging in any activity involving corruption and abuse of power.

LPPSA INTEGRITY DAY

In line with our anti-corruption pledge, LPPSA celebrated our Integrity Day 2017 on 15 November 2017 at Putra Auditorium B2, Putrajaya International Convention Center (PICC). The theme of the celebration was "Integrity in our Pursuit of Excellence".

This celebration is part of our efforts in strengthening ethics and integrity of LPPSA employees; as well as cultivating integrity as a way of life and current job functions.

KURSUS PASUKAN TINDAK BALAS KECEMASAN DAN PERTOLONGAN KECEMASAN LPPSA

Di LPPSA, kami mengambil berat mengenai isu-isu seperti persekitaran tempat kerja, keselamatan dan kesihatan. Oleh itu, Perkhidmatan ERT dan Pertolongan Cemas merupakan kemahiran yang sangat diperlukan oleh kakitangan jika berlaku sebarang kejadian yang tidak dijangka. LPPSA menyediakan latihan ini kepada kakitangan dalam usaha untuk menyediakan orientasi dan peluang, terutamanya kepada pasukan yang baru dilantik untuk tahun 2017, untuk mereka mengetahui lebih lanjut mengenai fungsi dan tanggungjawab dalam ERT dan untuk melengkapkan mereka dengan pengetahuan mengenai pertolongan cemas yang penting sekiranya berlaku kecemasan di tempat kerja.

IKRAR ANTI RASUAH

Sebagai sebuah lembaga yang bertanggungjawab untuk menguruskan pembiayaan perumahan untuk sektor awam, LPPSA juga telah menyahut saranan Suruhanjaya Anti Rasuah untuk melaksanakan inisiatif menandatangani Ikrar Bebas Rasuah (IBR). Majlis berkenaan telah berlangsung di Dewan Perhimpunan LPPSA dan dihadiri Pengarah Bahagian Pendidikan Komuniti SPRM, YBhg. Dato' Hj. Abdul Samat Kasah.

Ini merupakan ikrar integriti korporat yang menekankan ikrar dan janji yang dibuat oleh Pengurusan Kanan LPPSA dan kakitangan kami untuk memikul tanggungjawab dan kebertanggungjawaban mereka tanpa melanggar sebarang tatalaku; berkompromi dalam integriti atau terlibat dalam sebarang aktiviti yang melibatkan rasuah dan penyalahgunaan kuasa.

HARI INTEGRITI LPPSA

Selaras dengan ikrar Anti Rasuah, LPPSA telah menyambut Hari Integriti 2017 pada 15 November 2017 di Putra Auditorium B2, Pusat Konvensyen Antarabangsa Putrajaya (PICC). Tema sambutan adalah "Integriti Pemacu Kecemerlangan LPPSA".

Sambutan ini adalah sebahagian daripada usaha kami dalam mengukuhkan etika dan integriti kakitangan LPPSA; serta menyemai integriti sebagai cara hidup dan ketika melaksanakan tugas.

GIVING BACK TO THE COMMUNITY SUMBANGAN KEPADA KOMUNITI



STATUTORY BODY SPORTS (SUKEAN BADAN BERKANUN)

Promoting work-life balance is part of LPPSA's role as a responsible employer. At LPPSA, we encourage our employees to participate in sports and recreational activities. Our employees participated in the Statutory Body Sports (SUKANUN) which was held at Melaka International Trade Center (MITC). A total of 62 statutory agencies took part in this sports event. LPPSA delegates participated in 4 out of 17 games: netball, chess, futsal and darts. LPPSA emerged the 31st out of 62 competing agencies.

SUKEAN BADAN BERKANUN

Mempromosikan keseimbangan kerja dan kehidupan adalah sebahagian daripada peranan LPPSA sebagai majikan yang bertanggungjawab. Di LPPSA, kami menggalakkan kakitangan untuk menyertai aktiviti sukan dan rekreasi. Kakitangan kami telah menyertai Sukan Badan Berkanun (SUKANUN) yang diadakan di Pusat Perdagangan Antarabangsa Melaka (MITC). Sebanyak 62 buah agensi berkanun telah mengambil bahagian dalam acara sukan ini. Delegasi LPPSA mengambil bahagian dalam 4 daripada 17 acara: bola jaring, catur, futsal dan dart. LPPSA menduduki tempat ke 31 daripada 62 buah agensi yang menyertai kejohanan berkenaan.

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI



LPPSA MANAGEMENT RETREAT

LPPSA facilitated management retreats for the senior and middle management to induce quality brainstorming among the senior and middle management to effectively align LPPSA's Strategic Plan and directions which involve financial plan and Key Performance Indicator for the organisation. Such retreats provided an innovative thinking environment when the management team were away from daily work distractions; enabled better collaboration; brainstorming; and decision-making.



HR OPEN DAY

We organised the HR Open Day to create awareness on the benefits and welfare provided by LPPSA to all employees which include various types of non-wage compensation in addition to their normal wages or salaries. The theme of the HR Open Day was "Your Benefits Our Priority". LPPSA's Human Resource Department who organised the event with involvement of exhibition from other Government Agencies such as Employees Provident Fund (EPF), the National Social Security Organisation (SOCSO), Takaful Malaysia, National Higher Education Fund Corporation (PTPTN), Corporate Private Retirement Scheme (PRS) and Great Eastern Takaful to help our employees to be more aware of their entitled benefits for working in LPPSA.

WACANA HARMONI PENGURUSAN LPPSA

Wacana Harmoni Pengurusan LPPSA adalah satu platform untuk memperkasakan pengurusan kanan dan pertengahan dalam menjalankan tugas dan tanggungjawab yang lebih efektif dan berkomunikasi dengan lebih baik selaras dengan dasar LPPSA. Tujuan sesi berkenaan adalah untuk menggerakkan proses sumbangan idea di kalangan pengurusan kanan dan pertengahan bagi membolehkan mereka menyusun Perancangan Strategik LPPSA dan arah tuju dengan lebih berkesan yang melibatkan pelan kewangan dan Petunjuk Prestasi Utama untuk organisasi. Sesi perancangan strategik di luar pejabat menyediakan persekitaran berfikir yang inovatif di mana pasukan pengurusan terhindar dari sebarang gangguan kerja harian; membolehkan kerjasama yang lebih baik; perkongsian idea; dan membuat keputusan.

HARI TERBUKA SUMBER MANUSIA

Kami menganjurkan Hari Terbuka Sumber Manusia untuk mewujudkan kesedaran mengenai manfaat dan kebijakan yang disediakan oleh LPPSA kepada semua kakitangan termasuk pelbagai jenis ganti rugi bukan upah selain pendapatan atau pendapatan biasa mereka. Tema Hari Terbuka Sumber Manusia ialah "Faedah Anda Keutamaan Kami. Majlis berkenaan telah dianjurkan oleh Jabatan Sumber Manusia LPPSA dengan melibatkan pameran daripada Agensi Kerajaan lain seperti Kumpulan Wang Simpanan Pekerja (KWSP), Pertubuhan Keselamatan Sosial (PERKESO), Takaful Malaysia, Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN) Skim Persaraan Swasta Korporat (PRS) dan Great Eastern Takaful untuk membantu kakitangan kami untuk lebih memahami manfaat yang layak diterima mereka semasa bekerja di LPPSA.

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

OTHER INITIATIVES

We identified that inclusivity is essential to create a safe and honest working culture. LPPSA strives to provide an environment where employees could speak candidly and respectfully about the organisation and about issues of importance to them via specific open communication channels. We held quarterly General Assemblies where top management update the employees with LPPSA news; to meet and to openly discuss with the employees on any issues that they may be interested in.

Creating a platform for knowledge sharing is another initiative that LPPSA implemented to continuously improve the quality of service delivery. This initiative has a positive impact in increasing our customer satisfaction.

Among other initiatives to promote inclusivity, open communication and to instil a spirit of teamwork, our HR in collaboration with Corporate Communication department organised the following activities to engage our employees; and to encourage knowledge sharing; networking and collaborative team spirit:

- Courtesy visit to Cybersecurity Malaysia
- Movie Night for LPPSA Employees
- National Day Celebration (Semarak Kemerdekaan)
- Change Management Briefing
- National Security Briefing (Taklimat Majlis Keselamatan Negara)



LAIN-LAIN INISIATIF

Kami mendapati bahawa inklusiviti adalah penting untuk mewujudkan budaya kerja yang selamat dan jujur. LPPSA berusaha untuk menyediakan persekitaran di mana kakitangan boleh bercakap dengan tulus dan hormat mengenai organisasi dan mengenai isu-isu penting menerusi saluran komunikasi terbuka yang spesifik. Kami mengadakan Perhimpunan Umum pada setiap suku tahunan di mana pengurusan tertinggi memaklumkan berita terkini mengenai LPPSA kepada kakitangan; untuk bertemu dan membincangkan secara terbuka dengan kakitangan mengenai sebarang isu yang mana mereka mungkin berminat.

Mewujudkan platform untuk perkongsian ilmu merupakan antara inisiatif lain yang dilaksanakan oleh LPPSA untuk meningkatkan kualiti penyampaian perkhidmatan secara berterusan. Inisiatif ini memberi kesan positif dalam meningkatkan kepuasan pelanggan kami.

Antara inisiatif lain untuk menggalakkan inklusiviti, komunikasi terbuka dan semangat kerja berpasukan, bahagian Jabatan Sumber Manusia kami dengan kerjasama Jabatan Komunikasi Korporat telah menganjurkan aktiviti-aktiviti seperti berikut untuk penglibatan kakitangan; dan untuk menggalakkan perkongsian pengetahuan; rangkaian dan semangat kerjasama pasukan:

- Lawatan hormat ke Cybersecurity Malaysia
- Tayangan Filem untuk Pekerja LPPSA
- Sambutan Hari Kebangsaan (Semarak Kemerdekaan)
- Taklimat Perubahan Pengurusan
- Taklimat Keselamatan Kebangsaan (Taklimat Majlis Keselamatan Negara)



GIVING BACK TO THE COMMUNITY
SUMBANGAN KEPADA KOMUNITI



COMMUNITY / KOMUNITI

Another important component of LPPSA's CSR focus is in giving back to the community. Being a committed entity, LPPSA has dedicated concerted and consistent efforts in fulfilling our social responsibilities to garner a positive influence not only on the public sector but also to the whole nation. By being visible to the community we serve, we are projecting a positive outlook for LPPSA's. In this regard, we are able to effectively present LPPSA as an agency that truly serves the nation.

Menyumbang kepada komuniti yang kami berkhidmat adalah salah satu lagi komponen yang penting dalam CSR LPPSA. Menjadi badan berkanun yang komited, LPPSA berdedikasi dan konsisten dalam usaha memenuhi tanggungjawab sosial untuk mewujudkan persekitaran positif bukan sahaja di sektor awam tetapi juga di seluruh negara. Dengan bersikap telus dengan komuniti yang kami berkhidmat dan menjangkakan masa depan yang positif mengenai perkhidmatan LPPSA, kami dengan jayanya telah menjadikan LPPSA sebagai sebuah agensi yang benar-benar berkhidmat untuk negara.

GIVING BACK TO THE COMMUNITY SUMBANGAN KEPADA KOMUNITI



LPPSA ONE-STOP-CENTRE

The LPPSA “One-Stop-Centre” made its debut at the Ministry of Finance’s Open Day 2017 on 30 March 2017. The “One-Stop-Centre” presented itself in an exhibition format, where we conducted a series of sessions in which professional presenters from LPPSA and several real estate experts shared their knowledge on services provided by LPPSA to the visitors.

PUSAT SEHENTI LPPSA

“Pusat Sehenti” LPPSA telah ditubuhkan semasa Hari Terbuka Kementerian Kewangan 2017 iaitu pada 30 Mac 2017. “Pusat Sehenti” telah dilakukan dalam format pameran dan kami menjalankan pelbagai sesi pameran, di mana pihak LPPSA dan beberapa pakar harta tanah telah berkongsi pengalaman tentang misi, nilai dan perkhidmatan LPPSA kepada pelawat.

BLOOD DONATION CAMPAIGN

Another meaningful LPPSA “Giving Back to the Community” CSR event was the Blood Donation Campaign held on 12 April 2017. Organised in collaboration with the National Blood Bank, the campaign successfully collected 95 blood pouches from 130 visitors who came to our blood donation day. The blood donation campaign received encouraging response from LPPSA employees as well as other colleagues from ministry and other government agencies such as the Ministry of Finance (MOF), the Valuation and Property Services Department (JPPH), the Election Commission (EC) and the Accountant General’s Department of Malaysia (JANM).

KEMPEN DERMA DARAH

Antara program CSR LPPSA yang bertemakan ialah “Sumbangan kepada Komuniti” LPPSA yang bermakna adalah Kempen Derma Darah yang telah diadakan pada 12 April 2017. Dengan kerjasama Bank Darah Kebangsaan, 95 beg darah daripada 130 pelawat yang datang ke kempen berkenaan. Kempen derma darah mendapat sambutan yang menggalakkan daripada kakitangan LPPSA serta rakan-rakan lain dari agensi seperti Kementerian Kewangan (MOF), Jabatan Penilaian dan Perkhidmatan Harta (JPPH), Suruhanjaya Pilihan Raya (SPR) dan Jabatan Akauntan Negara Malaysia (JANM).

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

YAKULT@LPPSA

We conducted a joint CSR event together with Yakult Malaysia in 2017. In this event LPPSA employees were treated to a series of helpful and interesting Yakult products and health briefings topics such as Prevention of Disease, Probiotics, Constipation and Immune System, Yakult's goodness in our digestive system and the use of Yakult in hospitals.

This event received encouraging response from LPPSA employees due to the interesting health knowledge sharing by Yakult. On the event day, employees were able to purchase their products at lower than market price.

CELEBRATING HARI RAYA WITH ORPHANS & UNDERPRIVILEGED

A total of 46 orphans and Asnaf from Baitul Sakinah Hidayah and Darul Ulumm Academy celebrated Hari Raya at the LPPSA Cafeteria in conjunction with the 'Majlis Khatam Al-Quran' and Iftar LPPSA 2017. LPPSA donated to the two organisations and provided 'Duit Raya' to the underprivileged children hoping to give them a glimpse of joy in the month of Syawal.

PUSPANITA

LPPSA PUSPANITA together with 9 agencies under the MOF PUSPANITA, Treasury Department, Valuation and Property Services Department (JPPH), The Royal Malaysian Customs Department, the National Accountants Department, Bank Negara Malaysia (BNM), Bank Simpanan Nasional (BSN), Employees Provident Fund (EPF), Inland Revenue Board (IRB) and Langkawi Development Authority (LADA), jointly organised "Cakna Asnaf Kami PUSPANITA Prihatin". It is a programme which took place at the Sultan Mahmud Islamic Center compound, Universiti Malaysia Terengganu (UMT).



This programme is an effort of the Welfare Bureau to inculcate attentiveness and to encourage PUSPANITA members in making donations to the less fortunate and disabled.

A total of 200 recipients from the surrounding villages of Kampung Tanjung Gelam and Kampung Pak Tuyu in Kuala Terengganu received the donations provided.

YAKULT@LPPSA

Kami telah mengadakan program CSR bersama-bersama dengan Yakult Malaysia pada tahun 2017. Di dalam program ini, kakitangan LPPSA telah menikmati beberapa rangkaian produk Yakult yang bermanfaat dan menarik serta taklimat mengenai kesihatan seperti Pencegahan Penyakit, Probiotik, Sembelit, Sistem Daya Tahan dan kebaikan Yakult dalam sistem pencernaan serta penggunaan Yakult di hospital.

Program ini mendapat sambutan yang menggalakkan daripada kakitangan LPPSA berikutnya perkongsian pengetahuan kesihatan yang menarik oleh Yakult. Pada program berkenaan juga, kakitangan dapat membeli produk Yakult dengan harga yang lebih rendah daripada harga pasaran.

SAMBUTAN HARI RAYA BERSAMA ANAK YATIM & ORANG KURANG BERKEMAMPUAN

Seramai 46 anak yatim dan Asnaf dari Baitus Sakinah Hidayah dan Akademi

Darul Ulumm telah menyambut Hari Raya di Kafeteria LPPSA diikuti dengan majlis Khatam Al-Quran dan Iftar LPPSA 2017. LPPSA telah memberi sumbangan kepada kedua-dua organisasi dan menyediakan 'Duit Raya' kepada kanak-kanak kurang bernasib baik dengan harapan dapat memberi sedikit kegembiraan kepada mereka untuk menyambut bulan Syawal.

PUSPANITA

PUSPANITA LPPSA bersama-sama dengan 9 agensi di bawah PUSPANITA MOF, Jabatan Perbendaharaan, Jabatan Penilaian dan Perkhidmatan Harta (JPPH), Jabatan Kastam Diraja Malaysia, Jabatan Akauntan Negara, Bank Negara Malaysia, Bank Simpanan Nasional (BSN), Kumpulan Wang Simpanan Pekerja (KWSP), Lembaga Hasil Dalam Negeri (LHDN) dan Pihak Berkuasa Pembangunan Langkawi (LADA), telah menganjurkan Cakna Asnaf dengan tema 'Kami PUSPANITA Prihatin' yang diadakan di Pusat Islam Sultan Mahmud, Universiti Malaysia Terengganu (UMT). Program ini adalah salah satu usaha daripada Biro Kebajikan untuk memupuk keprihatinan dan menggalakkan ahli PUSPANITA untuk membuat sumbangan kepada golongan kurang berkemampuan dan kurang upaya.

Seramai 200 penerima dari sekitar Kampung Tanjung Gelam dan Kampung Pak Tuyu di Kuala Terengganu telah menerima sumbangan yang disediakan.

GIVING BACK TO THE COMMUNITY

SUMBANGAN KEPADA KOMUNITI

BUBUR LAMBUK DISTRIBUTION PENGEDARAN BUBUR LAMBUK



During the Ramadan month in 2017, with sponsorship from TV Al-Hijrah, LPPSA held an internal CSR event by Distributing Porridge "Bubur Lambuk" to LPPSA employees. A total of 1,000 packages of porridge were distributed to all LPPSA employees.

Pada bulan Ramadan 2017, LPPSA telah mengadakan program CSR dalaman dengan mengedarkan "Bubur Lambuk" kepada kakitangan LPPSA menerusi penajaan daripada TV Al-Hijrah. Sebanyak 1,000 bungkus bubur telah diedarkan kepada semua kakitangan LPPSA.



LARIAN OBOR KL 2017

Sixty (60) LPPSA employees represented the organisation in the Larian Obor KL 2017 where YBhg. Tan Sri Dr Irwan Serigar Abdullah, former Secretary General of Treasury, MOF was the torchbearer and led the run for the Putrajaya route.

MAJLIS RUMAH TERBUKA LPPSA 2017

LPPSA Open House 2017 (Majlis Rumah Terbuka 2017) was another engagement event to strengthen LPPSA relationship among the employees and our various stakeholders.

LARIAN OBOR KL 2017

Seramai enam puluh (60) kakitangan LPPSA telah mewakili organisasi untuk Larian Obor KL 2017 di mana bekas Ketua Setiausaha Perbendeharaan, MOF merupakan pemegang obor dan telah mengetuai larian di laluan Putrajaya.

MAJLIS RUMAH TERBUKA LPPSA 2017

Majlis Rumah Terbuka LPPSA 2017 merupakan satu lagi program CSR yang melibatkan komuniti untuk menggalakkan inklusiviti dan mewujudkan kesedaran mengenai perkhidmatan yang ditawarkan oleh LPPSA kepada komuniti sektor awam.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



DATUK SERI DR. ISMAIL BIN HAJI BAKAR

Chairman/Pengerusi
Secretary General of Treasury, Ministry of Finance/
Ketua Setiausaha Perbendaharaan Kementerian Kewangan
(Resigned in September 2018/ meletak jawatan pada September 2018)

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
June/Jun 2018

Datuk Seri Dr. Ismail Hj. Bakar was appointed as Secretary General of Treasury on 12 June 2018, which also effective as LPPSA's Board member on the same date.

Prior to his current appointment, he was the Secretary General at the Ministry of Agriculture and Agro-Based Industry.

Datuk Seri Dr. Ismail began his career as an Assistant Secretary, Contract and Supply Division, at the Ministry of Finance in 1983. In 1990, he served as an Assistant Director in the Anti-Narcotics Task Force Malaysia.

He then continued to serve the Ministry of Finance for almost 18 years in various divisions. Among the positions that he held were Assistant Secretary, Economic and International Division (External Trade and Balance and Payment), Assistant Secretary of Economic and International Division (Capital Market, Money Market and Banking Section), Principal Assistant Secretary, Economic and International Division (Public Finance Sector), Head of Planning, Research and Policy, Government Procurement Division and, Head of Section, Government Procurement Division.

In 2008, he was appointed as Senior Advisor to the Executive Director (SEA Group) of the World Bank before continuing to serve the government as Deputy Secretary General (Policy), Ministry of Defence in 2011 and appointed as Director in the National Strategic Unit, Ministry of Finance. In 2014, he was appointed as the Director of National Budget Office, Ministry of Finance. He also served as the Secretary General, Ministry of Transport in 2014.

Datuk Seri Dr. Ismail serves on the Board of Agrobank, Johor Corporation and the Malaysian Bioeconomy Development Corporation Sdn Bhd. He is a member of the Chartered Institute of Purchasing and Supply (CIPS), United Kingdom and also acts as an adjunct Professor at the School of Engineering and Entrepreneurship in Universiti Malaysia Perlis (UNIMAP).

He holds a PhD in Economics and a Masters of Business Administration (MBA) both from University of Hull and a Bachelor of Economics in Applied Economics from University of Malaya.

Datuk Seri Dr. Ismail Hj. Bakar telah dilantik sebagai Ketua Setiausaha Perbendaharaan Kementerian Kewangan pada 12 Jun 2018, merangkap sebagai ahli Lembaga LPPSA pada tarikh yang sama.

Sebelum pelantikan berkenaan, beliau merupakan Ketua Setiausaha di Kementerian Pertanian dan Industri Asas Tani.

Datuk Seri Dr. Ismail mulakan kerjayanya sebagai Penolong Setiausaha, Kontrak dan Pembekalan di Kementerian Kewangan pada tahun 1983. Pada tahun 1990, beliau berkhidmat sebagai Penolong Pengarah dalam Pasukan Petugas Anti Narkotik Malaysia.

Beliau kemudiannya terus berkhidmat di Kementerian Kewangan selama hampir 18 tahun meliputi pelbagai bahagian. Antara jawatan yang dipegang beliau ialah Penolong Setiausaha, Bahagian Ekonomi dan Antarabangsa (Perdagangan Luar dan Imbalan dan Pembayaran), Penolong Setiausaha Bahagian Ekonomi dan Antarabangsa (Pasaran Modal, Pasaran Kewangan dan Seksyen Perbankan), Ketua Penolong Setiausaha, Bahagian Ekonomi dan Antarabangsa Sektor Kewangan Awam), Ketua Perancangan, Penyelidikan dan Dasar, Bahagian Perolehan Kerajaan dan, Ketua Bahagian, Bahagian Pemerolehan Kerajaan.

Pada tahun 2008, beliau dilantik sebagai Penasihat Kanan kepada Pengarah Eksekutif (Kumpulan SEA) Bank Dunia sebelum terus berkhidmat sebagai Timbalan Ketua Setiausaha (Dasar), Kementerian Pertahanan pada tahun 2011 dan dilantik sebagai Pengarah di Unit Strategik Kebangsaan, Kementerian Kewangan. Pada tahun 2014, beliau dilantik sebagai Pengarah Pejabat Bajet Negara, Kementerian Kewangan. Beliau juga berkhidmat sebagai Ketua Setiausaha, Kementerian Pengangkutan pada tahun 2014.

Datuk Seri Dr. Ismail berkhidmat di Lembaga Agrobank, Johor Corporation dan Malaysian Bioeconomy Development Corporation Sdn Bhd. Beliau adalah ahli Institut Pembelian dan Pembekalan Bertaualiah (CIPS), United Kingdom dan juga bertindak sebagai Profesor Adjung di Fakulti Kejuruteraan dan Keusahawanan di Universiti Malaysia Perlis (UNIMAP).

Beliau memegang Ijazah Kedoktoran (PhD) dalam bidang Ekonomi dan Sarjana Pentadbiran Perniagaan (MBA) dari Universiti Hull dan Ijazah Sarjana Muda Ekonomi dalam Ekonomi Gunaan dari Universiti Malaya.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



DATUK SAAT BIN ESA

Board Member/Ahli Lembaga
Accountant General's Department of Malaysia/Jabatan Akauntan Negara Malaysia

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
1 December/Disember 2017

Datuk Saat bin Esa was appointed as LPPSA's Board member on 1 December 2017.

He is currently the Accountant General of Malaysia. Datuk Saat bin Esa currently sits on a number of Boards including Water Asset Management Company, Retirement Fund (Incorporated), Inland Revenue Board of Malaysia and Malaysian Accounting Standards Board.

He began his career as an accountant in the government sector since 1983. He has extensive experience in serving various ministries and government agencies including Ministry of Home Affair, Ministry of Education, Bintulu Port Authority, Fisheries Development Authority of Malaysia (LKIM) and Selangor State's Treasury.

Datuk Saat bin Esa holds a Bachelor with Honour Degree in Accounting. He also has Master of Business Administration from Universiti Putra Malaysia and Aix-Marseille University, France, respectively. He is a Chartered Accountant (CA) of the Malaysian Institute of Accountants (MIA).

Datuk Saat bin Esa telah dilantik sebagai ahli Lembaga LPPSA berkuatkuasa 1 Disember 2017.

Beliau kini adalah Akauntan Negara Malaysia. Datuk Saat bin Esa juga merupakan ahli lembaga di Pengurusan Aset Air Berhad, Kumpulan Wang Pesaraan (Diperbadankan), Lembaga Hasil Dalam Negeri Malaysia dan Lembaga Piawaian Perakaunan Malaysia.

Beliau memulakan kerjayanya sebagai akauntan di sektor Kerajaan sejak tahun 1983. Beliau berpengalaman luas dalam perkhidmatan di pelbagai kementerian dan agensi Kerajaan iaitu Kementerian Dalam Negeri, Kementerian Pendidikan Malaysia, Lembaga Pelabuhan Bintulu, Lembaga Kemajuan Ikan Malaysia dan Perbendaharaan Negeri Selangor.

Datuk Saat bin Esa berkelulusan Ijazah Sarjana Muda dengan Kepujian dalam Perakaunan. Beliau juga memiliki Sarjana Pentadbiran Perniagaan daripada Universiti Putra Malaysia dan Universiti Aix-Marseille, Perancis. Beliau adalah Akauntan Bertauliah, Institut Akauntan Malaysia (MIA).

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



DATO' HAJI ABDUL RAZAK BIN MUSA

Board Member/Ahli Lembaga
Attorney General's Chamber of Malaysia/Jabatan Peguam Negara Malaysia

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
1 July/Julai 2015

Dato' Haji Abdul Razak bin Musa was appointed as LPPSA's Board member on 1 July 2015.

He is currently the Chairman of Prevention of Crime Board. He is also the President, Judicial and Legal Service Officers' Association. Previously, he was the Deputy Head Prosecution Division Attorney General's Chambers and was a Kelantan State Legal Adviser. He has 32 years extensive experience in the Judicial and Legal Service serving in various capacities.

He graduated with Bachelor of Law (LLB) from University of Malaya.

Dato' Haji Abdul Razak bin Musa dilantik sebagai ahli Lembaga LPPSA pada 1 Julai 2015.

Beliau kini menggalas jawatan Pengerusi Lembaga Pencegahan Jenayah. Beliau juga adalah Presiden Persatuan Pegawai Perkhidmatan Kehakiman dan Perundangan. Sebelum ini, beliau berkhidmat sebagai Timbalan Ketua, Bahagian Pendakwaan Jabatan Peguam Negara dan Penasihat Undang-undang di negeri Kelantan. Beliau mempunyai pengalaman luas selama 32 tahun dalam perkhidmatan kehakiman dan perundangan Kerajaan dalam pelbagai kapasiti.

Beliau berkelulusan Sarjana Muda Undang-Undang (LLB) daripada Universiti Malaya.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



DATUK AHMAD BADRI BIN MOHD. ZAHIR

Deputy Chairman/Timbalan Pengurus
Ministry of Finance/Kementerian Kewangan

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
[1 July](#)/Julai 2015

Datuk Ahmad Badri bin Mohd. Zahir was appointed as LPPSA's Board member on 1 July 2015.

He is currently the Deputy Secretary General (Management), Ministry of Finance Malaysia. He sits on a number of Boards including Perbadanan Kemajuan Negeri Selangor, Kumpulan Wang Simpanan Pekerja, Bank Simpanan Nasional Berhad, Corporate Debt Restructuring Committee, Central Bank of Malaysia and Malaysia Development Holding Sdn Bhd. He has 30 years of experience serving the Ministry of Finance in various capacities.

He holds Master in Business Administration from University of Hull, United Kingdom and Degree in Land and Property Management from UiTM, Shah Alam which qualified him as a Trained and Qualified Valuer. He is also holds a Diploma in Public Administration from National Institute of Public Administration, Kuala Lumpur.

Datuk Ahmad Badri bin Mohd. Zahir telah dilantik menganggotai ahli Lembaga LPPSA pada 1 Julai 2015.

Beliau kini merupakan Timbalan Setiausaha Agung (Pengurusan), Kementerian Kewangan Malaysia. Beliau juga merupakan ahli Lembaga di Perbadanan Kemajuan Negeri Selangor, Kumpulan Wang Simpanan Pekerja, Bank Simpanan Nasional Berhad, Jawatankuasa Penyusunan Semula Hutang Korporat, Bank Negara Malaysia dan Malaysia Development Holding Sdn Bhd. Beliau memiliki pengalaman luas selama 30 tahun dalam pelbagai jawatan di Kementerian Kewangan.

Beliau memiliki Sarjana di dalam Pentadbiran Perniagaan dari University of Hull, United Kingdom dan Ijazah Pengurusan Hartanah dari UiTM, Shah Alam yang melayakkan beliau sebagai Penilai yang Dilatih dan Berkelayakan. Beliau juga memiliki Diploma Pengurusan Awam dari Institut Tadbiran Awam Negara, Kuala Lumpur.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



NUNGSARI BIN AHMAD RADHI

Board Member/Ahli Lembaga
Managing Director of Prokhas Sdn Bhd/Pengarah Urusan Prokhas Sdn Bhd

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
1 July/Julai 2015

Nungsari bin Ahmad Radhi is the Managing Director of Prokhas Sdn Bhd, a Minister of Finance, Inc. company, as well as the Principal Officer and Board member of Pengurusan Danaharta Nasional Berhad, Syarikat Jaminan Pembiayaan Perniagaan Berhad and Syarikat Jaminan Kredit Perumahan Berhad. He is also the Principal Officer of Danalnfa Nasional Berhad, a member of the Malaysian Aviation Commission and sits on the Public Sector Home Financing Board.

In a career spanning over 30 years, he has been in academia, corporate advisory, economic research, a Member of Parliament and policy advocacy. He holds a PhD in Economics from Purdue University and is a contributing columnist for The Edge since 2000.

Nungsari bin Ahmad Radhi ialah Pengarah Urusan Prokhas Sdn Bhd, sebuah syarikat milik Menteri Kewangan (Diperbadankan) serta merupakan Pegawai Utama dan Ahli Lembaga Pengarah Pengurusan Danaharta Nasional Berhad, Syarikat Jaminan Pembiayaan Perniagaan Berhad dan Syarikat Jaminan Kredit Perumahan Berhad. Beliau juga merupakan Pegawai Utama Danalnfa Nasional Berhad, dan menjadi ahli Suruhanjaya Penerbangan Malaysia serta berada di Lembaga Pembiayaan Perumahan Sektor Awam sebagai ahli Lembaga.

Dalam kerjayanya selama lebih daripada 30 tahun, beliau telah menjadi ahli akademik, penasihat korporat, penyelidikan ekonomi, Ahli Parlimen dan advokasi dasar. Beliau memiliki ijazah PhD dalam ekonomi dari Fakulti Pengurusan Krannert, Universiti Purdue, Amerika Syarikat dan menjadi kolumnis jemputan bagi The Edge sejak tahun 2000.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



NORZILAH BINTI MOHAMMED

Board Member/Ahli Lembaga
Export-Import Bank of Malaysia Berhad (EXIM BANK)/
Export-Import Bank of Malaysia Berhad (EXIM BANK)

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
1 November/November 2015

Puan Norzilah binti Mohammed was appointed as LPPSA's Board member on 1 November 2015.

She is currently the President/Chief Executive Officer of EXIM Bank. She sits on the Board of Malaysia Export Credit Insurance Berhad subsidiary company of EXIM Bank and a Board member of Malaysia External Trade Development Corporation. She is a Committee Member of Trust Working Group on Internalisation for Construction Industry Transformation Programme and a Council Member of Association of Development Financing Institution of Malaysia and Malaysia South-South Association. She is also a member of Asian EXIM Banks Forum and a member of Association of Development Financing Institution in Asia and the Pacific. She has 27 years of extensive experience in various areas in corporate and commercial banking and corporate debt restructuring including cross border financing and insurance.

She holds a Bachelor's of Science Degree in Business Administration majoring in Accounting from the California State University, Sacramento, United States. She is also a graduate of Women's Director Programme from the National Institute for the Empowerment of Woman and a Qualified Risk Director of Institute of Enterprise Risk Practitioners.

Puan Norzilah binti Mohammed dilantik sebagai ahli Lembaga LPPSA pada 1 November 2015.

Beliau kini merupakan Presiden/Ketua Pegawai Eksekutif EXIM Bank. Beliau juga ahli Lembaga Pengarah Lembaga Malaysia Export Credit Insurance Berhad anak syarikat EXIM Bank dan Lembaga Perbadanan Pembangunan Perdagangan Luar Malaysia. Beliau merupakan Ahli Jawatankuasa Kumpulan Kerja Amanah mengenai Pengantarabangsaan bagi Program Transformasi Industri Pembinaan dan Ahli Majlis Persatuan Institusi Kewangan Pembangunan Malaysia dan Malaysia South-South Association. Beliau juga merupakan ahli Forum Bank EXIM Asia dan ahli Persatuan Institusi Pembiayaan Pembangunan di Asia dan Pasifik. Beliau mempunyai pengalaman luas selama 27 tahun dalam perbankan korporat dan komersil serta penstrukturran semula hutang korporat termasuk pembiayaan dan insurans rentas sempadan.

Beliau memegang ijazah Sarjana Muda Sains dalam bidang Pentadbiran Perniagaan dalam jurusan Perakaunan daripada California State University, Sacramento, Amerika Syarikat. Beliau juga merupakan seorang graduan Program Pengarah Wanita daripada Institut Pengupayaan Wanita Negara dan Pengarah Risiko yang Berkelayakan serta seorang ahli Institut Pengamal Risiko Perusahaan.

MEMBERS OF THE BOARD'S PROFILES

PROFIL AHLI-AHLI LEMBAGA



DATO' KAMAL BIN MOHD ALI

Board Member/Ahli Lembaga
Chief Executive Officer/Ketua Pegawai Eksekutif

Date first appointed to the Board/Tarikh mula dilantik menganggotai Ahli Lembaga
1 March/Mac 2018

Dato' Kamal bin Mohd Ali was appointed as the Chief Executive Officer of Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) on 1 March 2018.

He has extensive experiences in financing, banking and economy. He was previously with an MoF Inc. company, Prokhas Sdn Bhd in 2008 as its Chief Operating Officer.

Dato' Kamal started his career as a credit officer at Bank Bumiputra Malaysia Bhd (BBMB), followed by numerous key positions in the bank for more than 22 years, including the General Manager of BBMB Singapore and BCB Labuan Offshore (after the bank merged to form Bumiputra Commerce Bank Bhd). He also led the BBMB's Corporate Banking Division comprising public-listed companies involved in manufacturing, services, oil and gas, construction, agriculture and stock brokerage.

In 2005, he was appointed as the General Manager of Corporate and Institutional Banking at Bank Islam Malaysia Bhd (BIMB) and General Manager of Corporate and Institutional Banking at Bumiputra-Commerce Bank Berhad. YBhg. Dato' Kamal later led the Exim Bank of Malaysia Bhd as its Chief Executive Officer in 2006.

He previously sits on a number of Boards including Danaharta Managers Sdn Bhd, Prokhas Urus Sdn Bhd, Prokhas Asset Management Sdn Bhd, Proventures Management Services Sdn Bhd, Danaharta Hartanah Sdn Bhd, Danaharta Urus Sdn Bhd, Edaran Berhad and Prokhas Trustee Berhad.

Graduated from University of Malaya with a Bachelor in Economics (Hons) in 1983, he later obtained his Diploma in Banking & Finance from Institut Bank-Bank Malaysia (IBBM) in 1995. He was awarded the Superior Performance Employee by the Asian Institute of Management, Manila in 1994 for his excellent achievements in corporate sector.

In the year of 2014, YBhg. Dato' Kamal obtained his Master's Degree in Business Administration (Islamic Finance) from University of Malaya.

Dato' Kamal bin Mohd Ali dilantik sebagai Ketua Pegawai Eksekutif Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) berkuatkuasa 1 Mac 2018.

Beliau sebelum ini berkhidmat di sebuah syarikat di bawah MoF Inc, Prokhas Sdn Bhd pada tahun 2008 sebagai Ketua Pegawai Operasi.

Dato' Kamal mempunyai pengalaman yang luas dalam bidang pembiayaan, perbankan dan ekonomi. Beliau memulakan kerjayanya sebagai pegawai kredit di Bank Bumiputra Malaysia Bhd (BBMB). Beliau kemudian menjawat beberapa jawatan penting di sektor perbankan selama lebih 22 tahun, termasuk Pengurus Besar BBMB Singapura dan BCB Labuan Offshore (selepas penggabungan yang membentuk Bumiputra Commerce Bank Bhd). YBhg. Dato' Kamal juga telah berkhidmat sebagai Ketua Bahagian Perbankan Korporat BBMB yang terdiri daripada syarikat senaraian awam yang terlibat dalam sektor pembuatan, perkhidmatan, minyak dan gas, pembinaan, pertanian dan pelaburan saham.

Pada tahun 2005, beliau dilantik sebagai Pengurus Besar, Perbankan Korporat Dan Institusi, di Bank Islam Malaysia Bhd (BIMB) dan Pengurus Besar Perbankan Korporat dan Institusi di Bumiputra-Commerce Bank Berhad. Beliau kemudiannya dilantik sebagai Ketua Pegawai Eksekutif Exim Bank of Malaysia Bhd pada tahun 2006.

Beliau pernah menganggotai beberapa Ahli Lembaga syarikat termasuk Danaharta Managers Sdn Bhd, ProKhas Urus Sdn Bhd, Prokhas Asset Management Sdn Bhd, Proventures Management Services Sdn Bhd, Danaharta Hartanah Sdn Bhd, Danaharta Urus Sdn Bhd, Edaran Berhad, dan Prokhas Trustee Berhad.

Berkelulusan Ijazah Sarjana Muda Ekonomi (Kepujian) dari Universiti Malaya pada tahun 1983, beliau turut mempunyai Diploma Perbankan & Kewangan dari Institut Bank-Bank Malaysia (IBBM) pada tahun 1995. Beliau telah dianugerahkan sebagai Kakitangan Prestasi Tinggi oleh Institut Pengurusan Asia, Manila pada tahun 1994 atas pencapaian dan kecemerlangan beliau dalam sektor korporat.

Dato' Kamal memperoleh Ijazah Sarjana Pentadbiran Perniagaan (Kewangan Islam) dari Universiti Malaya pada tahun 2014.

SENIOR MANAGEMENT TEAM'S PROFILES

PROFIL PENGURUSAN KANAN



DATO' KAMAL BIN MOHD ALI

Chief Executive Officer
Ketua Pegawai Eksekutif

Date first appointed/Tarikh pelantikan
1 March/Mac 2018

Dato' Kamal bin Mohd Ali was appointed as the Chief Executive Officer of Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) on 1 March 2018.

He has extensive experiences in financing, banking and economy. He was previously with an MoF Inc. company, Prokhas Sdn Bhd in 2008 as its Chief Operating Officer.

Dato' Kamal started his career as a credit officer at Bank Bumiputra Malaysia Bhd (BBMB), followed by numerous key positions in the bank for more than 22 years, including the General Manager of BBMB Singapore and BCB Labuan Offshore (after the bank merged to form Bumiputra Commerce Bank Bhd). He also led the BBMB's Corporate Banking Division comprising public-listed companies involved in manufacturing, services, oil and gas, construction, agriculture and stock brokerage.

In 2005, he was appointed as the General Manager of Corporate and Institutional Banking at Bank Islam Malaysia Bhd (BIMB) and General Manager of Corporate and Institutional Banking at Bumiputra-Commerce Bank Berhad. YBhg. Dato' Kamal later led the Exim Bank of Malaysia Bhd as its Chief Executive Officer in 2006.

He previously sits on a number of Boards including Danaharta Managers Sdn Bhd, Prokhas Urus Sdn Bhd, Prokhas Asset Management Sdn Bhd, Proventures Management Services Sdn Bhd, Danaharta Hartanah Sdn Bhd, Danaharta Urus Sdn Bhd, Edaran Berhad and Prokhas Trustee Berhad.

Graduated from University of Malaya with a Bachelor in Economics (Hons) in 1983, he later obtained his Diploma in Banking & Finance from Institut Bank-Bank Malaysia (IBBM) in 1995. He was awarded the Superior Performance Employee by the Asian Institute of Management, Manila in 1994 for his excellent achievements in corporate sector.

In the year of 2014, YBhg. Dato' Kamal obtained his Master's Degree in Business Administration (Islamic Finance) from University of Malaya.

Dato' Kamal bin Mohd Ali dilantik sebagai Ketua Pegawai Eksekutif Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) berkuatkuasa 1 Mac 2018.

Beliau sebelum ini berkhidmat di sebuah syarikat di bawah MoF Inc, Prokhas Sdn Bhd pada tahun 2008 sebagai Ketua Pegawai Operasi.

Dato' Kamal mempunyai pengalaman yang luas dalam bidang pembiayaan, perbankan dan ekonomi. Beliau memulakan kerjayanya sebagai pegawai kredit di Bank Bumiputra Malaysia Bhd (BBMB). Beliau kemudian menjawat beberapa jawatan penting di sektor perbankan selama lebih 22 tahun, termasuk Pengurus Besar BBMB Singapura dan BCB Labuan Offshore (selepas penggabungan yang membentuk Bumiputra Commerce Bank Bhd). YBhg. Dato' Kamal juga telah berkhidmat sebagai Ketua Bahagian Perbankan Korporat BBMB yang terdiri daripada syarikat tersenarai awam yang terlibat dalam sektor pembuatan, perkhidmatan, minyak dan gas, pembinaan, pertanian dan pelaburan saham.

Pada tahun 2005, beliau dilantik sebagai Pengurus Besar, Perbankan Korporat Dan Institusi, di Bank Islam Malaysia Bhd (BIMB) dan Pengurus Besar Perbankan Korporat dan Institusi di Bumiputra-Commerce Bank Berhad. Beliau kemudiannya dilantik sebagai Ketua Pegawai Eksekutif Exim Bank of Malaysia Bhd pada tahun 2006.

Beliau pernah menganggotai beberapa Ahli Lembaga syarikat termasuk Danaharta Managers Sdn Bhd, ProKhas Urus Sdn Bhd, Prokhas Asset Management Sdn Bhd, Proventures Management Services Sdn Bhd, Danaharta Hartanah Sdn Bhd, Danaharta Urus Sdn Bhd, Edaran Berhad, dan Prokhas Trustee Berhad.

Berkelulusan Ijazah Sarjana Muda Ekonomi (Kepujian) dari Universiti Malaya pada tahun 1983, beliau turut mempunyai Diploma Perbankan & Kewangan dari Institut Bank-Bank Malaysia (IBBM) pada tahun 1995. Beliau telah dianugerahkan sebagai Kakitangan Prestasi Tinggi oleh Institut Pengurusan Asia, Manila pada tahun 1994 atas pencapaian dan kecemerlangan beliau dalam sektor korporat.

YBhg. Dato' Kamal memperoleh Ijazah Sarjana Pentadbiran Perniagaan (Kewangan Islam) dari Universiti Malaya pada tahun 2014.

SENIOR MANAGEMENT TEAM'S PROFILES

PROFIL PENGURUSAN KANAN



MOHD ZAWAWI BIN MOHD MUHIDDIN

Chief Financial Officer
Ketua Pegawai Kewangan

Date first appointed/Tarikh pelantikan
1 December/Disember 2015

Mohd Zawawi bin Mohd Muhiddin has over 18 years of working experience mostly in audit, banking, government agencies and GLCs. Prior to LPPSA, he was a Senior Manager at Prokhas Sdn Bhd, where he was responsible to oversee all financial outsourcing matters. He started his career in Klynveld Peat Marwick Goerdeler (KPMG) from 2001 until 2006 and his last post there was Audit Senior 2. He briefly joined Aseambankers Malaysia Berhad (now known as Maybank Investment Berhad) in 2002 as Executive, Corporate Finance before rejoining KPMG in 2003.

From 2006 to November 2008 he served as an Assistant Vice President 4 at OCBC Islamic Banking Division. He then briefly served as Assistant Vice President 4 to OCBC Al-Amin Bank which is a subsidiary of OCBC. He then joined Prokhas Sdn Bhd in 2009.

He holds a Bachelor of Accounting from University of Malaya and is a registered member of Malaysian Institute of Certified Public Accountants, Chartered Institute of Public Finance & Accountancy and Malaysian Institute of Accountants.

Mohd Zawawi bin Mohd Muhiddin mempunyai pengalaman bekerja lebih 18 tahun yang kebanyakannya dalam bidang audit, perbankan, agensi kerajaan dan GLC. Sebelum beliau menyertai LPPSA, beliau pernah menjadi pengurus kanan di Prokhas Sdn Bhd di mana beliau bertanggungjawab dalam menyelia semua perkara berkaitan khidmat luaran kewangan. Beliau memulakan kerjaya di Klynveld Peat Marwick Goerdeler (KPMG) dari tahun 2001 hingga 2006 dan jawatan terakhir beliau adalah Audit Kanan 2. Beliau kemudian menyertai Aseambankers Malaysia Berhad (kini dikenali sebagai Maybank Investment Berhad) pada tahun 2002 sebagai Eksekutif, Kewangan Korporat sebelum menyertai semula KPMG pada tahun 2003.

Dari 2006 hingga November 2008 beliau berkhidmat sebagai Penolong Naib Presiden 4 di Bahagian Perbankan Islam OCBC. Beliau kemudiannya berkhidmat sebagai Penolong Naib Presiden 4 di OCBC Al-Amin Bank yang merupakan anak syarikat OCBC. Beliau seterusnya berkhidmat di Prokhas Sdn Bhd pada tahun 2009.

Beliau memegang Ijazah Sarjana Muda Perakaunan dari Universiti Malaya dan adalah ahli berdaftar Institut Akauntan Awam Bertauliah Malaysia, Institusi Berkanun Kewangan & Perakaunan Awam dan Institut Akauntan Malaysia.



KAMARUL ARIFFIN BIN IBRAHIM

General Manager,
Corporate Planning and Strategy
Division of LPPSA
Pengurus Besar, Bahagian
Perancangan Korporat dan
Strategik LPPSA

Date first appointed/Tarikh pelantikan
5 September/5 September 2017

Kamarul Ariffin bin Ibrahim has over 22 years of working experience mostly in major GLCs, government agencies as well as private sectors. Prior to LPPSA, he was the General Manager, Corporate at SWM Environment Sdn Bhd where he was responsible to oversee all corporate matters which amongst others is to ensure the company vision is aligned. He was also tasked to build good relationship with stakeholders especially on matters related to concessionaire's agreement, tariff, compliance and government policies.

He was also the Head of Planning & Strategy Indah Water Konsortium Sdn Bhd from 2013 to 2017 where he was appointed as the Social Marketing and Human Capital Specialist by Asian Development Bank ("ADB") to undertake the role in advising the Government of Indonesia in Capacity Development and Technical Assistance for five cities i.e. Jambi, Makasar, Pekan Baru, Palembang and Cimahi and was stationed in Jakarta for a 4 man-month.

Kamarul holds a Master in Business Administration (specialised in Corporate Finance) from UNITEN in 2005 and graduated from University of Toledo Ohio majoring in Bachelor Business Administration (specialised in Corporate Finance) in 1996.

SENIOR MANAGEMENT TEAM'S PROFILES

PROFIL PENGURUSAN KANAN

Kamarul Ariffin bin Ibrahim mempunyai pengalaman bekerja lebih daripada 22 tahun yang kebanyakannya dalam GLC utama, agensi Kerajaan serta sektor swasta. Sebelum menyertai LPPSA, beliau merupakan Pengurus Besar, Korporat di SWM Environment Sdn Bhd, di mana beliau bertanggungjawab dalam menyelia semua perkara korporat antaranya termasuklah untuk memastikan visi syarikat adalah sejajar. Beliau juga ditugaskan untuk membina hubungan yang baik dengan pihak berkepentingan terutamanya mengenai perkara yang berkaitan dengan perjanjian konsesi, tarif, pematuhan dan dasar Kerajaan.

Beliau juga merupakan Ketua Perancangan & Strategi Indah Water Konsortium Sdn Bhd dari 2013 hingga 2017, di mana beliau juga dilantik sebagai Pemasaran Sosial dan Pakar Modal Insan oleh Asian Development Bank ("ADB") untuk melaksanakan peranan dalam menasihati Kerajaan Indonesia dalam Kapasiti Pembangunan dan Bantuan Teknikal untuk lima buah bandar iaitu Jambi, Makasar, Pekan Baru, Palembang dan Cimahi, dan ditempatkan di Jakarta selama empat bulan.

Kamarul memegang Ijazah Sarjana Pentadbiran Perniagaan (khusus dalam Kewangan Korporat) dari UNITEN pada tahun 2005 dan graduan dari Universiti Toledo Ohio dalam jurusan Sarjana Muda Pentadbiran Perniagaan (khusus dalam Kewangan Korporat) pada tahun 1996.



ZUWARDI BIN ZUBIR

General Manager,
Operation Division
Pengurus Besar,
Bahagian Operasi

Date first appointed/Tarikh pelantikan

1 October/Okttober 2017

Zuwardi bin Zubir started his career with LPPSA in January 2016 as the Assistant General Manager of Monitoring and Recovery Department before being appointed as General Manager of Operation Division in October 2017. Prior to joining LPPSA, he has been working in the Bank Islam Malaysia Bhd (BIMB) for almost 10 years specialising in the area of corporate/commercial banking and debt recovery/rehabilitation.

From January 2009, he joined an MoF Inc. company, Prokhas Sdn Bhd, largely involved in managing residual assets of the Danaharta Group, managing Government Guarantee Scheme under Syarikat Jaminan Pembiayaan Perniagaan Berhad as well as being involved in various advisory functions to the Ministry of Finance. From 2012 until 2015, he was attached with Strategic Investment Division under Ministry of Finance covering corporate debt restructuring, loan management and credit risk assessment.

He holds a Bachelor in Business Administration majoring in Finance from Universiti Utara Malaysia. He is also a Certified Islamic Financial Planner, Islamic Banking and Finance Institute and Financial Planning Association of Malaysia.

Beliau memulakan kerjayanya dengan LPPSA pada Januari 2016 sebagai Pembantu Pengurus Besar, Jabatan Pemantauan dan Pemulihan sebelum dilantik sebagai Pengurus Besar Bahagian Operasi pada Oktober 2017. Sebelum menyertai LPPSA, beliau telah bekerja di Bank Islam Malaysia Bhd (BIMB) selama hampir 10 tahun, khusus dalam bidang perbankan korporat/komersil dan pemulihan/pemuliharaan hutang.

Dari Januari 2009, beliau menyertai sebuah syarikat MoF Inc., Prokhas Sdn Bhd, yang sebahagian besarnya terlibat dalam menguruskan baki aset Kumpulan Danaharta, menguruskan Skim Jaminan Kerajaan di bawah Syarikat Jaminan Pembiayaan Perniagaan Berhad serta terlibat dalam pelbagai fungsi penasihat kepada Kementerian Kewangan. Dari tahun 2012 hingga 2015, beliau telah ditempatkan di Bahagian Pelaburan Strategik di bawah Kementerian Kewangan yang meliputi penstrukturkan semula hutang korporat, pengurusan pembiayaan dan penilaian risiko kredit.

Beliau memegang Ijazah Sarjana Muda Pentadbiran Perniagaan dalam bidang kewangan dari Universiti Utara Malaysia. Beliau juga merupakan Perancang Kewangan Islam yang diiktiraf, Institut Perbankan dan Kewangan Islam dan Persatuan Perancangan Kewangan Malaysia.

CORPORATE GOVERNANCE OVERVIEW STATEMENT

PANDANGAN KESELURUHAN PENYATA TADBIR URUS KORPORAT

THE BOARD

LPPSA is established under the Public Sector Home Financing Board Act 2015 (Act 767) (the Act), its main function being to provide home financing to public servants eligible under Section 21 (3) of the Act. In discharging this responsibility, the Board has ensured that LPPSA's daily operations and affairs are in strict adherence of the act and to the principles of good corporate governance.

Elements such as integrity, transparency, efficiency and professionalism which are considered to be key factors in contributing to an organisation's continued progress towards achieving the stakeholders' objectives are instilled in the work processes and policies of LPPSA.

The members appointed under paragraph (1)(f) under the Act shall be fit and proper persons from amongst persons who, in the opinion of the Minister, have standing and experience in banking, or financial or legal matters.

LEMBAGA

LPPSA ditubuhkan di bawah Akta Lembaga Pembiayaan Perumahan Sektor Awam 2015 (Akta), fungsi utamanya adalah untuk menyediakan pembiayaan perumahan kepada kakitangan awam yang layak di bawah Seksyen 21 (3) Akta tersebut. Dalam melaksanakan tanggungjawab ini, lembaga telah memastikan bahawa operasi dan hal ehwal harian LPPSA mematuhi akta dan tadbir urus korporat yang baik.

Unsur-unsur seperti integriti, ketelusan, kecekapan dan profesionalisme yang merupakan faktor-faktor utama yang menyumbang kepada kemajuan berterusan sesebuah organisasi ke arah mencapai objektif pihak-pihak berkepentingan telah diterapkan di dalam proses dan dasar kerja LPPSA.

Ahli-ahli yang dilantik di bawah perenggan (1)(f) di bawah Akta perlulah seseorang yang layak dan sesuai daripada kalangan individu yang dalam pendapat Menteri, mempunyai kedudukan dan pengalaman dalam perbankan, kewangan atau hal-hal perundangan.

COMPOSITION OF THE BOARD

LPPSA is led and managed by experienced and knowledgeable Board members with varied backgrounds from both the Government and private sectors. The composition of the Board is crucial in ensuring that LPPSA's key functions are carried out in accordance with the Act. Section 8(1) of the Act states that the Board shall consist of the following members who shall be appointed by the Minister of Finance:

KOMPOSISI LEMBAGA

LPPSA diterajui dan diuruskan oleh ahli-ahli Lembaga yang berpengalaman dan berpengetahuan luas bersandarkan pelbagai latar belakang daripada kedua-dua sektor Kerajaan dan swasta. Komposisi ahli-ahli Lembaga adalah penting dalam memastikan fungsi-fungsi utama LPPSA dilaksanakan mengikut Akta. Seksyen 8(1) di bawah Akta menyatakan bahawa, Lembaga hendaklah merangkumi ahli-ahli berikut yang dilantik oleh Menteri Kewangan:

BOARD COMPOSITION/ KOMPOSISI LEMBAGA



The Secretary General of Treasury, as **Chairman**
Ketua Setiausaha Perbendaharaan, sebagai **Pengerusi**



The Attorney General or **his representative**
Peguam Negara atau **wakilnya**



The Accountant General or **his representative**
Akauntan Negara atau **wakilnya**



The Chief Executive Officer who is an ex-officio member
Ketua Pegawai Eksekutif yang merupakan ahli ex-officio



not more than three members from amongst the officers of the federal public service who shall be appointed by the Minister; and
tidak melebihi tiga orang ahli daripada golongan pegawai-pegawai perkhidmatan awam persekutuan yang dilantik oleh Menteri; dan



not less than two but not more than four other members
who shall be appointed by the Minister.
sekurang-kurangnya dua tetapi tidak lebih daripada empat orang ahli lain yang dilantik oleh Menteri.

CORPORATE GOVERNANCE OVERVIEW STATEMENT

PANDANGAN KESELURUHAN PENYATA TADBIR URUS KORPORAT

CHAIRMAN AND CHIEF EXECUTIVE OFFICER

PENGERUSI DAN KETUA PEGAWAI EKSEKUTIF

As part of good corporate governance and as enumerated under the Act, the roles of the Chairman and the Chief Executive Officer (CEO) are kept distinct and separate.

Sebagai sebahagian daripada amalan tadbir urus korporat yang baik dan seperti yang disebutkan di bawah Akta, peranan Pengerusi dan Ketua Pegawai Eksekutif (CEO) ditakrifkan secara jelas dan berasingan.

The Chairman of LPPSA is primarily responsible for ensuring the Board's effectiveness in meeting the primary targets of LPPSA.

Tanggungjawab utama Pengerusi LPPSA adalah untuk memastikan keberkesanan Lembaga dalam memenuhi sasaran-sasaran utama LPPSA.

Meanwhile, the CEO of LPPSA, who is appointed by the Board with the approval of the Minister of Finance, is responsible for the overall administration and management of the functions and day-to-day affairs of LPPSA as well as the implementation of policies and decisions made by the Board of LPPSA. The CEO is assisted by the management team in managing daily operations of LPPSA and its employees.

Manakala, CEO LPPSA, yang dilantik oleh Lembaga dengan kelulusan Menteri Kewangan, bertanggungjawab menggalas seluruh operasi dan pengurusan fungsi-fungsi dan hal ehwal-hal ehwal harian LPPSA serta pelaksanaan dasar-dasar dan keputusan yang diambil oleh Lembaga LPPSA. CEO dibantu oleh barisan pengurusan dalam menguruskan pentadbiran dan operasi harian LPPSA serta tenaga kerjanya.

RESPONSIBILITIES AND ACCOUNTABILITIES OF THE BOARD

The functions of the Board are specified under Section 6 of the Act. In a nutshell the functions are as follows:

To manage the Fund and to administer the public sector home financing facility in accordance with the provisions of the Act;

Menguruskan Dana dan mentadbir kemudahan pemberian perumahan sektor awam mengikut peruntukan Akta;

TANGGUNGJAWAB DAN AKAUNTABILITI LEMBAGA

Fungsi-fungsi Lembaga dinyatakan di bawah Seksyen 6, Akta tersebut. Secara ringkasnya, fungsi-fungsi tersebut adalah seperti berikut:

To advise the Minister on matters relating to the public sector home financing facility; and

Menasihati Menteri berkaitan perkara-perkara yang berhubungan dengan kemudahan pemberian perumahan sektor awam; dan

To do such other things as may be required or permitted to do under the Act.

Melaksanakan sebarang perkara lain sebagaimana yang dikehendaki atau diluluskan di bawah Akta.

CORPORATE GOVERNANCE OVERVIEW STATEMENT

PANDANGAN KESELURUHAN PENYATA TADBIR URUS KORPORAT

The Board is further established to administer and manage LPPSA in such a manner as would further enhance the respective interests of the stakeholders. The Board is to formulate administration and management policies and procedure and to ensure that LPPSA achieves its objectives with success and excellence in line with its vision and mission.

The Board assumes a number of specific tasks, such as overseeing the proper conduct of operations, identifying key risk areas and ensuring the proper implementation of appropriate systems to manage these risks as well as reviewing the adequacy and integrity of the internal control systems as specified in the Act and by the Board.

BOARD COMMITTEE

The Board delegates certain specific responsibilities to Board delegated committees. During the year under review, LPPSA had three (3) Board delegated committees, namely:

- The Audit, Risk and Integrity Committee
- The Nomination and Remuneration Committee, and
- The Disciplinary Committee.

Details of the committee membership and work carried out during the year can be found on pages 47 to 58. For the year under review, the Disciplinary Committee saw no significant event. Nevertheless, if the year under review there is no significant for DC to meet, the committee met once during the year. The composition of the committee is tabled below.

Lembaga ditubuhkan seterusnya untuk mentadbir dan menguruskan LPPSA agar kepentingan pihak-pihak berkepentingan masing-masing sentiasa diutamakan. Lembaga dikehendaki untuk merangka dasar dan prosedur pentadbiran dan pengurusan serta memastikan LPPSA mencapai objektifnya dengan jaya dan cemerlang sejajar dengan visi dan misinya.

Lembaga juga memikul beberapa tugas tertentu, seperti menyelia perjalanan operasi, mengenal pasti risiko-risiko utama dan memastikan pelaksanaan sistem yang sesuai bagi mengurus risiko berkaitan serta mengkaji kecukupan dan integriti sistem kawalan dalaman seperti yang terkandung dalam Akta dan oleh Lembaga.

JAWATANKUSA LEMBAGA

Lembaga telah mewakilkan beberapa tanggungjawab khusus kepada Jawatankuasa Lembaga yang telah diwakilkan. Semasa tahun disemak, LPPSA memiliki tiga (3) jawatankuasa Lembaga yang telah diwakilkan antaranya:

- Jawatankuasa Audit, Risiko dan Integriti
- Jawatankuasa Pencalonan dan Imbuhan, dan
- Jawatankuasa Disiplin

Maklumat lanjut mengenai keahlian jawatankuasa dan tugas yang telah dilaksanakan sepanjang tahun boleh diperolehi pada muka surat 47 hingga 58. Bagi tahun yang disemak, Jawatankuasa Disiplin mendapat tiada sebarang perkara penting berlaku. Bagaimanapun, jawatankuasa telah mengadakan mesyuarat sebanyak sekali semasa tahun disemak. Komposisi jawatankuasa adalah seperti rajah di bawah.

Composition

The DC currently comprises three (3) Board members, i.e. a Chairman and the following two (2) other members who have been appointed by the Board:

Komposisi

DC kini terdiri daripada tiga (3) ahli Lembaga, iaitu seorang Pengurus dan dua (2) ahli lain yang telah dilantik oleh Lembaga:

| Name of Board Member/ Nama Ahli Lembaga | Designation/Jawatan | No. of Meetings Attended/ Bil. Mesyuarat Dihadiri |
|--|---------------------|--|
| i. Dato' Haji Abdul Razak bin Musa | Chairman/Pengerusi | 1/1 |
| ii. Datuk Ahmad Badri bin Mohd. Zahir | Member/Ahli | 1/1 |
| iii. Dr. Nungsari bin Ahmad Radhi | Member/Ahli | 1/1 |

CORPORATE GOVERNANCE OVERVIEW STATEMENT

PANDANGAN KESELURUHAN PENYATA TADBIR URUS KORPORAT

BOARD MEETINGS

Six (6) meetings were held during the financial year 2017. The summary of attendance of the Board members for 2017 is as follows:

MESYUARAT LEMBAGA

Enam (6) mesyuarat telah diadakan semasa tahun kewangan 2017. Ringkasan kehadiran ahli-ahli Lembaga bagi tahun 2017 adalah seperti berikut:

| Name of Board Member/Nama Ahli Lembaga | Designation/Jawatan | No. of Board Meetings Attended/ Bil. Mesyuarat Lembaga yang dihadiri | ARIC | | |
|---|------------------------------------|---|------|----|---|
| | | | NRC | DC | |
| Tan Sri Dr. Mohd Irwan Serigar bin Abdullah | Chairman/Pengerusi | 6/6 | - | - | - |
| Datuk Ahmad Badri bin Mohd. Zahir | Deputy Chairman/ Naib Pengerusi | 4/6 | ✓ | ✓ | ✓ |
| Dato' Haji Abdul Razak bin Musa | Member/Ahli | 6/6 | - | - | ✓ |
| Dato' Haji Che Pee bin Samsudin | Member/Ahli | 3/6 | ✓ | ✓ | - |
| Dr. Nungsari bin Ahmad Radhi | Member/Ahli | 6/6 | ✓ | ✓ | ✓ |
| Puan Norzilah binti Mohammed | Member/Ahli | 4/6 | ✓ | ✓ | - |
| Puan Norsimah binti Ab. Wahab | Member/Ahli | 6/6 | - | - | - |

Dato' Haji Che Pee bin Samsudin however had discharged his position as Board member of LPPSA due to his retirement as Accountant General of Malaysia, effective from 13 October 2017.

In order to assist the Board in discharging its functions and responsibilities, the Board has established Board committees comprising:

- (a) the Audit, Risk and Integrity Committee (ARIC);
- (b) the Nomination and Remuneration Committee (NRC); and
- (c) the Disciplinary Committee (DC).

The establishment of these Board committees are within the parameters of Section 13 of the Act.

Dato' Haji Che Pee bin Samsudin bagaimanapun telah meletakkan jawatannya sebagai ahli Lembaga LPPSA kerana persaraannya sebagai Aktauntan Negara Malaysia berkuatkuasa dari 13 Oktober 2017.

Bagi membantu Lembaga melaksanakan fungsi dan tanggungjawabnya, jawatankuasa-jawatankuasa Lembaga yang terdiri daripada:

- (a) Jawatankuasa Audit, Risiko dan Integriti (ARIC),
- (b) Jawatankuasa Pencalonan dan Imbuhan (NRC) dan
- (c) Jawatankuasa Tatatertib (DC)

Penubuhan jawatankuasa-jawatankuasa Lembaga ini berada dalam parameter Seksyen 13 di bawah Akta.

NOMINATION AND REMUNERATION COMMITTEE (NRC)

JAWATANKUASA PENCALONAN DAN IMBUHAN (NRC)

The NRC is responsible for advising and recommending to the Board its nomination of members of the Board and to determine the policy on the remuneration of top executive of the Board. The NRC is also responsible for reviewing the Human Resource framework and policies as and when it is necessary.

NRC bertanggungjawab untuk memberi nasihat dan mengesyorkan kepada Lembaga berkenaan pencalonan anggota Lembaga dan untuk menentukan polisi berkenaan imbuhan eksekutif tertinggi Lembaga. NRC juga bertanggungjawab untuk mengkaji semula rangka kerja dan dasar Sumber Manusia apabila diperlukan.

Chairman/Pengerusi

Dr. Nungsari bin Ahmad Radhi

Objective

The NRC was established to assist the Board in discharging its function of having the primary responsibility to establish a relevant policy framework in determining the appointment and remuneration of the Top Management, staff benefits and to recommend to the Board the performance – related remuneration of the respective staff.

Objektif

NRC ditubuhkan untuk membantu Lembaga dalam melaksanakan fungsinya dan mempunyai tanggungjawab utama iaitu untuk menubuhkan polisi rangka kerja yang relevan dalam menentukan pelantikan dan imbuhan Pengurusan Tertinggi, faedah kakitangan dan untuk mencadangkan kepada Lembaga imbuhan yang berkaitan prestasi kakitangan masing-masing.

Composition

The NRC is composed of four (4) Board members, i.e. a Chairman and three (3) other members who have been appointed by the Board:

Komposisi

NRC terdiri daripada empat (4) ahli Lembaga, iaitu seorang Pengerusi dan tiga (3) orang ahli lain yang telah dilantik oleh Lembaga:

| Name of Board Member/ Nama Ahli Lembaga | Designation/Jawatan | No. of Meetings Attended/ Bil. Mesyuarat Dihadiri |
|--|---------------------|--|
| i. Dr. Nungsari bin Ahmad Radhi | Chairman/Pengerusi | 2/2 |
| ii. Datuk Ahmad Badri bin Mohd. Zahir | Member/Ahli | 2/2 |
| iii. Dato' Haji Che Pee bin Samsudin | Member/Ahli | 1/2 |
| iv. Puan Norzilah binti Mohammed | Member/Ahli | 2/2 |

Dato' Haji Che Pee bin Samsudin however was automatically discharged his position as member to the meeting due to his retirement as Accountant General of Malaysia, effective from 13 October 2017.

Dato' Haji Che Pee bin Samsudin bagaimanapun secara automatik telah meletakkan jawatannya sebagai ahli dalam mesyuarat itu berikutan bersara wajib daripada Akauntan Negara Malaysia, berkuat kuasa mulai 13 Oktober 2017.

Main Activities of the Committee During the Year

The NRC held two (2) meetings during the financial year 2017.

Aktiviti Utama Jawatankuasa Sepanjang Tahun

NRC telah mengadakan dua (2) mesyuarat sepanjang tahun kewangan 2017.

AUDIT, RISK AND INTEGRITY COMMITTEE

JAWATANKUASA AUDIT, RISIKO DAN INTEGRITI

Audit, Risk and Integrity Committee is responsible to assist the Board to oversee financial management, internal control systems, risk management and integrity matter.

Jawatankuasa Audit, Risiko dan Integriti bertanggungjawab membantu Lembaga untuk memantau hal ehwal pengurusan kewangan, sistem-sistem kawalan dalaman, pengurusan risiko dan integriti.

Chairman/Pengerusi

Dato' Haji Che Pee bin Samsudin

Objective

The Audit, Risk and Integrity Committee (“Committee”) was established on 14 July 2015 at the first Board meeting of LPPSA. The objectives of the Committee are to assist the Board in fulfilling its fiduciary responsibilities, particularly relating to financial management, internal controls systems, risk management and integrity of the organisation.

Objektif

Jawatankuasa Audit, Risiko dan Integriti (“Jawatankuasa”) telah ditubuhkan pada 14 Julai 2015 di mesyuarat pertama Lembaga LPPSA. Objektif Jawatankuasa ini adalah untuk membantu Lembaga dalam menunaikan tanggungjawab fidusiari, terutamanya berkaitan dengan pengurusan kewangan, sistem-sistem kawalan dalaman, pengurusan risiko dan integriti organisasi ini.

Composition

In 2017, the Committee was composed of four (4) Board members, i.e. a Chairman and three (3) other members who have been appointed by the Board:

Komposisi

Pada tahun 2017, Jawatankuasa ini terdiri daripada empat (4) ahli-ahli Lembaga, iaitu seorang Pengerusi dan tiga (3) ahli-ahli lain yang telah dilantik oleh Lembaga:

| Name of Board Member/ Nama Ahli Lembaga | Designation/Jawatan | No. of Meetings Attended/ Bil. Mesyuarat Dihadiri |
|--|--|--|
| i. Dato' Haji Che Pee bin Samsudin | Chairman (resigned on 13 October 2017 following mandatory retirement as the Accountant General of Malaysia)/ Pengerusi (meletak jawatan pada 13 Oktober 2017 mengikut persaraan wajib sebagai Akauntan Negara Malaysia) | 2/4 |
| ii. Datuk Ahmad Badri bin Mohd. Zahir | Member/Alternate Chairman Ahli/Pengerusi Alternatif | 4/4 |
| iii. Dr. Nungsari bin Ahmad Radhi | Member/Ahli | 4/4 |
| iv. Puan Norzilah binti Mohammed | Member/Ahli | 3/4 |

Meetings

In 2017, three (3) meetings and one (1) Special meeting were held throughout year 2017.

Mesyuarat

Pada tahun 2017, tiga (3) mesyuarat dan satu (1) mesyuarat Khas diadakan sepanjang tahun 2017.

AUDIT, RISK AND INTEGRITY COMMITTEE

JAWATANKUASA AUDIT, RISIKO DAN INTEGRITI

Terms of Reference

The principal responsibilities of ARIC are set out in its Terms of Reference that were approved by the Board on 14 July 2015. Summarily, its principal responsibilities are to assist the Board with oversight of the followings:

- i. the integrity of financial statements, financial reporting processes and the systems of internal control;
- ii. the performance of the LPPSA's internal audit function;
- iii. the identification, assessment and management of LPPSA's significant risks; and
- iv. the LPPSA's integrity and governance issues related policies.

In principle, the Committee is authorised by the Board to review activities which involve financial reporting, internal controls, internal audit, risk management and integrity through the implementation of quarterly and yearly financial reporting, internal control reporting framework, corporate risk portfolio reporting and the integrity and compliance programmes.

Terma-terma Rujukan

Tanggungjawab utama ARIC adalah seperti yang dinyatakan dalam Terma-terma Rujukan yang diluluskan oleh Lembaga pada 14 Julai 2015. Secara ringkasnya, tanggungjawab utamanya adalah untuk membantu Lembaga memantau perkara-perkara berikut:

- i. kewibawaan penyata kewangan, proses pelaporan kewangan dan sistem kawalan dalaman;
- ii. prestasi fungsi audit dalaman LPPSA;
- iii. pengenalpastian, penilaian dan pengurusan risiko-risiko utama LPPSA; dan
- iv. dasar-dasar berkaitan isu-isu kewibawaan dan tadbir urus LPPSA.

Pada dasarnya, Jawatankuasa ini diberi kuasa oleh Lembaga untuk mengkaji dan menyemak aktiviti-aktiviti yang melibatkan laporan kewangan, kawalan dalaman, audit dalaman, pengurusan risiko dan integriti melalui pelaksanaan pelaporan kewangan suku tahun dan tahunan, rangka kerja pelaporan kawalan dalaman, pelaporan portfolio risiko korporat serta program-program integriti dan pematuhan.

Main Activities of the Committee During the Year

For the financial year 2017, three (3) meetings and one (1) Special Meeting were held, as follows:

Aktiviti-aktiviti Utama Jawatankuasa Semasa Tahun Kewangan

Bagi tahun kewangan 2017, tiga (3) mesyuarat dan satu (1) Mesyuarat Khas telah diadakan, seperti berikut:



AUDIT, RISK AND INTEGRITY COMMITTEE

JAWATANKUASA AUDIT, RISIKO DAN INTEGRITI

The main activities carried out by the Committee for the financial year ended 31 December 2017 are as follows:

i. Financial Reporting

The Committee assisted the Board in discharging its oversight role of reliable, accurate and clear financial reporting by reviewing LPPSA's quarterly and year-end financial statements, before it is tabled to the Board for approval, focusing on the followings:

- a) Changes in accounting policies and practices and its implementation;
- b) Important issues and extraordinary matters which arise from the audit process;
- c) Significant adjustments arising from audit;
- d) Review of the going concern assumption; and
- e) Compliance with accounting standards and other legal requirements.

For 2017, the Committee had reviewed and approved LPPSA's Quarterly Financial Performance for the first, second and third quarter 2017. The Committee also had reviewed LPPSA's Audited Financial Statements for the year ended 2016 with the presence of the external auditor, i.e. Jabatan Audit Negara and discussed issues and reservations raised by the external auditor from the audit, prior to submission to the Board for approval, and subsequently to the Auditor General of Malaysia.

In its submission of the audited financial statements, the Committee also conducted a review on the processes of financial reporting audit plan to ensure compliance with the provisions of the Statutory Bodies (Accounts and Annual Reports) Act 1980 [Act 240].

ii. Internal Audit

The Committee reviewed the policies, strategies, resources and audit issues raised by the Internal Audit Department as well as the implementation and closure of the issues.

The Committee also monitored the performance of the Internal Audit Department and ensured the independence of the Internal Audit Department's function in LPPSA. For 2017, the Committee had reviewed and approved proposals and audit reports issued by the Internal Audit Department, as follows:

Aktiviti-aktiviti utama yang dijalankan oleh Jawatankuasa bagi tahun kewangan berakhir 31 Disember 2017 adalah seperti berikut:

i. Laporan Kewangan

Jawatankuasa ini telah membantu Lembaga dalam melaksanakan peranan pengawasan laporan kewangan secara telus, tepat dan jelas dengan mengkaji semula penyata kewangan suku tahun dan tahunan LPPSA sebelum dibentangkan kepada Lembaga untuk diluluskan dengan memberi tumpuan kepada perkara-perkara berikut:

- a) Perubahan di dalam dasar perakaunan dan amalan dan pelaksanaannya;
- b) Isu penting dan perkara luar biasa yang timbul daripada audit;
- c) Pelarasan penting yang timbul daripada audit;
- d) Penyemakan semula ke atas andaian usaha berterusan; dan
- e) Pematuhan piawaian perakaunan dan keperluan perundangan yang lain.

Bagi tahun kewangan 2017, Jawatankuasa ini telah mengkaji semula dan meluluskan Prestasi Kewangan Suku Tahunan LPPSA bagi suku tahun pertama, kedua dan ketiga tahun 2017. Jawatankuasa juga telah menyemak Penyata Kewangan Diaudit bagi tahun kewangan berakhir 2016 dengan kehadiran pengaudit luar, iaitu Jabatan Audit Negara dan membincangkan isu-isu dan cadangan yang diajukan oleh juruaudit luaran, sebelum dikemukakan kepada Lembaga bagi tujuan kelulusan, dan kemudiannya kepada Ketua Audit Negara Malaysia.

Dalam penyerahan penyata kewangan yang diaudit, Jawatankuasa juga menjalankan kajian ke atas proses pelan audit laporan kewangan bagi memastikan pematuhan dengan peruntukan Akta Badan Berkanun (Akaun dan Laporan Tahunan) 1980 [Akta 240] dipatuhi.

ii. Audit Dalaman

Jawatankuasa ini telah mengkaji semula dasar, strategi, sumber dan isu yang dibangkitkan oleh Jabatan Audit Dalaman serta isu pelaksanaan dan penyelesaian isu-isu tersebut.

Jawatankuasa juga memantau prestasi Jabatan Audit Dalaman dan memastikan kebebasan fungsi Jabatan Audit Dalaman LPPSA. Bagi tahun 2017, Jawatankuasa telah menyemak dan meluluskan cadangan dan laporan audit yang dikeluarkan oleh Jabatan Audit Dalaman, iaitu:

AUDIT, RISK AND INTEGRITY COMMITTEE

JAWATANKUASA AUDIT, RISIKO DAN INTEGRITI

- a) Annual Internal Audit Plan and Manpower Rationalisation for 2017 which proposed the assurance plans and resources needed for the Internal Audit Department during the first meeting of the Committee in 2017;
- b) Four (4) Audit Reports that have been presented to the Committee focusing on management and operational activities of core business of LPPSA, i.e. home loan/financing activities including processing and disbursement of loans as well as special reviews on specific areas requested by the LPPSA Management;
- c) Annual Internal Audit Plan for 2018 was presented to the Committee in the fourth meeting of the Committee in 2017. The plan was developed by adopting a risk based approach based on risk assessment methods to identify the entities that needed to be audited. Risk assessment was made based on two (2) perspectives, first, from the perspective of the operational activities of home loan financing and second, from the perspective of functional activities which provide support services to the main operational activities of home loan financing. Subsequently, in identifying the audit that should be conducted from the perspective of operational activities of home loan financing, identification and prioritisation of the divisions or departments assessed with the highest risk are required; and
- d) The Internal Audit Department's performance for 2017 against its Annual Internal Audit Plan 2017 was also reported in the June and December 2017. This is consistent with the requirement stipulates in the LPPSA Internal Audit Charter where all the achievements and activities of Internal Audit Department should be presented every six (6) months, i.e. Performance Report for the Half-Year and the Performance Report for the Year.
- a) Pelan Audit Dalaman Tahunan dan Rasionalisasi Tenaga Manusia bagi tahun 2017 yang mencadangkan pelan jaminan dan keperluan sumber bagi Jabatan Audit Dalaman semasa mesyuarat pertama Jawatankuasa 2017;
- b) Empat (4) Laporan Audit yang telah dibentangkan kepada Jawatankuasa memberi tumpuan kepada aktiviti-aktiviti pengurusan dan operasi perniagaan utama LPPSA iaitu aktiviti-aktiviti pinjaman/pembentangan perumahan termasuk pemprosesan dan pembayaran pembentangan serta semakan khas terhadap bidang tertentu yang diperlukan oleh Pengurusan LPPSA;
- c) Pelan Audit Dalaman Tahunan bagi tahun 2018 telah dibentangkan kepada Jawatankuasa dalam mesyuarat Jawatankuasa kali keempat pada tahun 2017. Pelan ini telah dibentuk dengan menggunakan pendekatan berdasarkan kaedah penilaian risiko untuk mengenal pasti entiti yang perlu diaudit. Penilaian risiko telah dilaksanakan berdasarkan dua (2) perspektif, pertama, dari perspektif aktiviti operasi pembentangan pembentangan perumahan dan kedua, dari perspektif aktiviti fungsi yang menyediakan perkhidmatan sokongan kepada aktiviti operasi utama pembentangan perumahan. Seterusnya, dalam mengenal pasti audit yang perlu dijalankan dari perspektif aktiviti operasi pembentangan perumahan, pengenalpastian dan pengutamaan bahagian atau jabatan yang dinilai sebagai risiko tertinggi adalah diperlukan; dan
- d) Prestasi Jabatan Audit Dalaman bagi 2017 terhadap Pelan Audit Dalaman Tahunan 2017 juga dilaporkan pada Jun dan Disember 2017. Ini adalah sejajar dengan keperluan keperluan ditetapkan dalam Piagam Audit Dalaman LPPSA di mana semua pencapaian dan aktiviti Jabatan Audit Dalaman hendaklah dikemukakan setiap enam (6) bulan, iaitu Laporan Prestasi Separuh Tahun dan Laporan Prestasi Tahun tersebut.

iii. Risk Management

The Committee assisted the Board in discharging its duty in overseeing risk management functions as well as formulation and execution of the risk management strategies and policies. The risk management policies serve as a foundation for the risk management activities within LPPSA. The Committee has unrestricted and direct access to the Head, Risk Management and Compliance Department (RMCD), who regularly reports to the Committee and the Board on the updates on corporate risks portfolio and activities of the RMCD.

iii. Pengurusan Risiko

Jawatankuasa ini telah membantu Lembaga dalam melaksanakan fungsi pengurusan risiko serta perumusan dan pelaksanaan strategi dan dasar pengurusan risiko. Dasar pengurusan risiko ini berfungsi sebagai asas bagi aktiviti-aktiviti pengurusan risiko LPPSA. Jawatankuasa mempunyai akses tiada had dan terus kepada Ketua Jabatan Pengurusan Risiko dan pematuhan (RMCD) yang melapor secara kerap kepada Jawatankuasa dan Lembaga berhubung dengan kemaskini tentang portfolio risiko korporat dan aktiviti-aktiviti RMCD.

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Among the key responsibilities of Committee are:

to review the adequacy of and to provide independent assurance to the Board on the effectiveness of the risk management functions in LPPSA;

to ensure the principles and requirements of managing risk are consistently adopted throughout LPPSA; and

to monitor and review the effectiveness of the internal control and operational risk management frameworks and compliance with key risk management policies. This includes the processes of identifying, assessing and responding to risks in a manner that is in accordance with the organisation's risk appetite.

For the financial year 2017, the Committee had reviewed the proposals and risk management reports issued by the RMCD, as follows:

- a) Risk Progress Report for fourth quarter 2016, Corporate Risk Scorecard and Risk Progress Reports for first, second and third quarter 2017 which identified risks of each section/department/division in LPPSA, its causes, impacts, controls and proposed action plans to reduce or mitigate the risks;
- b) Business Continuity Management (BCM) Policy which a communication of BCM framework, responsibilities and guiding principles for LPPSA to effectively prepare for and achieve its strategic BCM aim through times of major crisis. The aim of BCM at LPPSA is to preserve the reputation, meet the responsibilities and ensure continuous operation of its critical business function;
- c) Business Continuity Strategy which a phase within the BCM planning process. It is the conceptual summary of preventive and recovery strategies that must be carried out between the occurrence of a disaster and the time when normal operations are restored;
- d) Business Continuity Management (BCM) Exercise Findings which elaborate the findings of BCM Exercises which is one of the deliverables for LPPSA BCM implementation initiatives;
- e) Amendment of the Terms of Reference (TOR) for Risk Management Committee (RMC) to streamline with the current organisation chart and operation in LPPSA, to include the

Antara tanggungjawab utama Jawatankuasa ini adalah:

menyemak kecukupan serta memberi jaminan secara bebas kepada Lembaga ke atas keberkesanan fungsi-fungsi pengurusan risiko LPPSA;

memastikan prinsip dan keperluan pengurusan risiko diterima pakai secara konsisten dan menyeluruh di LPPSA; dan

memantau serta mengkaji semula keberkesanan kawalan dalaman dan rangka kerja pengurusan risiko operasi dan pematuhan kepada dasar-dasar pengurusan risiko utama. Ini merangkumi proses mengenal pasti, menilai dan menanganis risiko sejajar dengan keinginan risiko organisasi.

Bagi tahun kewangan 2017, Jawatankuasa telah mengkaji semula cadangan dan laporan pengurusan risiko yang dibentangkan oleh RMCD, seperti berikut:

- a) Laporan Kemajuan Risiko bagi suku keempat tahun 2016, Laporan Kemas Kini Risiko Korporat dan Laporan Kemajuan Risiko bagi suku pertama, kedua dan ketiga tahun 2017 yang mengenal pasti risiko setiap bahagian/jabatan/bahagian di LPPSA, punca-punca, kesan, kawalan dan pelan tindakan yang dicadangkan bagi mengurangkan atau membendung risiko-risiko tersebut;
- b) Dasar Pengurusan Kesinambungan Perniagaan (BCM) yang merupakan komunikasi bagi rangka kerja BCM, tanggungjawab dan prinsip panduan untuk LPPSA bersedia dan mencapai matlamat strategic BCM secara efektif melalui masa krisis utama. Tujuan BCM di LPPSA adalah untuk mengekalkan reputasi, memenuhi tanggungjawab dan memastikan operasi perniagaan yang kritikal berterusan;
- c) Strategi Kesinambungan Perniagaan yang merupakan suatu fasa dalam proses perancangan BCM. Ia adalah ringkasan konsep strategi pencegahan dan pemulihan yang perlu dijalankan antara berlakunya kejadian bencana dan masa ketika operasi normal dipulihkan;
- d) Dapatkan Latihan Pengurusan Kesinambungan Perniagaan (BCM) yang menerangkan tentang dapatkan Latihan BCM yang merupakan salah satu penyampaian bagi inisiatif pelaksanaan BCM LPPSA;
- e) Pindaan Terma-Terma Rujukan (TOR) bagi Jawatankuasa Pengurusan Risiko (RMC) untuk menyelaraskan dengan carta organisasi semasa dan operasi di LPPSA, untuk memasukkan

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function of Business Continuity Management (BCM) into the function of RMC and also to standardise the RMC TOR with other TOR in LPPSA; and

- f) Presentation of two (2) Special Risk Assessment Reports pertaining to special projects related to home loan financing activities.

At the LPPSA management level, the Risk Management Committee (RMC) is established to assist the Committee in reviewing the risk management strategies, policies and guidelines prior to presentation to the Committee for approvals. Among the key functions of the Risk Management Committee are to assess and propose risk management policies and procedures and determine their risk appetite, tolerance and parameters. The RMC is also responsible for reviewing the BCM's strategies, policies and guidelines prior to deliberation to the Committee and subsequently for approval by the Board.

iv. Integrity

The Committee is responsible for assisting the Board in reviewing the policies and programmes relating to the reinforcement of sound management, high integrity and good governance of LPPSA. Thus, in discharging the duties, Integrity Department was established on 10 April 2017 to carry out the functions. The Head of Integrity Department reports direct to the Committee and the department's functions are to strengthen integrity, manage complaints, detect and investigate, ensure compliance to code of conducts, procedures and relevant laws in force and maintaining good governance relating to integrity issues.

Since its establishment, the Integrity Department had presented proposals papers to the Committee for review and approvals on the followings:

- i. Structure, Roles, Responsibilities and Activities of Integrity Department;
- ii. Whistle Blower Policy which provides an avenue for employees of LPPSA and members of the public who have official dealings with LPPSA to make disclosure on improper conduct within LPPSA and accord them with protections against unfair treatment which may be caused out of the disclosure;
- iii. Anti-Corruption Policy of LPPSA which provides guidelines for employees of LPPSA to discharge their duties in an ethical, responsible, transparent and efficient manner and

fungsi Pengurusan Kesinambungan Perniagaan (BCM) ke dalam fungsi RMC dan juga menyeragamkan TOR RMC dengan TOR lain di LPPSA; dan

- f) Pembentangan dua (2) Laporan Penilaian Risiko Khas berkaitan dengan projek-projek khas tentang aktiviti pembiayaan pinjaman rumah.

Di peringkat Pengurusan LPPSA, Jawatankuasa Pengurusan Risiko (RMC) ditubuhkan untuk membantu Jawatankuasa dalam membincangkan strategi, dasar dan garis panduan pengurusan risiko sebelum ianya dibentangkan kepada Jawatankuasa untuk kelulusan. Di antara fungsi utama Jawatankuasa Pengurusan Risiko adalah menilai dan mencadangkan dasar dan prosedur pengurusan risiko dan menentukan keinginan, toleransi dan parameter risiko. RMC juga bertanggungjawab mengkaji strategi, dasar dan garis panduan BCM sebelum perbincangan kepada Jawatankuasa dan kemudiannya diluluskan oleh Lembaga.

iv. Integriti

Jawatankuasa ini bertanggungjawab membantu Lembaga dalam mengkaji semula dasar dan program berhubung pemantapan amalan pengurusan kukuh, integriti tinggi dan tadbir urus LPPSA yang baik. Oleh itu, dalam menjalankan tugas-tugas itu, Jabatan Integriti ditubuhkan pada 1 April 2017 untuk menjalankan fungsi tersebut. Ketua Jabatan Integriti melaporkan terus kepada Jawatankuasa dan fungsi jabatan ini adalah untuk menguatkan integriti, menguruskan aduan, mengesan dan menyiasat, memastikan pematuhan kepada kod tatalaku, prosedur dan undang-undang wajar yang berkaitan yang berkuatkuasa dan mengekalkan tadbir urus yang baik yang berkaitan dengan isu integriti.

Sejak penubuhannya, Jabaan Integriti telah membentangkan kertas cadangan kepada Jawatankuasa untuk semakan dan kelulusan bagi perkara berikut:

- i. Struktur, Peranan, Tanggungjawab dan Aktiviti Jabatan Integriti;
- ii. Dasar Peniupan Wisel yang menyediakan ruang bagi para pekerja LPPSA dan orang ramai yang mempunyai urus niaga rasmi dengan LPPSA untuk membuat pendedahan mengenai kelakuan yang tidak wajar dalam LPPSA dan memberi mereka perlindungan daripada perlakuan tidak adil yang mungkin disebabkan oleh pendedahan;
- iii. Dasar Anti Rasuah LPPSA yang menyediakan garis panduan bagi kakitangan LPPSA untuk menjalankan tugas mereka dengan beretika, bertanggungjawab, telus, cekap dan bebas daripada

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free from corruption and to create a working environment which practice integrity work culture to enhance the trust and confidence of LPPSA's stakeholder; and

- iv. Activities of Integrity Department in 2017 were also been notified to the Committee at the end of the financial year 2017. The activities were reviews on existing Code of Conduct on No Gift Policy and provision on corruption, organise LPPSA Integrity Day 2017, Integrity talks, Integrity messages in website, circulation of short video on integrity to LPPSA staff, integrity forum, integrity messages on bunting and table standi, integrity competition in a form of poster, video and *dikir barat*.

At the LPPSA management level, the Integrity Department also had collaborated with the Malaysian Anti-Corruption Commission (MACC) by organising Ikrar Bebas Rasuah (IBR) on 26 July 2017. The event was organised as a symbol of commitment of the CEO and all LPPSA staff to conduct its affairs in an ethical, responsible, transparent and efficient manner and free from corruption. The event was witnessed by Deputy Chief Commissioner (Prevention) Malaysian Anti-Corruption Commission (MACC) and had been reported and notified to the Committee.

rasuah serta mewujudkan persekitaran kerja yang mengamalkan budaya kerja berintegriti untuk meningkatkan kepercayaan dan keyakinan pihak berkepentingan LPPSA; dan

- iv. Aktiviti Jabatan Integriti pada tahun 2017 juga telah dimaklumkan kepada Jawatankuasa pada akhir tahun kewangan 2017. Aktiviti tersebut kajian semula Kod Tata Laku dalam Dasar Tiada Hadiah dan peruntukan mengenai rasuah, menganjurkan Hari Integriti LPPSA 2017, Ceramah Integriti, Mesej Integriti dalam laman sesawang, pengedaran video pendek mengenai integriti kepada kakitangan LPPSA, forum integriti, mesej integriti pada bunting dan meja berdiri, pertandingan integriti dalam bentuk poster, video dan *dikir barat*.

Di peringkat pengurusan LPPSA, Jabatan Integriti juga telah bekerjasama dengan Suruhanjaya Pencegahan Rasuah Malaysia (SPRM) dengan menganjurkan Ikrar Bebas Rasuah (IBR) pada 26 Julai 2017. Majlis ini dianjurkan sebagai tanda komitmen Ketua Pegawai Eksekutif dan semua kakitangan LPPSA untuk menjalankan urusannya dengan beretika, bertanggungjawab, telus, cekap dan bebas daripada rasuah. Majlis berkenaan telah disaksikan oleh Timbalan Ketua Pesuruhjaya (Pencegahan) Suruhanjaya Pencegahan Rasuah Malaysia (SPRM) dan telah dilaporkan dan diberitahu kepada Jawatankuasa.

STATEMENT ON INTERNAL AUDIT

OVERVIEW

Internal Audit Department in LPPSA has been established to provide independent, objective assurance and advisory audit services in line with the aim of ensuring continuous improvement in LPPSA's operations. The Internal Audit Department helps LPPSA to achieve its goals through the establishment of systematic and disciplined approaches in improving the effectiveness of internal control systems, risk management, administration and governance processes.

KENYATAAN AUDIT DALAMAN

TINJAUAN

Jabatan Audit Dalaman di LPPSA telah ditubuhkan untuk menyediakan perkhidmatan audit bebas, jaminan objektif dan khidmat nasihat selaras dengan tujuan untuk memastikan peningkatan yang berterusan dalam operasi LPPSA. Jabatan Audit Dalaman membantu LPPSA untuk mencapai matlamatnya melalui penubuhan pendekatan yang sistematik dan berdisiplin dalam meningkatkan keberkesanan sistem kawalan dalaman, pengurusan risiko, pentadbiran dan proses tadbir urus.

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INDEPENDENCE AND OBJECTIVITY

Internal Audit is an independent function, which provides objective assurance and advisory services to add value and improve LPPSA's operations. As such, the Head of Internal Audit Department reports functionally to the Audit, Risk and Integrity Committee ("Committee") and administratively to the Chief Executive Officer (CEO). The Internal Audit Department is given the freedom to determine its scope of internal auditing, dealing with the Committee in performing auditing work and communicating audit results.

Thus, in protecting its independent status, the Internal Audit Department has no executive or managerial powers, authorities, functions or duties except those relating to the management of internal audit functions. The Internal Audit Department is also not responsible for the detailed implementation of efforts to establish a new system, plans, policies, processes and procedures. The Internal Audit Department's role is only to review and assess the risks in terms of control and thus provide advice to LPPSA's Management. As such, all decisions and the implementation of undertakings are entrusted entirely to the Management.

Internal audit activities are governed by LPPSA's Internal Audit Charter and Memorandum of Internal Audit Charter which were approved by the Committee at its First Audit, Risk and Integrity Committee Meeting held on 30 June 2016.

KEBEbasan DAN BEROBJEKTIF

Audit Dalaman berfungsi secara bebas, yang menyediakan jaminan berobjektif dan khidmat nasihat bagi menambah nilai dan meningkatkan operasi LPPSA. Oleh itu, Ketua Jabatan Audit Dalaman melaporkan fungsinya kepada Jawatankuasa Audit, Risiko dan Integriti ("Jawatankuasa") dan pentadbirannya ke Ketua Pegawai Eksekutif (CEO). Jabatan Audit Dalaman diberi kebebasan untuk menentukan skop audit dalaman, berurusan dengan Jawatankuasa dalam melaksanakan kerja pengauditan dan menyampaikan keputusan audit.

Oleh itu, dalam melindungi status bebasnya, Jabatan Audit Dalaman tidak memiliki sebarang kuasa eksekutif atau pengurusan, bidang kuasa, fungsi atau tugas kecuali yang berkaitan dengan pengurusan fungsi audit dalaman. Jabatan Audit Dalaman juga tidak bertanggungjawab ke atas pelaksanaan mewujudkan sistem, pelan, dasar, proses dan prosedur baharu. Peranan Jabatan Audit Dalaman hanya untuk mengkaji dan menilai risiko dari segi kawalan, pematuhan terhadap dasar, prosedur dan undang-undang yang berkaitan dan dengan itu akan memberi nasihat kepada Pengurusan LPPSA. Oleh itu, semua keputusan dan pelaksanaan akan janji diamanahkan sepenuhnya kepada pihak Pengurusan.

Aktiviti audit dalaman dikawal oleh Piagam Audit Dalaman LPPSA dan Memorandum Piagam Audit Dalaman yang telah yang diluluskan oleh Jawatankuasa Audit, Risiko dan Integriti pada Mesyuarat Pertama Jawatankuasa yang diadakan pada 30 Jun 2016.

SCOPE OF WORK

The scope of work of the Internal Audit Department includes audit of the internal processes of the financial management, operations, compliance and management of LPPSA. This is to determine that LPPSA's risk management, internal control systems, management and governance processes as designed and managed by LPPSA's Management are adequate and functioning to ensure the followings:

- a) Effectiveness and efficiency of operations;
- b) Reliability and integrity of financial and operational information;
- c) Safeguarding of assets; and
- d) Compliance with laws and regulations.

The Internal Audit Department developed its Annual Internal Audit Plan using the risk-based approach, prioritising the internal audit activities according to the risk assessment result of the LPPSA Corporate Risk Profile 2016. The LPPSA Corporate Risk Profile 2016 was developed and assessed based on the assessment of the inherent risks, control risks and residual risks for each of the operations and functions in LPPSA.

SKOP KERJA

Skop kerja Jabatan Audit Dalaman merangkumi pengauditan proses dalaman pengurusan kewangan, operasi, pematuhan dan pengurusan LPPSA. Ini adalah untuk menentukan sama ada pengurusan risiko LPPSA, sistem kawalan dalaman, pengurusan dan proses tadbir urus seperti yang direka dan diuruskan oleh Pengurusan LPPSA adalah mencukupi dan berfungsi untuk memastikan perkara berikut:

- a) Keberkesaan dan kecekapan operasi;
- b) Kebolehpercayaan dan integriti maklumat kewangan dan operasi;
- c) Melindungi aset-aset; dan
- d) Pematuhan kepada undang-undang dan peraturan.

Jabatan Audit Dalaman telah membangunkan Pelan Audit Dalaman Tahunannayang menggunakan pendekatan berdasarkan risiko, mengutamakan aktiviti audit dalaman berdasarkan hasil penilaian risiko berdasarkan Profil Risiko Korporat LPPSA 2016. Profil Risiko Korporat LPPSA 2016 telah dibangunkan dan dinilai berdasarkan kepada penilaian risiko yang sedia ada, risiko kawalan dan risiko residual bagi setiap operasi dan fungsi di LPPSA.

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INTERNAL AUDIT RESOURCES

As of 31 December 2017, the total Internal Audit Department headcount was eight (8). It consists of one (1) Head of Internal Audit and seven (7) auditors with finance and Information Technology (IT) background. The Committee reviewed and approved the Internal Audit Department's human resource requirements to ensure the function is adequately equipped with competent internal auditors. With the nature of auditing works and volumes of transactions involving home loans processes, compliance and management of information systems, additional manpower specialising in IT auditing has been recruited in 2017, together with additional manpower for operational auditing.

TRAINING

As a new statutory body under the Ministry of Finance, LPPSA has provided an extensive series of in-house and external trainings to the internal auditors to keep abreast of industry knowledge and best practice, as well as other areas relating to empowering hard and soft skills of the auditors. The list of courses that have been attended are as listed below:

| No. Course |
|--|
| (A) In-House Training |
| 1. Effective Coaching and Counselling Techniques |
| 2. Leadership Alignment Course |
| 3. Executive Present Workshop |
| 4. Change Management and Role of Project Champion |
| 5. Talk on Loan Management System (LMS) |
| 6. Business Impact Analysis (BIA Workshop) |
| 7. Talk on Property Investment |
| 8. Plan Development Workshop |
| 9. Talent Management Index – Knowledge Sharing Programme |
| 10. Talent Management Index – Leading Manager to High Leader |
| 11. Talk on E-Ticket System |
| 12. Training Leading on Job Evaluation (JE) and Employee Personality Profiling (EPP) |
| 13. Overview of Shariah and Tawarruq Home Financing Product |
| 14. Risk Management Training |
| 15. Budget Management and Reconciliation Workshop |
| 16. Finance for Non-Finance Professional |
| 17. KPI Tracking and Monitoring Training |
| 18. Competency Based Interviewing Skills |
| 19. Change Management |
| 20. Effective Report Writing |
| 21. Crisis Simulation Exercise |
| 22. Integrity Day 2017 |
| 23. Business Communication Skills Programme |
| 24. Introduction on Standard Operation Procedure Workshop |
| 25. Excellent Performance Staff Training |
| 26. Investigation and Domestic Inquiry |
| 27. Introduction to Risk Management |
| 28. Creative Problem Solving and Decision Making |
| 29. Basic Project Management |
| 30. Emergency Rescue Team and First Aider |
| 31. Great Supervision Created Great Leader |
| 32. Basic Train the Trainer |
| 33. Talk on Radio Frequency Identification (RFID) System |
| (B) External Training |
| 1. The Institute of Internal Auditors International Conference |
| 2. 2017 Institute of Internal Malaysia National Conference - Internal Audit: Poised For The Future |
| 3. BIGIT Gov 2017 |
| 4. MIA International Accountant Conference 2017 |
| 5. Using Data Analytics to Detect Fraud |
| 6. Basic IT Audit Technique for Non-IT Auditors |
| 7. Beginning Auditor Tools and Techniques |

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SUMBER AUDIT DALAMAN

Sehingga 31 Disember 2017, jumlah kakitangan dalam Jabatan Audit Dalaman adalah seramai lapan (8) orang. Ia terdiri daripada seorang Ketua Audit Dalaman dan tujuh (7) juruaudit dengan latar belakang dalam bidang kewangan dan teknologi maklumat (IT). Jawatankuasa telah mengkaji semula dan meluluskan keperluan sumber manusia untuk Jabatan Audit Dalaman bagi memastikan fungsi Jabatan ini dilengkapi dengan bilangan juruaudit yang mencukupi dan kompeten. Berdasarkan kerja-kerja pengauditan dan jumlah urus niaga yang melibatkan proses pembiayaan perumahan, pematuhan dan pengurusan sistem maklumat, tenaga kerja tambahan yang khusus dalam bidang pengauditan IT telah direkrut pada tahun 2017, bersama-sama dengan tenaga kerja tambahan untuk pengauditan operasi.

LATIHAN

Sebagai badan berkanun yang baru di bawah Kementerian Kewangan, LPPSA telah menyediakan siri latihan dalaman dan luaran yang meluas kepada juruaudit dalaman untuk memastikan pengetahuan mereka selari dengan pengetahuan industri dan amalan terbaik, serta bidang-bidang modal insan yang lain. Senarai kursus yang ada telah dihadiri adalah seperti yang disenaraikan di bawah:

| Bil. Kursus |
|---|
| (A) Latihan Dalaman |
| 1. Teknik Kejurulatihan dan Kaunseling yang Berkesan |
| 2. Kursus Pelarasaran Pengurusan |
| 3. Bengkel Pembentangan Eksekutif |
| 4. Perubahan Pengurusan dan Peranan Ketua Projek |
| 5. Ceramah berkenaan Pengurusan Sistem Pinjaman |
| 6. Analisis Kesan Perniagaan (Bengkel BIA) |
| 7. Ceramah berkenaan Pelaburan Hartanah |
| 8. Pelan Bengkel Pembangunan |
| 9. Indeks Pengurusan Bakat – Program Perkongsian Pengetahuan |
| 10. Indeks Pengurusan Bakat – Memacu Pengurus menjadi Pemimpin Terbaik |
| 11. Ceramah berkenaan Sistem e-Ticket |
| 12. Latihan Ke Arah Penilaian Kerja (JE) dan Profil Keperibadian Pekerja (EPP) |
| 13. Gambaran Keseluruhan Produk Pembiayaan Perumahan Syariah dan Tawarruq |
| 14. Latihan Pengurusan Risiko |
| 15. Bengkel Pengurusan Bajet dan Penyesuaian |
| 16. Kewangan bagi Profesional Bukan Kewangan |
| 17. Latihan Menjejak dan Memantau KPI |
| (B) Latihan Luaran |
| 1. Persidangan Institut Juruaudit Dalaman Antarabangsa |
| 2. Persidangan Institut Dalaman Kebangsaan Malaysia 2017 – Audit Dalaman: Persediaan untuk Masa Depan |
| 3. BIGIT Gov 2017 |
| 4. Persidangan Akauntan Antarabangsa MIA 2017 |
| 5. Menggunakan Analistik Data untuk Mengesan Penipuan |
| 6. Teknik Asas Audit IT untuk Auditor bukan IT |
| 7. Memulakan Alat dan Teknik Juruaudit |

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QUALITY AND IMPROVEMENT PROGRAMMES

The effectiveness of the audit is dependent on the quality of the working system and procedures established and practiced, and on the level of knowledge and skills of the auditors. The Internal Audit Department has consequently established the Internal Audit Charter and the Memorandum of Internal Audit Charter which stipulate that a Quality Assessment Audit Programme or Quality Assurance Review is to be conducted at least once every five (5) years.

The purpose of this programme is to assess the operations of the Internal Audit Department towards compliance requirements set out in the Internal Audit Charter and to also evaluate the level of compliance with applicable auditing standards. The Internal Audit Department has established a Quality Assessment Programmes consisting of the followings:

- i. Regular Supervisory Activities;
- ii. Self-Assessment Activities; and
- iii. External Assessment Activities.

Regular Supervisory Activities include daily activities such as:

- i. Review of reports prepared by the internal auditors by the Head of Internal Audit; and
- ii. Response or feedback from related parties, especially from the auditee/management where the issues are presented.

Self-Assessment Activities include assessments conducted to determine whether the audited processes follow the procedures of the more important activities such as recording audit discussion, preparation of minutes of meetings, keeping records and evidence of the audit findings etc.

External Assessment Activities are carried out independently on the Internal Audit Department at least every five (5) years for the purpose of identifying the level of compliance with the Internal Audit Charter and also to identify process improvements required for the performance of the Internal Audit Department.

PROGRAM KUALITI DAN PENAMBAHBAIKAN

Keberkesanan audit bergantung kepada kualiti sistem kerja dan prosedur yang ditubuhkan dan diamalkan, serta tahap pengetahuan dan kemahiran juruaudit. Oleh itu, Jabatan Audit Dalaman telah menubuhkan Piagam Audit Dalaman dan Memorandum Piagam Audit Dalaman yang menetapkan bahawa Program Penilaian Kualiti Audit atau Semakan Jaminan Kualiti hendaklah dijalankan sekurang-kurangnya sekali dalam setiap lima (5) tahun.

Tujuan program ini adalah untuk menilai operasi Jabatan Audit Dalaman ke arah keperluan pematuhan yang ditetapkan dalam Piagam Audit Dalaman dan juga menilai tahap pematuhan kepada standard pengauditan yang terpakai. Jabatan Audit Dalaman telah menubuhkan Program-Program Penilaian Kualiti terdiri daripada berikut:

- i. Aktiviti Penyeliaan Berkala;
- ii. Aktiviti Penilaian Kendiri; dan
- iii. Aktiviti Penilaian Luaran.

Aktiviti Penyeliaan Berkala meliputi aktiviti harian seperti:

- i. Semakan oleh Ketua Audit Dalaman ke atas laporan-laporan yang disediakan oleh juruaudit dalaman; dan
- ii. Maklum balas atau pandangan daripada pihak berkaitan, terutamanya dari pihak diaudit/pengurusan di mana isu-isu tersebut dibentangkan.

Aktiviti Penilaian Kendiri merangkumi penilaian yang dilaksanakan bagi menentukan sama ada proses-proses yang telah diaudit mematuhi prosedur aktiviti-aktiviti yang lebih penting seperti merakam perbincangan audit, penyediaan minit mesyuarat, menyimpan rekod dan bukti daripada penemuan audit dan lain-lain.

Aktiviti Penilaian Luaran dijalankan secara bebas ke atas Jabatan Audit Dalaman sekurang-kurangnya setiap lima (5) tahun bagi tujuan mengenal pasti tahap pematuhan dengan Piagam Audit Dalaman dan juga untuk mengenal pasti penambahbaikan proses yang diperlukan bagi prestasi Jabatan Audit Dalaman.

OVERVIEW ON RISK PERFORMANCE IN 2017

TINJAUAN PRESTASI RISIKO PADA 2017

RISK MANAGEMENT AND COMPLIANCE DEPARTMENT (RMCD) ACTIVITIES

2017 marked the second year Risk Management is implemented in LPPSA. Risk Management and Compliance Department (RMCD) has conducted quarterly risk validation and confirmation to all department and division in LPPSA as part of the continuous monitoring and reporting of risks to the management and Board. The result has been presented and deliberated at Risk Management Committee (RMC) and Board Audit, Risk and Integrity Committee (ARIC).

In Quarter 2 FY2017, RMCD has introduced Risk Confirmation with all Head of Division to improve governance structure in risk assessment process. This will allow Head of Division to review and assess all risk registered under their purviews before they were presented to RMC. The Head of Division can agree, reduce, increase or disagree with the risk or risk rating given by the Head of Department under their purview.

RMCD has identified that a better management of risk data and mitigation plans as the key to successful risk management initiative. Thus, during the 7th Risk Management Committee (RMC) held in 1st June 2017, the committee has approved the proposal to purchase Risk Management System (RMS). The RMS will improve in terms of monitoring, collection and collation of data, reduce total time taken to complete, the wish validation process as well as inculcating the wish culture amongst LPPSA staff namely the middle management and the department's Risk Management representatives.

Apart from the normal quarterly reporting of Risk Progress to ARIC and Board, RMCD has also produced special Risk Assessment Report to address changes in products, functions, system or emerging threats in LPPSA.

As part of professional development and continuous education, RMCD staff has attended external training which focused to sharpen their technical knowledge in risk related area. Below are the trainings attended by RMCD personnel:

| No. | External Training Attended | No. of days |
|-----|---|-------------|
| 1 | Implementing ERM as a strategic management tool and key risk indicators | 2 |
| 2 | Strategy and Risk Management | 2 |
| 3 | Building Risk Culture | 3 |
| 4 | ISO 31000 Implementation | 2 |

AKTIVITI JABATAN PENGURUSAN RISIKO DAN PEMATUHAN (RMCD)

2017 merupakan tahun kedua Pengurusan Risiko dilaksanakan di LPPSA. Jabatan Pengurusan Risiko dan Pematuhan (RMCD) telah menjalankan penilaian dan pengesahan risiko setiap suku tahunan kepada semua jabatan dan bahagian di LPPSA sebagai sebahagian daripada usaha berterusan memantau dan melaporkan risiko kepada pihak pengurusan dan ahli Lembaga. Laporan ini juga telah dibentangkan dan dibincangkan di Jawatankuasa Pengurusan Risiko (RMC) dan Jawatankuasa Audit, Risiko dan Integriti (ARIC).

Pada Suku Tahun Kedua, Tahun Kewangan 2017, RMCD telah memperkenalkan Pengesahan Risiko dengan semua Ketua Bahagian bagi memperbaiki struktur tadbir urus dalam proses penilaian risiko. Ini akan membolehkan Ketua Bahagian mengkaji dan menilai semula semua risiko yang daidaftarkan sebelum ianya dibentangkan kepada RMC. Ketua Bahagian boleh memberi pandangan berkaitan risiko atau penarafan risiko yang diberikan oleh Ketua Jabatan di bawah bidang kuasa mereka.

RMCD telah mengenal pasti bahawa pengurusan data risiko dan pelan mitigasi yang lebih baik adalah kunci kepada kejayaan inisiatif pengurusan risiko. Oleh itu, semasa mesyuarat Jawatankuasa Pengurusan Risiko ke-7 (RMC) yang diadakan pada 1 Jun 2017, ahli jawatankuasa telah meluluskan cadangan pembelian Sistem Pengurusan Risiko (RMS). Sistem ini akan berfungsi untuk memperbaiki proses pemantauan dan pengumpulan data-data risiko dan mengurangkan keseluruhan masa yang diperlukan sebelum ini bagi proses pengesahan risiko. Sistem ini juga akan membantu untuk memupuk budaya risiko kepada LPPSA staff terutamanya kepada pengurusan kanan dan staff yang bertanggungjawab untuk mengendali risiko di setiap jabatan.

Selain daripada laporan sukuan biasa Kemajuan Risiko kepada ARIC dan Lembaga, RMCD juga telah menghasilkan Laporan Penilaian Risiko khas untuk menangani perubahan bagi produk, fungsi, sistem atau ancaman baharu di LPPSA.

Sebagai sebahagian daripada pembangunan profesional dan Pendidikan yang berterusan, kakitangan RMCD telah menghadiri latihan luaran yang memberi tumpuan kepada meningkatkan pengetahuan teknikal mereka berkaitan risiko. Berikut adalah latihan yang dihadiri oleh kakitangan RMCD:

| Bil. | Latihan Luaran yang Dihadiri | Bil. Hari |
|------|---|-----------|
| 1 | Pelaksanaan ERM sebagai alat pengurusan strategik dan penunjuk risiko utama | 2 |
| 2 | Pengurusan Strategi dan Risiko | 2 |
| 3 | Membina Budaya Risiko | 3 |
| 4 | Pelaksanaan ISO 31000 | 2 |

OVERVIEW ON RISK PERFORMANCE IN 2017

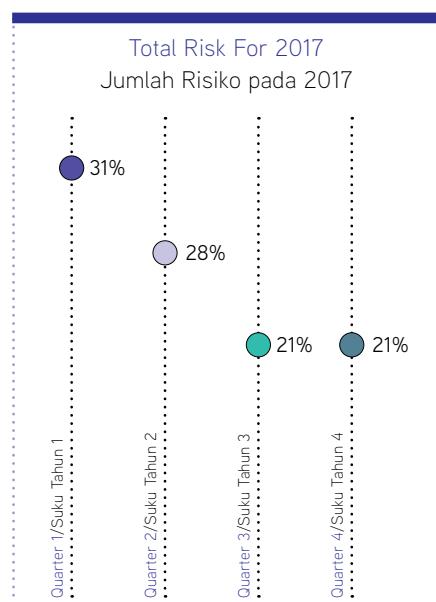
TINJAUAN PRESTASI RISIKO PADA 2017

RISK PROGRESS IN LPPSA (OVERALL PERFORMANCE IN 2017)

By Q4 FY2017, LPPSA managed to reduce 65% of risks from the total risks which have been registered throughout 2017. This represents a huge improvement from Risk Management perspective. The driving factor for this improvement was credited to the effectiveness of the action plan and close monitoring of risk mitigation, as well as the support from management and department involved.

PERKEMBANGAN RISIKO DI LPPSA (PRESTASI KESELURUHAN PADA 2017)

Menjelang Suku Keempat Tahun Kewangan 2017, LPPSA telah berjaya mengurangkan 65% risiko daripada jumlah keseluruhan risiko yang telah didaftarkan sepanjang 2017. Ini mewakili peningkatan yang besar dari perspektif Pengurusan Risiko. Faktor pemacu peningkatan berkenaan adalah disebabkan oleh keberkesanannya pelan tindakan, pemantauan risiko dan pengawasan risiko, serta sokongan daripada pihak pengurusan dan jabatan yang terlibat.



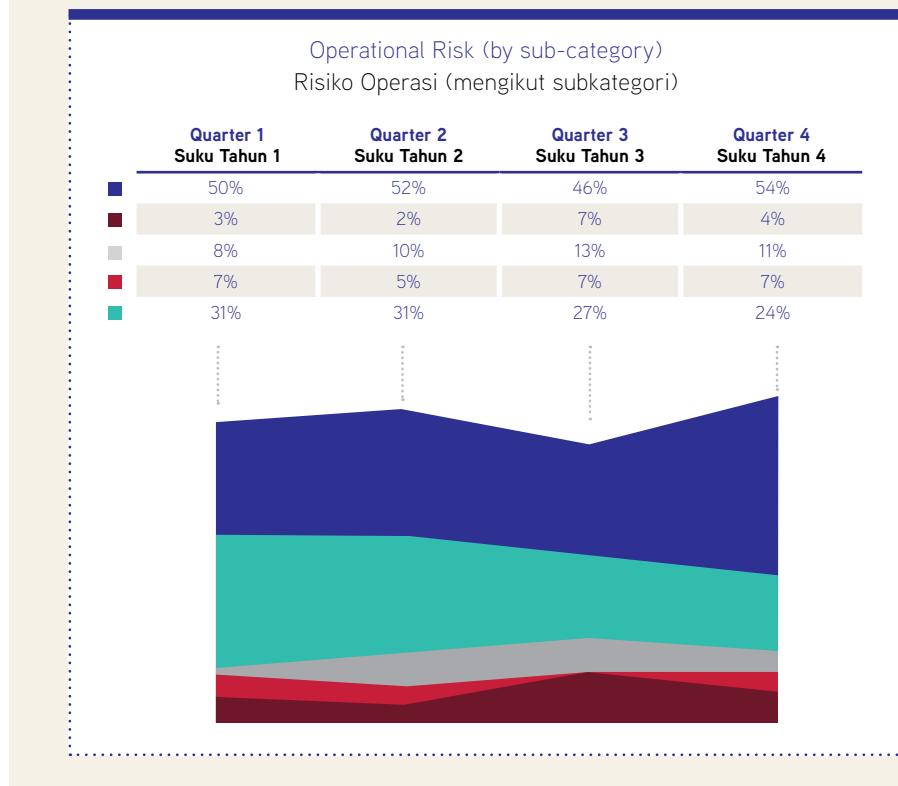
Throughout the risk assessment process, the management has identified major risk areas which have an impact towards LPPSA's sustainability. The management has identified the Top 3 risks for LPPSA as outlined below:

1

OPERATIONAL RISK/ RISIKO OPERASI

Operational risk if its not address, may result in financial loss or tarnish of reputation resulting from inadequate or failed internal processes, people and systems or from external events. In addressing the Operational risk events, the respective department and division level has taken proactive action plan to mitigate and reduce the impact of the risk. Below are the diagrams on overall operational risk for LPPSA in 2017:

Risiko operasi adalah risiko yang perlu diberi perhatian sewajarnya untuk menghalang daripada kerugian kewangan dan kejatuhan reputasi yang disebabkan kecuaian oleh proses dalaman, kelemahan sistem atau dari peristiwa luaran. Dalam menangani kejadian risiko operasi, jabatan dan peringkat bahagian masing-masing telah mengambil pelan tindakan proaktif untuk menangani dan mengurangkan kesan risiko. Berikut adalah gambar rajah mengenai keseluruhan risiko operasi di LPPSA pada tahun 2017:



OVERVIEW ON RISK PERFORMANCE IN 2017

TINJAUAN PRESTASI RISIKO PADA 2017

Sepanjang proses penilaian risiko, pihak pengurusan telah mengenal pasti risiko-risiko utama yang memberi kesan kepada kelangsungan LPPSA. Pihak pengurusan telah mengenal pasti tiga risiko paling utama bagi LPPSA seperti yang digariskan di bawah:

2

STRATEGIC RISK/ RISIKO STRATEGIK

LPPSA has recognised Strategic Risk as an events/risks of non-adherence of LPPSA business principle which includes violations of any LPPSA's pillars. To reduce the impact, respective department and divisional level has taken appropriate action plan within timeframe for their mitigation plan. RMCD has reported the status of Strategic Risk to the Board for Board notification and approval on a quarterly basis.

LPPSA telah mengiktiraf Risiko Strategik sebagai risiko ketidakpatuhan kepada prinsip perkhidmatan LPPSA termasuk melanggar sebarang perlakuan LPPSA. Untuk mengurangkan impak risiko, jabatan dan bahagian masing-masing telah mengambil pelan tindakan yang sesuai dalam jangka masa ditetapkan untuk pelan mitigasi mereka. RMCD telah melaporkan status Risiko Strategik kepada Lembaga untuk makluman dan kelulusan Lembaga pada setiap suku tahun.

3

REPUTATIONAL RISK/ RISIKO REPUTASI

Reputational risk is a risk of loss resulting from damages to LPPSA reputation which includes stakeholder's complaints, reduced in customer's satisfaction and involvement in legal suits. In 2017, there is no report of severe damaged in external reputation for LPPSA. LPPSA is really focused in acknowledging and addressing all queries and complaint received from the stakeholder. All mitigation plans has been identified to address and reduced the impact to LPPSA.

Risiko reputasi adalah risiko kerugian yang disebabkan oleh reputasi LPPSA yang terjejas merangkumi aduan daripada pihak berkepentingan, penurunan kepuasan pelanggan dan penglibatan LPPSA dalam tindakan undang-undang. Pada tahun 2017, tiada laporan berkaitan reputasi luaran LPPSA direkodkan. LPPSA menumpukan sepenuh perhatian untuk menangani semua pertanyaan dan aduan yang diterima daripada pihak berkepentingan. Kesemua pelan mitigasi telah dikenal pasti untuk menangani dan mengurangkan kesan risiko kepada LPPSA.



* There is slight drop in number of risks due to effectiveness of the action plan registered.
* Terdapat sedikit penurunan risiko kesan daripada keberkesanannya pelan tindakan yang didaftarkan.

OVERVIEW ON RISK PERFORMANCE IN 2017

TINJAUAN PRESTASI RISIKO PADA 2017

PLAN IN 2018

As part of the strategies to improve efficiency in current risk management process in LPPSA, RMCD has identified several initiatives to be conducted. Below are details of initiatives planned for 2018:

| | | | |
|--|--|--|---|
| <p>IMPLEMENTATION OF RISK MANAGEMENT SYSTEM</p> <p>One of the 2018 initiatives is the introduction of LPPSA Risk Management System (RMS). This is an automated system which will replace the existing manual risk management system. The development of the system encompasses project kick-off, requirement gathering up till the end user training.</p> <p>PELAKSANAAN SISTEM PENGURUSAN RISIKO</p> <p>Salah satu inisiatif pada 2018 adalah pengenalan Sistem Pengurusan Risiko LPPSA (RMS). Ini adalah sistem automatik yang akan menggantikan sistem pengurusan risiko manual yang sedia ada. Pembangunan sistem ini merangkumi permulaan projek, kajian keperluan sehingga ke latihan kepada pengguna-pengguna sistem.</p> | <p>REVIEWS ON RISK MANAGEMENT FRAMEWORK</p> <p>The initial establishment of Risk Management Framework was approved by the Board in 2017. This set as an overall guideline of the implementation in risk management LPPSA. For 2018, RMCD is planning to enhance Risk Management Framework with the objective to streamline Risk Management Framework with LPPSA Strategic Framework and Strategic Thrust. This is also part of the initiative to enhance RMCD ability to effectively manage risks in LPPSA.</p> <p>RANGKA KERJA PENGURUSAN RISIKO</p> <p>Penubuhan awal Rangka Kerja Pengurusan Risiko telah diluluskan oleh Lembaga pada tahun 2017. Ianya ditetapkan sebagai garis panduan keseluruhan pelaksanaan LPPSA dalam pengurusan risiko. Bagi 2018, RMCD merancang untuk meningkatkan Rangka Kerja Pengurusan Risiko dengan matlamat untuk mempercalkan Rangka Kerja Pengurusan Risiko dengan Rangka Kerja Strategik LPPSA dan Teras Strategik. Ini juga merupakan sebahagian daripada inisiatif untuk menambahbaik keupayaan RMCD untuk menguruskan risiko secara berkesan di LPPSA.</p> | <p>DEVELOPMENT OF CORPORATE RISK PROFILE</p> <p>A Corporate Risk Profile describes an organisation's key risks, which include both threats and opportunities. It will give LPPSA a holistic and integrated Risk Management Framework. RMCD also views that, it will enhance senior management's analysis and decision making related to priority setting and resource allocation. A Corporate Risk Profile can help manage strategic level risks, identify areas of efficiency and potential opportunity.</p> <p>PEMBANGUNAN PROFIL RISIKO KORPORAT</p> <p>Profil Risiko Korporat merupakan risiko utama organisasi yang merangkumi kedua-dua ancaman dan peluang penambahbaikan. Ia akan memberikan LPPSA Rangka Kerja Pengurusan Risiko yang holistik dan bersepadu. RMCD juga berpendapat bahawa, ia akan meningkatkan analisis dan proses membuat keputusan pengurusan berakaitan dengan penetapan keutamaan dan peruntukan sumber. Profil Risiko Korporat boleh membantu menguruskan risiko tahap dengan strategik, mengenal pasti bidang kecekapan dan peluang penambahbaikan.</p> | <p>SPECIAL RISK ASSESSMENT REPORT</p> <p>Special risk assessment is done to identify risks from new products, projects, functions, system etc. Identification of potential hazards and risk factors is key for Risk Monitoring and Reporting. It will help LPPSA to prevent any potential risk which could affect LPPSA business. RMCD is responsible to notify management as well as Board on any issues which can affect its operation. This includes determining appropriate measure to control and plan to mitigate any potential risk in the future.</p> <p>LAPORAN PENILAIAN RISIKO KHAS</p> <p>Penilaian risiko khas dilakukan untuk mengenal pasti risiko dari produk baru, projek, fungsi, sistem, dan lain-lain. Pengenalpastian potensi yang berbahaya dan faktor risiko adalah penting untuk Pemantauan dan Pelaporan Risiko. Ia akan membantu LPPSA untuk mengelakkan sebarang potensi risiko yang boleh menjelaskan operasi LPPSA. RMCD bertanggungjawab untuk memaklumkan pihak pengurusan serta Lembaga mengenai sebarang isu yang boleh menjelaskan operasinya. Ini termasuk menentukan langkah yang sesuai untuk mengawal dan merancang untuk mengurangkan sebarang kemungkinan risiko pada masa akan datang.</p> |
|--|--|--|---|

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN

LPPSA BCM POLICY STATEMENT: PENYATA POLISI BCM LPPSA:

“
**THROUGH OUR BUSINESS
CONTINUITY MANAGEMENT
PROGRAMME, WE ARE
COMMITTED TO MAINTAIN
AND ENSURE THE
CONTINUITY OF OUR
OPERATION IN ORDER TO
MINIMISE THE IMPACT ON
OUR STAKEHOLDERS AND
CUSTOMERS IN THE EVENT
OF A DISRUPTION.**

**MELALUI PROGRAM
PENGURUSAN
KESINAMBUNGAN
URUSAN, KAMI KOMITED
MENGEKALKAN
DAN MEMASTIKAN
KEPERLUAN OPERASI
UNTUK MENGURANGKAN
IMPAK KEPADA PIHAK
BERKEPENTINGAN DAN
PELANGGAN KAMI KETIKA
BERLAKU SEBARANG
MASALAH.**”

OVERVIEW

LPPSA Business Continuity Management (BCM) is designed to ensure from a company-wide approach that critical business processes can be maintained in the event of major internal or external incidents. One of the aims of BCM is to minimise the financial, operational, legal and reputational impact of such incidents.

The aim of the LPPSA BCM is to ensure that the organisation has effective and appropriate measures in place to prepare and respond to any crisis or disaster which may affect the operations and services rendered. This is to guarantee minimum disruption towards the critical services and the ability to return to normal service provision as soon as possible.

The LPPSA BCM initiative was initiated on 18th May 2017 and achieved its completion by 30th November 2017. Numerous efforts and high commitment was shown by each department to ensure the LPPSA BCM initiative materialised and completed within stipulated timeframe. Timeline of the project are as per diagram below.

TINJAUAN

Pengurusan Kesinambungan Urusan (BCM) direka untuk memastikan syarikat dapat mengelakkan proses pengurusan kritikal dan dapat beroperasi semaksimum yang mungkin sekiranya berlaku sebarang insiden yang tidak diingini. Salah satu objektif utama pelaksanaan BCM adalah untuk meminimumkan kesan terhadap kewangan, operasi, undang-undang dan reputasi syarikat sekiranya berlaku insiden.

Tujuan inisiatif BCM LPPSA diadakan ini adalah untuk memastikan organisasi mempunyai langkah yang berkesan dan sesuai untuk menangani sebarang krisis atau bencana yang boleh menjelaskan operasi dan perkhidmatan syarikat. Dengan adanya BCM, syarikat dapat meningkatkan tahap kesedaran untuk sebarang gangguan dan berkeupayaan untuk kembali beroperasi seperti biasa secepat mungkin.

Inisiatif BCM LPPSA telah bermula pada 18 Mei 2017 dan berjaya disempurnakan pada 30 November 2017. Kerjasama dan komitmen yang tinggi telah diberikan oleh setiap jabatan dalam memastikan inisiatif BCM LPPSA menjadi kenyataan dan siap dalam jangka masa yang ditetapkan. Garis masa projek adalah seperti rajah di bawah.

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN

| | MAY MEI | | | | JUNE JUN | | | | JUL JUL | | | | AUG OGOS | | | | SEPT SEPT | | | | OCT OKT | | | | NOV NOV | | | | | | |
|---|---------|---|---|---|----------|---|---|---|---------|---|---|---|----------|---|---|---|-----------|---|---|---|---------|---|---|---|---------|---|---|---|---|---|--|
| | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | |
| PHASE 1: PROJECT PLANNING FASA 1: PERANCANGAN PROJEK | | | ✓ | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PHASE 2: BCM GAP ANALYSIS FASA 2: ANALISIS JURANG BCM | | | | | | | | | | | | | | | | | H | | | | | | | | | | | | | | |
| PHASE 3: BC FRAMEWORK & POLICY FASA 3: KERANGKA & POLISI | | | | | | | | | | | | | | | | | A | | | | | | | | | | | | | | |
| PHASE 4: RA & BI FASA 4: RA & BIA | | | | | | | | | | | | | | | | | R | | | | | | | | | | | | | | |
| PHASE 5: BCM RECOVERING STRATEGY FASA 5: STRATEGI PEMULIHAN SEMULA BCM | | | | | | | | | | | | | | | | | I | | | | | | | | | | | | | | |
| PHASE 6: BCP DEVELOPMENT FASA 6: PEMBANGUNAN BCP | | | | | | | | | | | | | | | | | Y | | | | | | | | | | | | | | |
| PHASE 7(A): CALL TREE EXERCISE FASA 7(A): LATIHAN CALL TREE | | | | | | | | | | | | | | | | | A | | | | | | | | | | | | | | |
| PHASE 7(B): CSE FASA 7(B): LATIHAN SIMULASI KRISIS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Legend:

- ★ Presentation to BCM Committee & Management Executive Committee
Pembentangan kepada Jawatankuasa Eksekutif Pengurusan & Jawatankuasa Eksekutif BCM
- ✓ Project Kick-off
Pemulaan Projek
- 🛠 Training & Workshops
Latihan & Bengkel
- 📝 Exercise
Latihan
- ⌚ Timeline
Tempoh masa

| | | | | | |
|----------------|--|---|---|---|---|
| LEGENDA | ★ Presentation to BCM Committee & Management Executive Committee Pembentangan kepada Jawatankuasa Eksekutif Pengurusan & Jawatankuasa Eksekutif BCM | ✓ Project Kick-off Pemulaan Projek | 🛠 Training & Workshops Latihan & Bengkel | 📝 Exercise Latihan | ⌚ Timeline Tempoh masa |
|----------------|--|---|---|---|---|

BUSINESS CONTINUITY MANAGEMENT
PENGURUSAN KESINAMBUNGAN URUSAN

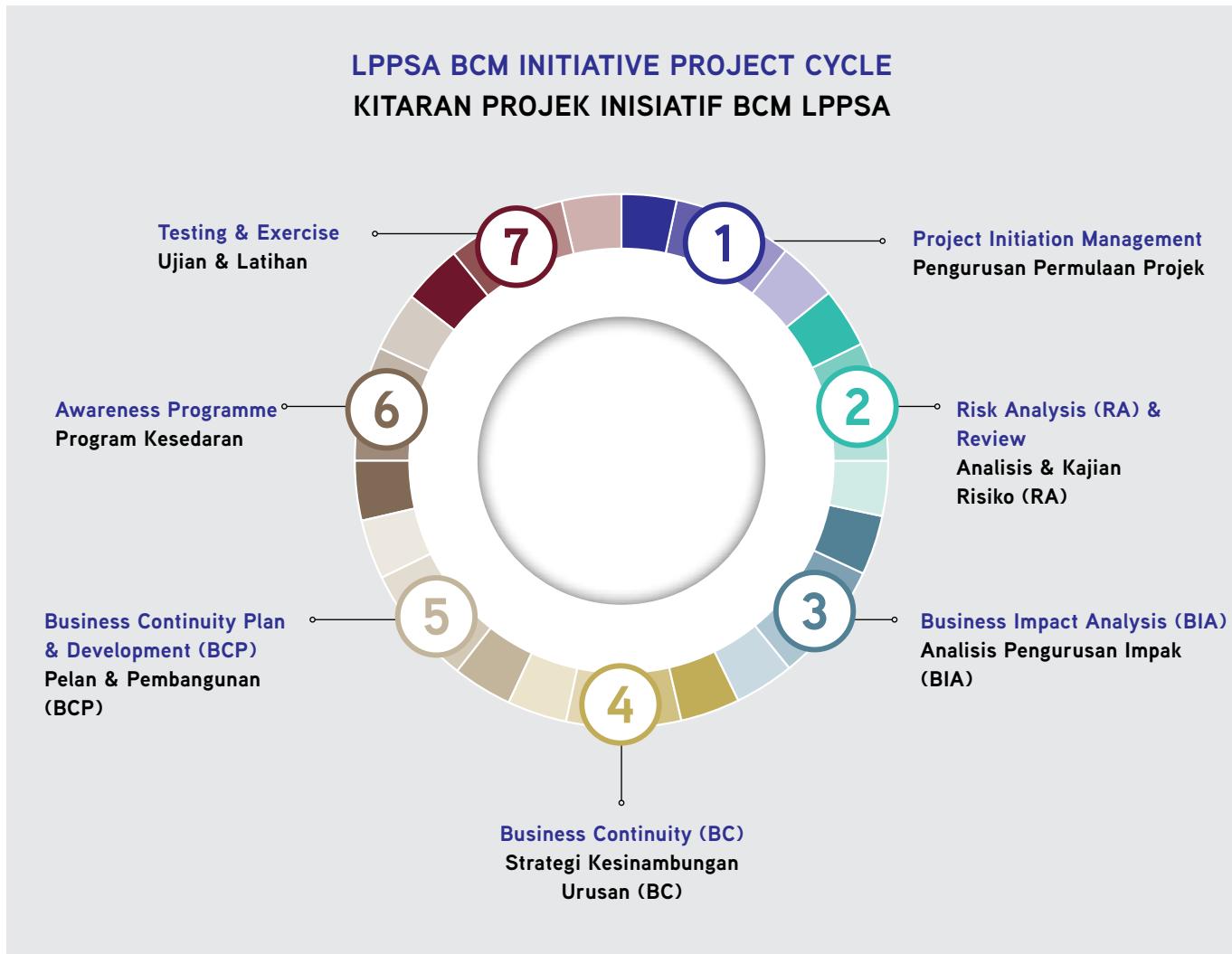


Figure 6 / Rajah 6

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN

LPPSA has adopted the BCM Project Lifecycle (Figure 6) for the company implementation. It is the process of planning, organising, coordinating, and controlling of a project effectively and efficiently throughout its phases, from planning through execution then completion and review to achieve pre-defined objectives or satisfying the project stakeholder by producing the right deliverable at the right time, cost and quality. The breakdown of activities on each lifecycle are as follows:

LPPSA telah menerima pakai Kitar Hayat Projek BCM (Rajah 6). Ia adalah proses perancangan, penganjuran, penyelarasan, dan pengendalian sesuatu projek secara berkesan dan cekap, bermula daripada perancangan sehingga pelaksanaan, kemudian penyelesaian dan semakan untuk mencapai objektif yang ditetapkan atau memuaskan hati pihak berkepentingan dengan memastikan hasil disiapkan pada masa, kos dan kualiti yang ditetapkan. Pecahan aktiviti untuk setiap kitaran hayat adalah seperti berikut:

| No. Bil. | Phase Fasa | Activities | Aktiviti |
|-------------|---|--|---|
| 1 | Project Initiation Management Pengurusan Permulaan Projek | <ul style="list-style-type: none"> Conducted Project Kick-Off Set-up Project Team & BC Representative | <ul style="list-style-type: none"> Menjalankan Projek Mewujudkan Pasukan Projek & Wakil BC |
| 2 | Risk Analysis & Review Analisis & Kajian Risiko | <ul style="list-style-type: none"> Identified gaps and areas of improvement Prepared Risk Assessment Report Developed Code Green Reporting Structure (Figure 7) Developed BCM Policy & Framework | <ul style="list-style-type: none"> Mengenal pasti kelemahan dan inisiatif penambahbaikan Menyediakan Laporan Penilaian Risiko Menyediakan Struktur Pelaporan Kod Hijau (Rajah 7) Membangunkan Polisi & Rangka Kerja BCM |
| 3 | Business Impact Analysis (BIA) Analisis Pengurusan Impak | <ul style="list-style-type: none"> Conducted BIA Workshop Prepared BIA Report for each department | <ul style="list-style-type: none"> Mengendalikan Bengkel BIA (Analisis Pengurusan Impak) Menyediakan Laporan BIA untuk setiap jabatan |
| 4 | Continuity Management Strategy Strategi Kesinambungan Urusan | <ul style="list-style-type: none"> Developed and produced BCM Strategy | <ul style="list-style-type: none"> Membangun dan menghasilkan Strategi BCM |
| 5 | Plan & Development Pelan & Pembangunan | <ul style="list-style-type: none"> Conducted BCM Plan Development Workshop Organised 1-1 Review with all departments Developed BC Plan for all departments | <ul style="list-style-type: none"> Mengendalikan Bengkel Pembangunan Perancangan BCM Melaksanakan semakan dengan jabatan yang terlibat Membangunkan Pelan BC untuk semua jabatan |
| 6 | Awareness Programme Program Kesedaran | <ul style="list-style-type: none"> Conducted BCM & Emergency Response Awareness to Assistant Manager & below Conducted Call Tree awareness to Manager level and above | <ul style="list-style-type: none"> Menganjurkan Kempen Kesedaran BCM & Tindakan Kecemasan kepada peringkat Pembantu Pengurus & ke bawah Menganjurkan kempen kesedaran Latihan "Call Tree" kepada peringkat Pengurus dan ke atas |
| 7 | Testing & Exercising Ujian & Latihan | <ul style="list-style-type: none"> Conducted: <ul style="list-style-type: none"> - Call Tree Test - IT Disaster Recovery (DR) Test - Evacuation Test - Crisis Simulation Exercise | <ul style="list-style-type: none"> Mengendalikan: <ul style="list-style-type: none"> - Ujian Call Tree - Ujian Pemulihan Bencana IT (DR) - Ujian Pengungsian - Latihan Simulasi Krisis |

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN

LPPSA CODE GREEN REPORTING STRUCTURE STRUKTUR LAPORAN KOD HIJAU LPPSA



Figure 7 / Rajah 7

TESTING

Exercising & Testing Business Continuity Plans is necessary and should be conducted on a regularly scheduled basis and whenever a BC plan has had significant changes made to it. This is essential to ensure that the plan is current, fully functional and addresses current operational processes and procedures.

An exercise and testing programme is crucial to ensure that all staff have a good understanding of their responsibilities as defined in the Business Continuity Plan.

Exercise and Test plans consist of:

- Training for Managers, Supervisors Team members and the general public
- Roles and responsibilities of all personnel during an interruption event
- Corporate and local communications plan exercising
- Testing all procedure and processes included in existing plans such as IT DR Test, Evacuation Exercise, Call Tree Test, Crisis Simulation Exercise etc
- Testing new processes and procedures

UJIAN

Latihan & Ujian Pelan Kesinambungan Urusan adalah perlu dan harus dijalankan secara berkala dan perlu dilakukan jika berlaku perubahan yang signifikan dalam pelan BC. Ini adalah penting untuk memastikan pelan adalah terkini, berfungsi sepenuhnya dan sesuai dengan proses dan prosedur operasi semasa.

Program latihan dan ujian adalah penting untuk memastikan semua kakitangan mempunyai pemahaman yang baik tentang tanggungjawab mereka seperti yang ditakrifkan dalam Pelan Kesinambungan Urusan.

Pelan Latihan dan Ujian terdiri daripada:

- Latihan untuk Pengurus, Penyelia dan orang awam
- Peranan dan tanggungjawab semua kakitangan semasa berlakunya gangguan
- Pelan latihan komunikasi korporat
- Menguji semua prosedur dan proses yang termasuk dalam pelan yang sedia ada seperti Ujian IT DR, Latihan Pengungsian, Ujian Panggilan Asas, Latihan Simulasi Krisis dan sebagainya
- Menguji proses dan prosedur baharu

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN



Exercises also allow training of recovery team which aims to evaluate capability to effectively implement the plan. Exercises will be conducted and documented in accordance with the Business Continuity Exercise and Reporting Templates.

As for 2017, LPPSA has conducted all test and exercising for LPPSA to identify gaps in the new BC Plan which has just been designed. Table below summarised the 2017 test.

Latihan BCM akan memberi peluang kepada pasukan pemuliharaan untuk menilai keupayaan dan pemahaman untuk melaksanakan pelan secara berkesan. Latihan akan dijalankan dan didokumentasikan mengikut Model Latihan dan Laporan Kesinambungan Urusan.

Bagi tahun 2017, LPPSA telah menjalankan beberapa ujian bagi membolehkan LPPSA mengenal pasti kelemahan dalam Pelan BC yang baharu yang mana baru diperkenalkan. Jadual di bawah merangkumi ujian 2017.

| No. Bil. | Test/Exercise Ujian/Latihan | Date Tarikh | Description Penerangan |
|-------------|---|------------------------------|---|
| 1 | Call Tree Test <i>Call Tree Test</i> | 12 Oct, 2017 12 Okt, 2017 | To test LPPSA staff awareness and response towards a crisis message. Untuk menguji kesedaran dan tindak balas kakitangan LPPSA terhadap makluman krisis. |
| 2 | IT DR Test Latihan IT DR | 4 Nov, 2017 4 Nov, 2017 | An IT test to ensure the readiness of a Backup Critical System in the case of crisis/disaster. Ujian IT untuk memastikan kesediaan Sokongan Kritikal dalam kes krisis/bencana. |
| 3 | Evacuation Test Ujian Pengungsian | 9 Nov, 2017 9 Nov, 2017 | A drill exercise to practice how a staff would be evacuated in the event of a fire or other emergencies. Latihan bagaimana untuk mengungsiakan kakitangan sekiranya berlaku kebakaran atau kecemasan lain. |
| 4 | Crisis Simulation Exercise Latihan Simulasi Krisis | 18 Nov, 2017 18 Nov, 2017 | An end-to-end BC activity to test Crisis Management Team and BC representative in a case of inaccessibility of building because of disaster and the activation of BC Plan and alternate work site. Aktiviti menyeluruh bagi menguji Pasukan Pengurusan Krisis dan wakil BC jika bangunan LPPSA tidak dapat diakses disebabkan bencana dan pengaktifan Pelan BC dan lokasi kerja alternatif. |

BUSINESS CONTINUITY MANAGEMENT

PENGURUSAN KESINAMBUNGAN URUSAN

OUTLOOK FOR 2018

As for 2018, the activity for Business Continuity Unit is mainly to review and update the BC Documents and Plan to ensure all of them are current. Besides that, there will be awareness session, testing and exercising and workshop to refresh and update LPPSA staffs on the Business Continuity process and procedure. Table below shows the proposed 2018 activities. The date and type of test may vary depending on the needs of the management or departments.

PROSPEK UNTUK 2018

Bagi tahun 2018, aktiviti utama Unit BCM adalah untuk menyemak dan mengemas kini Dokumen dan Pelan BC untuk memastikan isi kandungannya adalah terkini. Di samping itu, terdapat sesi kesedaran, ujian dan latihan serta bengkel untuk meningkatkan tahap kesedaran kakitangan LPPSA mengenai proses dan prosedur BCM. Jadual di bawah menunjukkan aktiviti-aktiviti pada 2018 yang dicadangkan. Tarikh dan jenis ujian mungkin berbeza bergantung kepada keperluan pengurusan atau jabatan.

| No. Bil. | Activities Aktiviti | Descriptions Penerangan |
|-------------|--|--|
| 1 | Awareness Programme Program Kesedaran | <ul style="list-style-type: none"> To refresh and update LPPSA staffs on BCM initiative To instil Business Continuity Culture in LPPSA Untuk meningkat kesedaran kakitangan LPPSA berkenaan inisiatif BCM Untuk memupuk Budaya Kesinambungan Urusan di LPPSA |
| 2 | Document Review Semakan Dokumen | <ul style="list-style-type: none"> Review all documents which needs to be updated Eg: BC Plan, Emergency Response Plan, Framework etc Menyemak semula semua dokumen yang perlu dikemaskini Contohnya: Pelan BC, Pelan Tindakan Kecemasan, Rangka Kerja dan lain-lain |
| 3 | Test & Exercise Latihan & Ujian | <ul style="list-style-type: none"> Annual mandatory activities that MUST be perform to ensure the readiness of LPPSA backup plan Eg: Evacuation exercise, Call Tree exercise, IT DR Test etc Aktiviti tahunan yang HARUS dilaksanakan untuk memastikan kesediaan pelan sokongan LPPSA Contoh: Latihan pemindahan, Latihan Call Tree, Ujian IT DR dan lain-lain |



FINANCIAL STATEMENTS

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**REPORT OF THE AUDITOR GENERAL
ON THE FINANCIAL STATEMENTS OF
PUBLIC SECTOR HOME FINANCING BOARD
FOR THE YEAR ENDED 31 DECEMBER 2017**

Report on the Financial Statements

Opinion

I have audited the accompanying Financial Statements of the Public Sector Home Financing Board, which comprise the Statement of Financial Position as at 31 December 2017 and Statement of Financial Performance, Statement of Changes in Net Assets and Statement of Cash Flow for the period then ended, summary of significant accounting policies and other explanatory information as set out on pages 5 to 28.

In my opinion, the accompanying financial statements give a true and fair view of the financial position of the Public Sector Home Financing Board as at 31 December 2017 and of their financial performance and cash flows for the period then ended in accordance with the approved financial reporting standards in Malaysia and Lembaga Pembangunan Perumahan Sektor Awam Act 2015 (Act 767).

Basis for Opinion

I conducted the audit in accordance with the Audit Act 1957 and the International Standards of Supreme Audit Institutions. My responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of my report. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Independence and Other Ethical Responsibilities

I am independent of the Public Sector Home Financing Board and I have fulfilled the other ethical responsibilities in accordance with the International Standards of Supreme Audit Institutions.

Emphasis of Matter

Without modifying my opinion, I would like to draw your attention to the following:

- i. Section 6 of the Lembaga Pembiayaan Perumahan Sektor Awam Act 2015 (Act 767) stipulates that one of primary functions of Public Sector Home Financing Board is to manage and administer public sector home financing facilities. As stated in Note 4.2 to the Financial Statements, Public Sector Home Financing Board has opted to adopt the three year transitional provision for 2 aspects of recognitions and revenue measurements compliance to Malaysian Public Sector Accounting Standards (MPSAS) 9 - Revenue From Exchange Transactions and MPSAS 29 - Financial Instruments : Recognition And Measurement which includes the recognition and/or measurement of its home financing and operating income items. The exemptions under this transitional provision will affect the fair presentation of the Financial Statements but are permitted in accordance with the MPSAS 33 - First-time Adoption of Accrual Basis, paragraph 36 and paragraph 38.
- ii. As stated in Note 26 to the Financial Statements, Public Sector Home Financing Board has disclosed the estimation uncertainty on the carrying amount of home financing specified in the Financial Statements following a data cleansing process which is expected to be completed in 2018. In accordance with the MPSAS 1 - Presentation of Financial Statements, paragraph 140, disclosure in the notes shall be made when estimation uncertainty has a significant risk and result in material adjustment in the next financial year. The Public Sector Home Financing Board should ensure that the data cleansing process must be completed before the three year transitional period expires in 2018.

Information Other than the Financial Statements and Auditors' Report Thereon

The Board is responsible for the other information in the Annual Report. My opinion on the financial statements of Public Sector Home Financing Board does not cover the information other than the financial statements and auditors' report thereon and I do not express any form of assurance conclusion thereon.

Responsibilities of the Board for the Financial Statements

The Board is responsible for the preparation of financial statements of Public Sector Home Financing Board that give a true and fair view in accordance with approved financial reporting standards in Malaysia and Lembaga Pembiayaan Perumahan Sektor Awam Act 2015 (Act 767). The Board is also responsible for such internal control as it is necessary to enable the preparation of the financial statements of Public Sector Home Financing Board that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of Public Sector Home Financing Board, the Board is responsible for assessing Public Sector Home Financing Board's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting.

Auditors' Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements of Public Sector Home Financing Board as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with The International Standards of Supreme Audit Institutions will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with The International Standards of Supreme Audit Institutions, I exercise professional judgement and maintain professional skepticism throughout the audit. I also:

- a. Identify and assess the risks of material misstatement of the financial statements of Public Sector Home Financing Board, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- b. Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of Public Sector Home Financing Board's internal control.
- c. Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board.
- d. Conclude on the appropriateness of the Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on Public Sector Home Financing Board's ability to continue as a going concern. If I conclude that a material uncertainty exists, I have to draw attention in my auditors' report to the related disclosures in the financial statements of Public Sector Home Financing Board or, if such

disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of auditors' report.

- e. Evaluate the overall presentation of the financial statements of Public Sector Home Financing Board, including the disclosures that achieve fair presentation.

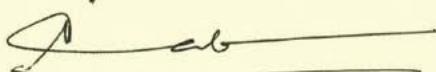
I communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control identified during my audit.

Report on Other Legal and Regulatory Requirements

In accordance with the requirements of Lembaga Pembiayaan Perumahan Sektor Awam Act 2015 (Act 767), I also report that in my opinion, the accounting and other records required to be kept by Public Sector Home Financing Board of which I have acted as auditors have been properly kept in accordance with the provision of the Act 767.

Other Matters

- a. As Stated in Note 2 to the financial statements, the Public Sector Home Financing Board adopted the Malaysian Public Sector Accounting Standard (MPSAS) on 1 January 2016. My responsibilities as part of my audit of the financial statements of the Public Sector Home Financing Board for the year ended 31 December 2017, in these circumstances, included obtaining sufficient and appropriate audit evidence that the opening balance as at 1 January 2016 do not contain misstatements that materially affect the financial position as at 31 December 2017 and the financial performance and cash flows for the year then ended.
- b. This report is made solely for the Board and for no other purpose. I do not assume responsibility to any other person for the content of this report.



DATO' HAJI CHE ISA CHE KOB
b.p. KETUA AUDIT NEGARA
MALAYSIA

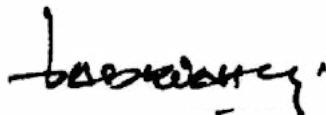
PUTRAJAYA
30 OGOS 2018



STATEMENT BY THE MEMBERS OF THE BOARD

We, **DATUK AHMAD BADRI BIN MOHD ZAHIR** and **DATO' KAMAL BIN MOHD ALI** being the members of the Board of Public Sector Home Financing Board respectively, do hereby state that, in the opinion of the Board, the Financial Statements, consisting of the Statement of Financial Position , Statement of Financial Performance, Statement of Changes in Net Assets, Statement of Cash Flow together with the notes to Financial Statements therein, are prepared in accordance with the Public Sector Home Financing Board Act (Act 767) and applicable Malaysia Public Sector Accounting Standards (MPSAS), which are the accounting standards approved in Malaysia, so as to give a true and fair view of the state of affairs of LPPSA as at 31 December 2017 and of its operating results and the cash flow for the year ended on that date.

Signed on behalf of the Board,



DATUK AHMAD BADRI BIN MOHD ZAHIR
Member of The Board

Signed on behalf of the Board,



DATO' KAMAL BIN MOHD ALI
Chief Executive Officer/
Member of The Board

Date: 29 August 2018
PUTRAJAYA

Date: 29 August 2018
PUTRAJAYA

STATUTORY DECLARATION BY THE OFFICER PRIMARILY RESPONSIBLE FOR THE FINANCIAL MANAGEMENT OF LEMBAGA PEMBIAYAAN PERUMAHAN SEKTOR AWAM

I, **MOHD ZAWAWI BIN MOHD MUHIDDIN**, being the officer primarily responsible for the financial management of Public Sector Home Financing Board, do solemnly and sincerely declare that the accompanying Financial Statements which includes the Statement of Financial Position, Statement of Financial Performance, Statement of Changes in Net Assets, Statement of Cash Flow, in the following financial position together with the notes to the Financial Statements to the best of my knowledge and belief, in my opinion, correct and I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared
by the above named
at Putrajaya on 30 August 2018



Suite 49B, Jalan Diplomatik
Diplomatic Enclave, Presint Diplomatik
62050 PUTRAJAYA
Wilayah Persekutuan Putrajaya
HP No: +6012.350.8527

STATEMENT OF FINANCIAL POSITION

AS AT 31 DECEMBER 2017

| | Note | 2017 (RM'000) | 2016 (RM'000) |
|---|------|-------------------|-------------------|
| ASSETS | | | |
| Current Assets | | | |
| Cash and cash equivalents | 5 | 3,322,879 | 1,836,742 |
| Home financing | 6 | 6,778,301 | 6,313,670 |
| Staff loans and advances | 7 | 14 | 52 |
| Other receivables | 8 | 24,489 | 13,356 |
| Total Current Assets | | 10,125,683 | 8,163,820 |
| Non-Current Assets | | | |
| Property and equipment | 9 | 17,221 | 10,389 |
| Home financing | 6 | 49,103,308 | 42,204,270 |
| Staff loans and advances | 7 | 22 | 56 |
| Total Non-Current Assets | | 49,120,551 | 42,214,715 |
| TOTAL ASSETS | | 59,246,234 | 50,378,535 |
| LIABILITIES | | | |
| Current Liabilities | | | |
| Borrowings | 10 | 9,850,000 | 6,840,000 |
| Other payables | 11 | 586,834 | 576,381 |
| Total Current Liabilities | | 10,436,834 | 7,416,381 |
| Non-Current Liability | | | |
| Borrowings | 10 | 23,588,990 | 19,911,869 |
| Total Non-Current Liability | | 23,588,990 | 19,911,869 |
| TOTAL LIABILITIES | | 34,025,824 | 27,328,250 |
| NET ASSETS | | 25,220,410 | 23,050,285 |
| EQUITY | | | |
| Transfer from Home Financing Department (BPP) | 12 | 21,611,059 | 21,611,059 |
| Accumulated surplus | | 3,609,351 | 1,439,226 |
| TOTAL EQUITY | | 25,220,410 | 23,050,285 |

STATEMENT OF FINANCIAL PERFORMANCE

FOR THE YEAR/ PERIOD ENDED 31 DECEMBER 2017

| | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|---|------|--------------------|--|
| REVENUE | | | |
| EXCHANGE TRANSACTIONS | | | |
| Home financing revenue | 13 | 2,269,494 | 1,928,848 |
| NON-EXCHANGE TRANSACTIONS | | | |
| Utilisation of grant | | 1,223,550 | 1,228,455 |
| Other finance income | 14 | 88,623 | 58,518 |
| Securitisation income | 15 | 2,329 | 2,629 |
| Other income | 16 | 334,957 | 39,718 |
| TOTAL REVENUE | | 3,918,953 | 3,258,168 |
| EXPENSES | | | |
| Human resource expenses and employee benefits | 17 | (56,020) | (53,744) |
| Administrative expenses | 18 | (16,556) | (5,508) |
| Depreciation expenses | 9 | (3,739) | (3,729) |
| Finance expenses | 19 | (1,350,675) | (1,067,476) |
| Professional fees | 20 | (11,418) | (3,632) |
| Other expenses | 21 | (13,646) | (151) |
| TOTAL EXPENSES | | (1,452,054) | (1,134,240) |
| GROSS SURPLUS | | 2,466,899 | 2,123,928 |
| Impairment allowance for home financing | 22 | (296,774) | (684,702) |
| SURPLUS FOR THE YEAR | | 2,170,125 | 1,439,226 |
| Taxation | 23 | - | - |
| SURPLUS AFTER TAX | | 2,170,125 | 1,439,226 |

STATEMENT OF CHANGES IN NET ASSETS

FOR THE YEAR/ PERIOD ENDED 31 DECEMBER 2017

| | Note | Capital (RM'000) | Acc. surplus or consolidated fund (RM'000) | Total net assets (RM'000) |
|--|------|---------------------|---|---------------------------------|
| As at 1 January 2016 | | 21,611,059 | (42) | 21,611,017 |
| Changes in equity for the period | | | | |
| Accumulated surplus | | - | 1,439,268 | 1,439,268 |
| Balance as at 31 December 2016 | 12 | 21,611,059 | 1,439,226 | 23,050,285 |
| As at 1 January 2017 | | 21,611,059 | 1,439,226 | 23,050,285 |
| Changes in equity for the year | | | | |
| Accumulated surplus / Total recognised revenue and expenses for the year | | - | 2,170,125 | 2,170,125 |
| Balance as at 31 December 2017 | 12 | 21,611,059 | 3,609,351 | 25,220,410 |

STATEMENT OF CASH FLOWS

FOR THE YEAR/ PERIOD ENDED 31 DECEMBER 2017

| | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|---|------|--------------------|--|
| CASH FLOW FROM OPERATING ACTIVITIES | | | |
| Surplus | | 2,170,125 | 1,439,226 |
| Non-cash items movement: | | | |
| Depreciation | 9 | 3,739 | 3,729 |
| Impairment allowance for home financing | 22 | 296,774 | 684,702 |
| Fair value expenses | 19 | 27,122 | 11,869 |
| | | 2,497,760 | 2,139,526 |
| Changes in working capital: | | | |
| Increase in other payables | | 361,117 | 112,164 |
| Decrease / (Increase) in staff loans and advances | | 72 | (109) |
| Increase in home financing | | (7,879,818) | (6,965,559) |
| Increase / (Decrease) in other receivables | | (89,090) | 867,703 |
| Net cash outflows from operating activities | | (5,109,959) | (3,846,275) |
| CASH FLOW FROM INVESTING ACTIVITIES | | | |
| Purchase of property and equipment | 9 | (10,571) | (2,567) |
| Profit income received and other income | | 297,331 | 55,466 |
| Net cash inflows from investing activities | | 286,760 | 52,899 |
| CASH FLOW FROM FINANCING ACTIVITIES | | | |
| Launching grant | | - | 42,000 |
| Cash transferred from Government | | - | 1,784,376 |
| Proceeds from borrowings | | 17,000,000 | 6,880,000 |
| Repayment of borrowings | | (10,340,000) | (2,040,000) |
| Financing cost paid | | (350,664) | (1,036,258) |
| Net cash inflows from financing activities | | 6,309,336 | 5,630,118 |
| NET INCREASE IN CASH AND CASH EQUIVALENTS | | 1,486,137 | 1,836,742 |
| CASH AND CASH EQUIVALENTS AT BEGINNING OF PERIOD | | 1,836,742 | - |
| CASH AND CASH EQUIVALENTS AT END OF PERIOD | 5 | 3,322,879 | 1,836,742 |

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

Public Sector Home Financing Board (LPPSA) was established under the LPPSA Act 2015 (Act 767) gazetted on 4 June 2015 and took over the management of home financing to the public sector from the Bahagian Pinjaman Perumahan (BPP) on 1 January 2016.

LPPSA is a statutory body, incorporated and domiciled in Malaysia. The registered office and principal place of business of LPPSA is located at Ministry of Finance Complex, No.9, Persiaran Perdana, Precint 2, Federal Government Administration Centre, 62592 Putrajaya.

2. BASIS OF PREPARATION FOR FINANCIAL STATEMENT

2.1 REPORTING PERIOD

These financial statements consist of the reporting period starting from 1 January to 31 December 2017.

2.2 STANDARD COMPLIANCE

These financial statements have been prepared in compliance with the approved accounting standards of the Malaysian Public Sector Accounting Standard (MPSAS).

These financial statements have been prepared based on the provisions for period of transitional as per MPSAS 33 and guided by the National Audit Department of Malaysia (JANM) (specifically SPANM 11/2017) that was issued by JANM. The date of compliance of MPSAS by LPPSA is effective from 1 January 2016.

3. PRESENTATION OF FINANCIAL STATEMENTS

The financial statements for the period ended 31 December 2017 have been approved by the Board on 29 August 2018.

The financial statements have been prepared in accordance with MPSAS 1 - Presentation of Financial Statements. These statements comprise:

- (i) Statement of Financial Position
- (ii) Statement of Financial Performance
- (iii) Statement of Changes in Net Assets
- (iv) Statement of Cash Flow
- (v) Notes to the Financial Statements

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

4.1 BASIS OF ACCOUNTING

The following are the MPSAS's standards that have been adopted by LPPSA in preparing the financial statements.

| | |
|----------|---|
| MPSAS 1 | Presentation of Financial Statements |
| MPSAS 2 | Cash Flow Statements |
| MPSAS 3 | Accounting Policies, Changes in Accounting Estimates and Errors |
| MPSAS 5 | Borrowing Costs |
| MPSAS 14 | Events After the Reporting Date |
| MPSAS 19 | Provisions, Contingent Liabilities and Contingent Assets |
| MPSAS 20 | Related Party Disclosure |
| MPSAS 23 | Revenue from Non-Exchange Transactions |
| MPSAS 25 | Employee Benefits |
| MPSAS 28 | Financial Instruments: Presentation |
| MPSAS 30 | Financial Instruments: Disclosure |
| MPSAS 33 | First-Time Adoption of Accrual Basis MPSAS |

4.2 THREE (3) YEARS TRANSITIONAL RELIEF

As defined in paragraph 36, MPSAS 33, LPPSA as a first-time adopter is not required to recognise and/or measure specific assets, liabilities and revenues on MPSAS accrual basis for reporting periods beginning on a date within 3 years transitional relief following the date of adoption of MPSAS beginning from financial year ended 31 December 2016.

Exemptions that affect the fair presentation and/or compliance with MPSAS accrual basis during the period of transition as stated in paragraph 36, MPSAS 33 are as follows:

- (i) Recognition and/or measurement of home financing.
- (ii) Recognition and/or measurement of operating income from home financing profit.

As defined in paragraph 137, MPSAS 33, stated that the exemption from adopting the actual standards will affect the fair value presentation of LPPSA financial statements.

4.3 ASSETS

Assets are resources controlled by an entity as a result of past events and from which future economic benefits or service potential are expected to flow to LPPSA. An item is recognised as an asset in LPPSA's financial statements if it meets the definition of an asset and the amount can be measured reliably.

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

4.3 ASSETS (cont'd)

4.3.1 Cash and Cash Equivalents

Cash and cash equivalents consists of cash at bank, current account, deposits and placements (not exceeding 3 months) and cash in hand. The Statement of Cash Flow is prepared using the indirect method.

4.3.2 Home Financing

Home financing is mainly related to home financing issued to civil servant, and it is currently measured based on cash basis. Home financing shall be measured initially based on amount disbursed and subsequently measured at amount disbursed less collection received. Disbursement and collection during the year were measured based on cash.

4.3.2.1 Impairment Allowance for Home Financing

LPPSA assessed impairment of home financing if there is evidence of impairment. The impairment allowance for home financing will be classified when the principal or interest/profit or both of the loan/financing is past due for more than 90 days or 3 months, or 30 days once borrower's have left service or upon termination or suspension of service within the loan/financing period and before the entire loan of financing is repaid. The outstanding balance of this financing including principal balance and overdue interest or profit shall be assessed for impairment. The individual impairment provision (IIP) is based on difference between the total outstanding amount and the discounted collateral value while collective impairment provision is a percentage determined by the Board of total amount loan outstanding, net off IIP. Both individual impairment provision and collective impairment provision will be charged as impairment allowance for home financing.

4.3.3 Prepayments

LPPSA recognised prepayments as current asset based on transacted cost. No further re-measurement is required once the amount will be transferred to expenses or other class of asset, where appropriate, when the related goods or services have been received.

4.3.4 Staff Loans and Advances

Staff loans and advances are stated at cost and net off repayment by employees via salary deduction during the period. LPPSA offers computer loan scheme to staff that have confirmed post.

There are 3 types of loan schemes provided to staff:

- (i) Computer loan
- (ii) Vehicle loan
- (iii) Staff advance

4.3.5 Other Receivables

LPPSA recognised receivables when services have been rendered and invoices issued. The determination of the opening balance of account receivables, includes revenues which have been earned and the amount can be reliably measured.

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

4.3 ASSETS (cont'd)

4.3.6 Property and Equipment

(i) Recognition and Measurement

- (a) Property and equipment shall be initially recognised as an asset at cost if and only if it is probable that future economic benefits or service potentially associated with the item will flow to the LPPSA and the cost or fair value of the item can be measured reliably.
- (b) The capitalisation threshold for equipment is RM2,000 per item.
- (c) Assets valued between RM200 to RM2,000 are categorised as low value assets (LVA) and fully depreciate upon capitalisation. These assets are recorded in the assets register for record and control purposes.
- (d) Replacement cost for part of an asset that increases the economic benefits, service potential and life span of an asset shall be capitalised with a corresponding derecognition of the parts that are replaced.
- (e) Repair and maintenance expenses shall not be capitalised.

(ii) Depreciation

Depreciation is charged on a straight-line basis at rates calculated to allocate the cost or valuation of an item of property and equipment over its remaining useful life. Low value assets (LVA) are to be fully depreciated upon recognition.

Depreciation rates for property and equipment are as follows:

| | |
|----------------------|-----|
| Renovation | 10% |
| Vehicles | 20% |
| Office equipment | 20% |
| Furniture & fittings | 20% |
| IT hardware | 20% |
| IT software | 20% |
| Computer equipment | 33% |

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

4.3 ASSETS (cont'd)

4.3.6 Property and Equipment (cont'd)

(iii) Impairment

LPPSA recognised impairment loss when an asset's recoverable amount is less than its carrying amount. Losses resulting from impairment are reported in the Statement of Financial Performance, unless the asset is carried at a revalued amount in which case any impairment loss is treated as a revaluation decrease.

(iv) Disposal

Gains or losses arising from disposal of property and equipment are recognised in the Statement of Financial Performance in the period in which the transaction occurs.

4.4 LIABILITIES

Liability is defined as the "present obligations of the entity arising from past events, the settlement of which is expected to result in an outflow from the entity or resources embodying economic benefits or service potential". LPPSA recognised an item as a liability in the financial statements if the obligation meets the definition of a liability and the amount at which the settlement will take place can be measured reliably.

4.4.1 Payables

LPPSA recognise payables or accruals when goods or services have been received or utilised. For goods or services received or utilised without issuing purchase order, the said payable or accrual will be recognised when invoices are received. However, payment for disbursement of home financing which is currently measured based on cash accounting are excluded from payables.

4.4.2 Provision

LPPSA recognise a provision if, after taking account of all available evidence, it is more likely than not that a present obligation exists at the reporting date. Provision shall be measured based on the best estimate of the expenditure required to settle the present obligation at the reporting date.

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

4.4 LIABILITIES (cont'd)

4.4.3 Borrowings

Borrowings made by LPPSA is mainly due for the disbursement of home financing for government servants. LPPSA recognise borrowing as financial liabilities at transacted costs and subsequently measured at amortised cost. Transaction costs that are directly attributable to the financial liability are deducted from the proceeds of the borrowings. Such transaction cost is charged to expenses and the corresponding amount will be included to the financial liability. Repayment of borrowing shall be recognised as a reduction in the carrying amount of the borrowings at the transacted cost. The costs related to the loan made by LPPSA will be impaired in each financial year. Impairment costs are recognised in the Statement of Financial Performance when the loan is impaired.

4.4.4 Government Grant

Grant received from Government represents grant received in cash and will only be recognised at fair value when the right to receive this grant has been identified and LPPSA has fulfilled all the conditions attached to the grant.

4.5 EQUITY

Equity is defined as the residual interest in the LPPSA's assets after deducting all its liabilities. Equity consists of capital contributed by other Government entities and accumulated surpluses or deficits which attributed to LPPSA.

4.6 REVENUErecognition

Revenue is defined as "the gross inflow of economic benefits or service potential during the reporting period when those inflows result in an increase in net assets/equity, other than increases relating to contributions from owners". Inflow sources from exchange and non exchange transactions, other than monetary benefit, which meet the definition of an asset is recognised as revenue when, and only when it is probable that the economic benefits or service potential associated with the asset will flow into the entity; and fair value of the asset can be measured reliably.

All revenue are recognised on an accrual basis except for profit income which are recognised based on collection and disbursement in cash. Profit income is based on 4% interest collection from home financing.

4.7 EXPENDITURErecognition

Expenses are defined as "decreases in economic benefits or service potential during the reporting period in the form of outflows or consumption of assets or incurrence of liabilities that result in decreases in net assets or equity, other than those relating to distributions to owners".

All expenditures are recognised on an accrual basis in the period when services or goods are received. For expenses not paid during the year where services or goods are received, it shall be accrued as appropriate.

NOTES TO THE FINANCIAL STATEMENTS

4. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (cont'd)

4.8 EMPLOYEE BENEFITS

4.8.1 Short term benefits

Wages, salary, bonus, social security contribution and other benefits such as medical coverage and other benefits and allowances are recognised as expenditure in the year in which the associated services are rendered and measured based on transactional costs. For expenses not paid during the services are rendered, it shall be accrued accordingly.

4.8.2 Defined contribution plan

As required by law, contribution are made to the Employees Provident Fund (EPF) for staff who opted for employees saving benefits or the Government Pension Trust Fund (KWAP) for employees who fall under the pension scheme. These contributions are recognised as expenses in the Statement of Financial Performance as incurred.

4.9 TAXATION

Tax expenses is defined as the aggregate amount included in the determination of surplus or deficit for the period in respect of current tax. Current tax is the amount of income taxes payable in respect of the taxable surplus for a period.

LPPSA is exempted from income tax for 5 years starting 2015 to 2019 in accordance with Section 127[3A] of the Income Tax Act 1967.

4.10 EVENTS AFTER REPORTING DATE

Events after the reporting date are those events, that occur between the reporting date and the date when the financial statements are authorised for issuance.

Two types of events are events with evidence of conditions existing at the end of the reporting period (adjusting events after the reporting period); and events with evidence indicative of conditions arising after the reporting period (non-adjusting events after reporting period).

For adjusting events after the reporting period, recognised amount in the financial statement is adjusted to represent the events. Meanwhile for non-adjusting events, such amount is not adjusted. However, the features and estimates financial impacts of the events are not requires an adjusting material (such events that may affect the consumer's economic decision) are disclosed.

NOTES TO THE FINANCIAL STATEMENTS

5. CASH AND CASH EQUIVALENTS

| Description | 2017 (RM '000) | 2016 (RM '000) |
|--|-------------------|-------------------|
| Cash in bank | 15,893 | 79,740 |
| Deposits and placements based on syariah concepts: | | |
| Islamic bank | 2,036,583 | 742,500 |
| Other financial institutions | 1,270,400 | 1,014,500 |
| | 3,306,983 | 1,757,000 |
| Cash in hand | 3 | 2 |
| | 3,322,879 | 1,836,742 |

6. HOME FINANCING

| Description | 2017 (RM '000) | 2016 (RM '000) |
|-------------|-------------------|-------------------|
| Current | 6,778,301 | 6,313,670 |
| Non-current | 49,103,308 | 42,204,270 |
| | 55,881,609 | 48,517,940 |

The movements of home financing during the financial period are as below:

| Description | Note | 2017 (RM '000) | 2016 (RM '000) |
|---|------|-------------------|-------------------|
| As at 1 January 2017/ gazettement date 4 June 2015 | | 49,202,642 | - |
| Home financing vested over from Government | | - | 42,237,083 |
| Acquisition of securitisation file | 6.1 | 20,075 | - |
| Disbursement | 6.2 | 9,806,301 | 8,878,994 |
| Collection | 6.2 | (2,165,933) | (1,913,435) |
| | | 56,863,085 | 49,202,642 |
| (-) Impairment allowance for home financing | 6.3 | (981,476) | (684,702) |
| As at 31 December | 6.4 | 55,881,609 | 48,517,940 |

NOTES TO THE FINANCIAL STATEMENTS

6. HOME FINANCING (cont'd)

Additional notes:

- 6.1 The balance of RM130,051,275 in Pool 1 consisting of 10,031 files was acquired initially and later 7,516 files amounting of RM109,976,655 was sold to Cagamas Berhad on 15 November 2017.
- 6.2 Disbursement and collection during the reporting period are measured based on cash basis.

However, in accordance with paragraphs 36, MPSAS 33, LPPSA have 3 years transitional relief period to recognise the disbursement and collection based on accrual basis.

- 6.3 Impairment allowance for home financing consist of debts that are expected not to be collected from individual borrowers.
- 6.4 LPPSA is currently in the process of data cleansing for home financing borrowers' files which is estimated to be completed in 2018. The carrying amount of home financing as at 31 December 2017 will be subjected to the changes made after the implementation of data cleansing process.

7. STAFF LOANS AND ADVANCES

| Description | 2017 (RM '000) | 2016 (RM '000) |
|-------------|-------------------|-------------------|
| Current | 14 | 52 |
| Non-current | 22 | 56 |
| | 36 | 108 |

The movement of staff loans and advances during the financial period are as below:

| Description | Computer (RM'000) | Vehicle (RM'000) | Advance (RM'000) | Total (RM'000) |
|--|----------------------|---------------------|---------------------|-------------------|
| As at 1 January 2017 | 58 | 46 | 4 | 108 |
| Repayment | (23) | (13) | - | (36) |
| Settlement | (26) | (6) | (4) | (36) |
| Total repayment | (49) | (19) | (4) | (72) |
| As at 31 December 2017 | 9 | 27 | - | 36 |
| As at gazetttement date 4 June 2015 | - | - | - | - |
| Transfer from Government | 121 | 61 | 9 | 191 |
| Total loan takeover | 121 | 61 | 9 | 191 |
| Repayment | (42) | (15) | (5) | (62) |
| Settlement | (21) | - | - | (21) |
| Total repayment | (63) | (15) | (5) | (83) |
| As at 31 December 2016 | 58 | 46 | 4 | 108 |

NOTES TO THE FINANCIAL STATEMENTS

8. OTHER RECEIVABLES

| Description | Note | 2017 (RM '000) | 2016 (RM '000) |
|-----------------------|------|-------------------|-------------------|
| Non-trade receivables | 8.1 | 24,181 | 13,045 |
| Deposit | | 306 | 306 |
| Prepayment | | 2 | 5 |
| | | 24,489 | 13,356 |

Additional note:

8.1 Non-trade receivables consist of the followings:

| Description | Note | 2017 (RM '000) | 2016 (RM '000) |
|--|------|-------------------|-------------------|
| Placement profit - Islamic | | 12,135 | 3,052 |
| Home financing receivable from other agencies | | 3,515 | 386 |
| (-) Impairment allowance for home financing receivable from other agencies | 21 | (3,481) | - |
| Commission received from insurance/takaful | | 3,128 | 8,253 |
| Other prepayment | | 8,884 | 1,354 |
| | | 24,181 | 13,045 |

9. PROPERTY AND EQUIPMENT

| | Renovation (RM'000) | Vehicle (RM'000) | Office equipment (RM'000) | Furniture and fittings (RM'000) | IT hardware (RM'000) | IT software (RM'000) | Computer equipment (RM'000) | Asset under construction (RM'000) | Total (RM'000) |
|--|------------------------|---------------------|---------------------------------|---------------------------------------|----------------------------|----------------------------|-----------------------------------|---|-------------------|
| Cost: | | | | | | | | | |
| As at 1 January 2017 | 1,055 | 1,051 | 1,960 | 6,470 | 15,001 | 4,398 | 7,069 | - | 37,004 |
| Additions | 163 | - | 246 | 167 | 1,032 | 387 | 153 | 8,423 | 10,571 |
| Total cost as at 31 December 2017 | 1,218 | 1,051 | 2,206 | 6,637 | 16,033 | 4,785 | 7,222 | 8,423 | 47,575 |
| Accumulated depreciation: | | | | | | | | | |
| As at 1 January 2017 | (73) | (844) | (1,756) | (6,419) | (10,374) | (271) | (6,878) | - | (26,615) |
| Depreciation | (116) | (70) | (162) | (160) | (2,055) | (932) | (244) | - | (3,739) |
| Total accumulated depreciation as at 31 December 2017 | (189) | (914) | (1,918) | (6,579) | (12,429) | (1,203) | (7,122) | - | (30,354) |
| Net book value as at 31 December 2017 | 1,029 | 137 | 288 | 58 | 3,604 | 3,582 | 100 | 8,423 | 17,221 |
| Cost: | | | | | | | | | |
| As at gazettement date 4 June 2015: | - | - | - | - | - | - | - | - | - |
| Transfer from Government on 1 January 2016 | - | 903 | 1,839 | 6,396 | 14,891 | 3,374 | 7,034 | - | 34,437 |
| Additions | 1,055 | 148 | 121 | 74 | 110 | 1,024 | 35 | - | 2,567 |
| Total cost as at 31 December 2016 | 1,055 | 1,051 | 1,960 | 6,470 | 15,001 | 4,398 | 7,069 | - | 37,004 |
| Accumulated depreciation: | | | | | | | | | |
| As at gazettement date 4 June 2015: | - | - | - | - | - | - | - | - | - |
| Transfer from Government on 1 January 2016 | - | (802) | (1,629) | (6,370) | (8,420) | (11) | (5,654) | - | (22,886) |
| Depreciation | (73) | (42) | (127) | (49) | (1,954) | (260) | (1,224) | - | (3,729) |
| Total accumulated depreciation as at 31 December 2016 | (73) | (844) | (1,756) | (6,419) | (10,374) | (271) | (6,878) | - | (26,615) |
| Net book value as at 31 December 2016 | 982 | 207 | 204 | 51 | 4,627 | 4,127 | 191 | - | 10,389 |

Additional note:

91 Low value asset is included in office equipment, furniture and fittings, IT software and computer equipment.

NOTES TO THE FINANCIAL STATEMENTS

10. BORROWINGS

| Description | Issuance value (RM'000) | Fair value (RM'000) |
|------------------------------------|----------------------------|------------------------|
| As at 31 December 2017: | | |
| Current | | |
| Revolving credit | 750,000 | 750,000 |
| Term loan | 9,100,000 | 9,100,000 |
| | 9,850,000 | 9,850,000 |
| Non-current | | |
| Term loan | 12,800,000 | 12,808,944 |
| Sukuk | 10,750,000 | 10,780,046 |
| | 23,550,000 | 23,588,990 |
| | 33,400,000 | 33,438,990 |
| As at 31 December 2016: | | |
| Current | | |
| Revolving credit | 840,000 | 840,000 |
| Term loan | 6,000,000 | 6,000,000 |
| | 6,840,000 | 6,840,000 |
| Non-current | | |
| Term loan | 15,900,000 | 15,900,029 |
| Sukuk | 4,000,000 | 4,011,840 |
| | 19,900,000 | 19,911,869 |
| | 26,740,000 | 26,751,869 |

NOTES TO THE FINANCIAL STATEMENTS

10. BORROWINGS (cont'd)

The maturity structure of borrowings are as follows:

| Description | | Issuance value (RM'000) | Fair value (RM'000) |
|--------------------------------|-------------------|----------------------------|------------------------|
| As at 31 December 2017: | | | |
| Revolving credit | | | |
| Maturity in next 12 months | 750,000 | 750,000 | |
| | 750,000 | 750,000 | |
| Term Loan | | | |
| Maturity in next 12 months | 9,100,000 | 9,100,000 | |
| Maturity between 2 - 5 years | 4,800,000 | 4,800,012 | |
| Maturity more than 5 years | 8,000,000 | 8,008,932 | |
| | 21,900,000 | 21,908,944 | |
| Sukuk | | | |
| Maturity between 2 - 5 years | 2,500,000 | 2,506,259 | |
| Maturity more than 5 years | 8,250,000 | 8,273,787 | |
| | 10,750,000 | 10,780,046 | |
| | 33,400,000 | 33,438,990 | |
| As at 31 December 2016: | | | |
| Revolving credit | | | |
| Maturity in next 12 months | 840,000 | 840,000 | |
| | 840,000 | 840,000 | |
| Term Loan | | | |
| Maturity in next 12 months | 6,000,000 | 6,000,000 | |
| Maturity between 2 - 5 years | 13,900,000 | 13,900,000 | |
| Maturity more than 5 years | 2,000,000 | 2,000,029 | |
| | 21,900,000 | 21,900,029 | |
| Sukuk | | | |
| Maturity between 2 - 5 years | 900,000 | 902,565 | |
| Maturity more than 5 years | 3,100,000 | 3,109,275 | |
| | 4,000,000 | 4,011,840 | |
| | 26,740,000 | 26,751,869 | |

NOTES TO THE FINANCIAL STATEMENTS

10. BORROWINGS (cont'd)

Additional notes:

Revolving credit

The unsecured revolving facilities of LPPSA bear interest at rates of 3.83% to 3.95% per annum (2016: 3.93% to 4.43% per annum)

| Financial Institutions | Nominal Value (RM) | Interest Rate (%) (Range) | Drawdown Date | Maturity Date |
|-------------------------------|---------------------------|----------------------------------|----------------------|----------------------|
| Bank Islam Malaysia Berhad | 250,000,000 | 3.83% - 3.95% | 26 December 2017 | 26 March 2018 |
| RHB Islamic Bank Berhad | 500,000,000 | 3.83% - 3.95% | 26 July 2017 | 25 January 2018 |
| Total | 750,000,000 | | | |

Term loan

The unsecured term loan vested over from Government bear interest at rates ranging from 4.03% to 4.89% per annum (2016: 4.08% to 4.89% per annum)

| Financial Institutions | Nominal Value (RM) | Interest Rate (%) (Range) | Start Date | Maturity Date |
|--|---------------------------|----------------------------------|--|---|
| Employees Provident Fund Board - Islamic | 3,000,000,000 | 4.03% - 4.89% | 2 December 2011 | 2 December 2018 |
| Employees Provident Fund Board - Islamic | 2,000,000,000 | 4.03% - 4.89% | 30 December 2016 | 30 December 2021/22/23/24 |
| Employees Provident Fund Board - Islamic | 2,000,000,000 | 4.03% - 4.89% | 19 December 2016 | 19 December 2021/22/23/24 |
| RHB Islamic Bank Berhad | 2,100,000,000 | 4.03% - 4.89% | 29 June 2011 | 29 June 2018 |
| RHB Bank Berhad | 1,800,000,000 | 4.03% - 4.89% | 20 July 2010 | 20 July 2020 |
| CIMB Islamic Bank Berhad | 2,000,000,000 | 4.03% - 4.89% | 2 December 2011 | 2 December 2018 |
| CIMB Bank Berhad | 2,000,000,000 | 4.03% - 4.89% | 14 October 2008 | 4 October 2018 |
| Ambank Islamic Berhad | 1,000,000,000 | 4.03% - 4.89% | 28 March 2012 | 28 March 2019 |
| Maybank Islamic Berhad | 6,000,000,000 | 4.03% - 4.89% | 19 October 2017 4 December 2017 20 December 2017 | 19 October 2025/26 4 December 2027/28 20 December 2029/30 |
| Total | 21,900,000,000 | | | |

NOTES TO THE FINANCIAL STATEMENTS

10. BORROWINGS (cont'd)

Sukuk

On 17 April 2017 and 7 September 2017, LPPSA issued RM6.75 billion Islamic Medium Term Notes ("IMTN") each valued at RM3.25 billion and RM3.50 billion respectively which formed part of LPPSA's RM25.00 billion programme comprising Islamic Commercial Paper ("ICP"), IMTN, Commercial Papers ("CP"), Medium Term Notes ("MTN"), Revolving Credit and Term Loan and is guaranteed by the Government of Malaysia (2016: RM4.00 billion on 21 September 2016). The Sukuk was issued in 11 tranches with maturity period of 3 years to 30 years and priced at 3.50% to 5.26% per annum across all tenures.

| Tranche | Issuance Date | Nominal Value | Profit Distribution | Maturity Date |
|--------------|-------------------|-----------------------|---------------------|-------------------|
| | | (RM) | Rate | |
| 1 | 21 September 2016 | 300,000,000 | 3.50% | 20 September 2019 |
| 2 | 21 September 2016 | 600,000,000 | 3.60% | 21 September 2021 |
| 3 | 21 September 2016 | 700,000,000 | 3.83% | 21 September 2023 |
| 4 | 21 September 2016 | 700,000,000 | 4.05% | 21 September 2026 |
| 5 | 21 September 2016 | 900,000,000 | 4.62% | 21 September 2036 |
| 6 | 21 September 2016 | 800,000,000 | 4.90% | 21 September 2046 |
| 7 | 17 April 2017 | 800,000,000 | 4.17% | 15 April 2022 |
| 8 | 17 April 2017 | 500,000,000 | 4.39% | 17 April 2024 |
| 9 | 17 April 2017 | 450,000,000 | 4.58% | 16 April 2027 |
| 10 | 17 April 2017 | 700,000,000 | 4.94% | 16 April 2032 |
| 11 | 17 April 2017 | 300,000,000 | 5.07% | 17 April 2037 |
| 12 | 17 April 2017 | 500,000,000 | 5.22% | 17 April 2047 |
| 13 | 7 September 2017 | 300,000,000 | 3.95% | 7 September 2020 |
| 14 | 7 September 2017 | 500,000,000 | 4.08% | 7 September 2022 |
| 15 | 7 September 2017 | 700,000,000 | 4.28% | 6 September 2024 |
| 16 | 7 September 2017 | 1,000,000,000 | 5.05% | 7 September 2037 |
| 17 | 7 September 2017 | 1,000,000,000 | 5.26% | 6 September 2047 |
| Total | | 10,750,000,000 | | |

11. OTHER PAYABLES

| Description | 2017 (RM'000) | 2016 (RM'000) |
|-------------------|------------------|------------------|
| Trade payable | 306,027 | 344,469 |
| Non-trade payable | 23,030 | 10,700 |
| Accruals | 257,777 | 221,212 |
| | 586,834 | 576,381 |

NOTES TO THE FINANCIAL STATEMENTS

12. CAPITAL

| Description | Note | 2017 (RM '000) | 2016 (RM '000) |
|-------------|------|-------------------|-------------------|
| Capital | 12.1 | 21,611,059 | 21,611,059 |
| | | 21,611,059 | 21,611,059 |

Additional note:

12.1 Capital is based on the differences of total assets and liabilities vested over from Home Financing Department (BPP) to LPPSA as at 1 January 2016.

13. HOME FINANCING REVENUE

| Description | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|------------------------------------|------|------------------|--|
| Profit income | 13.1 | 2,264,399 | 1,927,029 |
| 5% additional income from agencies | | 5,095 | 1,819 |
| | | 2,269,494 | 1,928,848 |

Additional note:

13.1 The recognition of profit income during the financial year is measured based on cash collection received. In accordance with paragraphs 36, MPSAS 33, LPPSA have 3 years transitional relief period to recognise profit based on accrual basis.

14. OTHER FINANCE INCOME

| Description | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|---------------------------------|------------------|--|
| Placement profit - Conventional | - | 2,007 |
| Placement profit - Islamic | 87,057 | 51,425 |
| Hibah | 1,566 | 5,086 |
| | 88,623 | 58,518 |

15. SECURITISATION INCOME

Securitisation income represents services fee charged by LPPSA to Cagamas MBS Berhad in consideration for the services rendered in managing the collection from the securitised files.

A total of 408,197 housing loans were sold to Cagamas MBS Berhad without recourse to LPPSA through 18 securitisation issuance with sales value of RM32.51 billion. Collection for all issuance were RM26.01 billion after deducting a discount of RM6.50 billion.

NOTES TO THE FINANCIAL STATEMENTS

16. OTHER INCOME

| Description | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|-----------------------------------|------|------------------|--|
| Commission from insurance/takaful | | 64,047 | 39,431 |
| Other income | 16.1 | 270,910 | 287 |
| | | 334,957 | 39,718 |

Additional note:

- 16.1 Included in other income were the dividend from Cagamas of RM139.47 million and residual value of Pool 1 Cagamas amounting to RM130.05 million which have been taken over on November 2017.

17. HUMAN RESOURCE AND EMPLOYEE BENEFITS EXPENSES

| Description | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|--|------|------------------|--|
| Salary, allowances and employee benefits | 17.1 | 54,914 | 52,605 |
| Board allowances | 25 | 327 | 426 |
| Staff welfare | | 779 | 713 |
| | | 56,020 | 53,744 |

Additional note:

- 17.1 Included in salary, allowances and employee benefits are expenditures comprising of employer's contribution for KWAP, EPF and SOCSO amounting RM1.62 million [2016: RM2.20 million], RM3.49 million [2016: RM2.10 million] dan RM0.26 million [2016: RM0.14 million] respectively.

18. ADMINISTRATIVE EXPENSES

| Description | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|-------------------------|------------------|--|
| Admin cost | 6,043 | 2,716 |
| Utilities | 5,358 | 714 |
| Repairs and maintenance | 5,155 | 2,078 |
| | 16,556 | 5,508 |

NOTES TO THE FINANCIAL STATEMENTS

19. FINANCE EXPENSES

| Description | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|--------------------------|------------------|--|
| Term loan | 904,789 | 946,823 |
| Revolving credit | 21,881 | 48,310 |
| Sukuk | 327,839 | 46,959 |
| Islamic commercial paper | 39,508 | - |
| Fair value | 27,122 | 11,869 |
| Other finance charges | 29,536 | 13,515 |
| | 1,350,675 | 1,067,476 |

20. PROFESSIONAL FEES

| Description | Note | 2017 (RM'000) | 4 June 2015 to 31 December 2016 (RM'000) |
|-------------------------|------|------------------|--|
| Consultancy fees | | 8,634 | 498 |
| Legal fees | | 612 | 191 |
| Management fees | | - | 2,500 |
| Audit fees | | 168 | - |
| Other professional fees | 20.1 | 2,004 | 443 |
| | | 11,418 | 3,632 |

Additional note:

20.1 Included in the other professional fees are licensing fees and corporate statutory expenses.

NOTES TO THE FINANCIAL STATEMENTS

21. OTHER EXPENSES

| Description | Note | 2017 | 4 June 2015 to 31 December 2016 |
|--|-------------|---------------|--|
| | | (RM'000) | (RM'000) |
| GST expenses | 21.1 | 94 | 151 |
| Uninsured case expenses | | 73 | - |
| Impairment allowance for home financing other agencies | | 3,481 | - |
| Discount on securitisation | | 9,998 | - |
| | | 13,646 | 151 |

Additional note:

21.1 Included in GST expenses are all input tax absorbed by LPPSA as expenses due to GST Block Input Tax.

22. IMPAIRMENT ALLOWANCE FOR HOME FINANCING

| Description | 2017 (RM'000) | 4 June 2015 to 31 December 2016 |
|---|-------------------------|--|
| | | (RM'000) |
| Impairment allowance for home financing consist of the following: | | |
| Debts expected not to be collected from individual borrowers | 296,774 | 684,702 |
| | 296,774 | 684,702 |

23. TAXATION

LPPSA is exempted from income tax for 5 years starting 2015 to 2019 in accordance with Section 127[3A] of the Income Tax Act 1967. However, LPPSA is required to comply with all provisions as stated in the Income Tax Act 1967 including declaration of earnings to Inland Revenue Board (IRB).

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT

LPPSA is exposed to various financial risks including market risks, credit risk, liquidity and cash flow risk, interest rate risk and operational risk. Generally, the objectives and policies of financial risk management are aimed at minimising risks while optimising returns to LPPSA.

24.1 MARKET RISK

Market risk is the risk of potential losses due to changes in value of financial instruments or other financial instruments reflected by changes in current market such as current interest rate. The market risk is managed and balanced by diversifying the exposure of LPPSA's investments into quality and high liquidity financial instruments so as to sustain the capital as well as to optimise returns on investment to LPPSA.

24.2 CREDIT RISK

Credit risk is the risk that occurs due to the inability of the parties involved in business transactions to meet the responsibility to pay the interest or investment returns as agreed when the contract is enforceable. LPPSA's exposure to credit risk is via lending activities, general business transactions, cash placements and investments in licensed financial institutions. LPPSA ensures credit risk is under control by continuous monitoring of the financial position and credit performance of counter parties, borrowers, and issuers.

24.2.1 The table below summarises the total financial assets by taking into account the impairment allowance:

| Description | Financial assets | | Total carrying value (RM'000) | |
|---|-------------------------------|----------------------------------|----------------------------------|--|
| | before impairment (RM'000) | Impairment allowance (RM'000) | | |
| 2017 | | | | |
| Financial assets | | | | |
| Deposits and placements in financial institutions | 3,306,983 | - | 3,306,983 | |
| Home financing | 56,863,085 | (981,476) | 55,881,609 | |
| Other non-trade receivables | 18,778 | (3,481) | 15,297 | |
| | 60,188,846 | (984,957) | 59,203,889 | |
| 2016 | | | | |
| Financial assets | | | | |
| Deposits and placements in financial institutions | 1,757,000 | - | 1,757,000 | |
| Home financing | 49,202,642 | (684,702) | 48,517,940 | |
| Other non-trade receivables | 11,691 | - | 11,691 | |
| | 50,971,333 | (684,702) | 50,286,631 | |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)**24.2 CREDIT RISK (cont'd)**

24.2.2 The aging analysis for exposure of financial assets due but not yet impaired are as below:

| Financial Assets | Neither past due nor impaired (RM'000) | Past | | | Total (RM'000) |
|---|---|----------------------------------|--------------------------------------|----------------------------------|-------------------|
| | | due up to 1 month (RM'000) | Past due 1 to 3 month (RM'000) | Past due >3 month (RM'000) | |
| 2017 | | | | | |
| Deposits and placements in financial institutions | 3,306,983 | - | - | - | 3,306,983 |
| Home financing | 56,863,085 | - | - | - | 56,863,085 |
| Other non-trade receivables | 24,147 | - | - | 3,515 | 27,662 |
| | 60,194,215 | - | - | 3,515 | 60,197,730 |
| 2016 | | | | | |
| Deposits and placements in financial institutions | 1,757,000 | - | - | - | 1,757,000 |
| Home financing | 49,202,642 | - | - | - | 49,202,642 |
| Other non-trade receivables | 13,045 | - | - | - | 13,045 |
| | 50,972,687 | - | - | - | 50,972,687 |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)

24.2 CREDIT RISK (cont'd)

24.2.3 Financial assets exposed to credit risk assessed as impairment and movement on the impairment allowance for the current year are as follows:

| Description | Allowance as at 1 January (RM'000) | Impairment allowance for the year (RM'000) | Allowance as at 31 December (RM'000) |
|---|--|---|--|
| 2017 | | | |
| Financial assets | | | |
| Home financing | 684,702 | 296,774 | 981,476 |
| Home financing receivable from other agencies | - | 3,481 | 3,481 |
| | 684,702 | 300,255 | 984,957 |
| 2016 | | | |
| Financial assets | | | |
| Home financing | - | 684,702 | 684,702 |
| | - | 684,702 | 684,702 |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)**24.3 LIQUIDITY AND CASH FLOW RISK**

Liquidity and cash flow risk occurs when funds needed are inadequate to meet financial commitments as and when they fall due. LPPSA monitors the projected cash outflows and inflows at all times to ensure that its financial position remain steadfast with ample liquidity. In addition, LPPSA also ensures its assets liquidity level is sufficient and readily available by making placement of a certain sum of cash and liquidable deposits in licensed financial institutions based on the estimated financial commitments that will be due for settlement.

24.3.1 The LPPSA's liquidity group comprised the following cash and other current assets:

| Description | 2017 (RM'000) | 2016 (RM'000) |
|---------------------------|-------------------|-------------------|
| Cash and cash equivalents | 3,322,879 | 1,836,742 |
| Home financing | 55,881,609 | 48,517,940 |
| | 59,204,488 | 50,354,682 |

24.3.2 The table below summarises the maturity of LPPSA financial liabilities based on fair value on maturity period by contract as follows:

| Description | In next 12 months (RM'000) | 2 to 5 years (RM'000) | More than 5 years (RM'000) | Total (RM'000) |
|------------------------------|----------------------------------|--------------------------|----------------------------------|-------------------|
| 2017 | | | | |
| Financial liabilities | | | | |
| Revolving credit | 750,000 | - | - | 750,000 |
| Term loan | 9,100,000 | 4,800,012 | 8,008,932 | 21,908,944 |
| Sukuk | - | 2,506,259 | 8,273,787 | 10,780,046 |
| | 9,850,000 | 7,306,271 | 16,282,719 | 33,438,990 |
| 2016 | | | | |
| Financial liabilities | | | | |
| Revolving credit | 840,000 | - | - | 840,000 |
| Term loan | 6,000,000 | 13,900,000 | 2,000,029 | 21,900,029 |
| Sukuk | - | 902,565 | 3,109,275 | 4,011,840 |
| | 6,840,000 | 14,802,565 | 5,109,304 | 26,751,869 |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)

24.4 INTEREST RATE RISK

Interest rate risk is the risk to earnings or capital arising from movement of interest rates. It arises from differences between the timing of rate changes and the timing of cash flows (repricing risk), changing rate with yield curve relationship that affects LPPSA borrowings cost (basis risk), changing rate across the spectrum of maturity relationship (yield curve risk) and interest-rate-related options embedded in LPPSA products (option risk).

The table below summarises the impact on the equity and surplus for the year if interest rate changes by 100 basis points by considering all other variables are constant:

| Description | +100bps (RM'000) | -100bps (RM'000) |
|--------------------------------|---------------------|---------------------|
| 2017 | | |
| Impact on equity | 252,204 | (252,204) |
| Impact on surplus for the year | 21,701 | (21,701) |
| 2016 | | |
| Impact on equity | 230,503 | (230,503) |
| Impact on surplus for the year | 14,392 | (14,392) |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)

24.4 INTEREST RATE RISK (cont'd)

| 2017 | Within 1 year (RM'000) | Within 1 to 5 years (RM'000) | More than 5 years (RM'000) | Non-interest bearing (RM'000) | Total (RM'000) |
|--|------------------------------|------------------------------------|----------------------------------|-------------------------------------|-------------------|
| FINANCIAL ASSETS | | | | | |
| Cash and cash equivalents | 3,322,876 | - | - | 3 | 3,322,879 |
| TOTAL FINANCIAL ASSETS | 3,322,876 | - | - | 3 | 3,322,879 |
| FINANCIAL LIABILITIES | | | | | |
| Borrowings | 9,850,000 | 7,306,271 | 16,282,719 | - | 33,438,990 |
| TOTAL FINANCIAL LIABILITIES | 9,850,000 | 7,306,271 | 16,282,719 | - | 33,438,990 |
| Interest/profit sensitivity gap | (6,527,124) | (7,306,271) | (16,282,719) | - | |
| Cumulative gap | (6,527,124) | (13,833,395) | (30,116,114) | | |
| 2016 | Within 1 year (RM'000) | Within 1 to 5 years (RM'000) | More than 5 years (RM'000) | Non-interest bearing (RM'000) | Total (RM'000) |
| FINANCIAL ASSETS | | | | | |
| Cash and cash equivalents | 1,836,740 | - | - | 2 | 1,836,742 |
| TOTAL FINANCIAL ASSETS | 1,836,740 | - | - | 2 | 1,836,742 |
| FINANCIAL LIABILITIES | | | | | |
| Borrowings | 6,840,000 | 14,802,565 | 5,109,304 | - | 26,751,869 |
| TOTAL FINANCIAL LIABILITIES | 6,840,000 | 14,802,565 | 5,109,304 | - | 26,751,869 |
| Interest/profit sensitivity gap | (5,003,260) | (14,802,565) | (5,109,304) | | |
| Cumulative gap | (5,003,260) | (19,805,825) | (24,915,129) | | |

NOTES TO THE FINANCIAL STATEMENTS

24. FINANCIAL RISK MANAGEMENT (cont'd)

24.5 OPERATIONAL RISK

Operational risk is the risk of losses that exists due to the failure of organisation's internal control processes. Planned and consistent operational risk management approach is adopted by LPPSA to align its strategies, policies, processes, technologies and enhancing knowledge among its staff to create value add and continuous improvement of work processes in addition to practising good corporate governance to ensure the implementation of comprehensive internal control.

24.6 FAIR VALUE OF FINANCIAL INSTRUMENTS

Fair value is an acceptable price for selling the assets or paid to transfer the liabilities for organised transactions between the participating market at the date of measurement. The information disclosed herein is an estimated fair value at the statement of financial position date.

The table below analyses financial instruments carried at fair value, by using valuation method. The different levels have been defined as follows:

- (i) Level 1: Quoted prices (unadjusted) in active markets for identical assets and liabilities.
- (ii) Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. prices) or indirectly (i.e. derived from prices).
- (iii) Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).

| Description | Level 1 (RM'000) | Level 2 (RM'000) | Level 3 (RM'000) | Total (RM'000) |
|------------------------------|---------------------|---------------------|---------------------|-------------------|
| 2017 | | | | |
| Financial liabilities | | | | |
| Revolving credit | - | - | 750,000 | 750,000 |
| Term loan | - | - | 21,908,944 | 21,908,944 |
| Sukuk | - | - | 10,780,046 | 10,780,046 |
| | - | - | 33,438,990 | 33,438,990 |
| 2016 | | | | |
| Financial liabilities | | | | |
| Revolving credit | - | - | 840,000 | 840,000 |
| Term loan | - | - | 21,900,029 | 21,900,029 |
| Sukuk | - | - | 4,011,840 | 4,011,840 |
| | - | - | 26,751,869 | 26,751,869 |

NOTES TO THE FINANCIAL STATEMENTS

25. RELATED PARTY DISCLOSURES

LPPSA reports to Ministry of Finance which is controlled by Government of Malaysia.

Key management personnel includes all members of the Board together with the senior management team of LPPSA. LPPSA provides home financing facility to the eligible Chairman of LPPSA ("Chairman"), members of the Board and senior management team which is similar to all civil servants. The home financing is not part of the remuneration package of the Chairman and members of the Board.

The aggregate remuneration and the number of members of LPPSA's Board who served on a full-time basis are as follows:

Aggregate remuneration : RM0.32 million (2016: RM0.43 million)
Number of member : 6 persons (2016: 6 persons)

LPPSA senior management team comprise of the Chief Executive Officer, Chief Financial Officer, Head of Operation Division, Head of Corporate Planning Division and Head of Corporate Services Division.

The aggregate remuneration of members of the senior management team serve on a full-time basis are as follows:

Aggregate remuneration : RM1.93 million (2016: RM1.61 million)
Number of member : 5 persons (2016: 4 persons)

26. ESTIMATION UNCERTAINTY ON HOME FINANCING

In accordance with MPSAS 1 paragraph 140, LPPSA shall disclose in the notes information about the key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date that have significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

The carrying amount of home financing as at 31 Disember 2017 is based on principal balance of home financing due from the borrowers vested over from the Government at 1 January 2016 and have the most significant impact on the amount recognised in the financial statements. LPPSA only recognise disbursement and collection based on cash which do not comply with the accrual standard of MPSAS.

LPPSA is in the midst of performing data cleansing project for all borrowers files. This process started on 20 June 2016 and estimated to be completed in 2018. The purpose of data cleansing process is to ensure the accuracy of loan balances in borrowers' account in line with the accrual principle of MPSAS. Therefore, home financing carrying amount reported at 31 December 2017 is subject to the changes after the implementation of data cleansing process.

However, in accordance with MPSAS 33 paragraphs 36–62 which allows 3 years transitional period to fully comply with the accrual standard of MPSAS for reporting period beginning on a date within 3 years following the date of adoption of MPSAS.

LAPORAN KEWANGAN

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**LAPORAN KETUA AUDIT NEGARA
MENGENAI PENYATA KEWANGAN
LEMBAGA PEMBIAYAAN PERUMAHAN SEKTOR AWAM
BAGI TAHUN BERAKHIR 31 DISEMBER 2017**

Laporan Mengenai Penyata Kewangan

Pendapat

Saya telah mengaudit Penyata Kewangan Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) yang merangkumi Penyata Kedudukan Kewangan pada 31 Disember 2017 dan Penyata Prestasi Kewangan, Penyata Perubahan Aset Bersih serta Penyata Aliran Tunai bagi tahun berakhir pada tarikh tersebut, ringkasan polisi perakaunan yang signifikan dan nota kepada penyata kewangan seperti dinyatakan pada muka surat 5 hingga 28.

Pada pendapat saya, penyata kewangan ini memberikan gambaran yang benar dan saksama mengenai kedudukan kewangan LPPSA pada 31 Disember 2017 dan prestasi kewangan serta aliran tunai bagi tahun berakhir pada tarikh tersebut selaras dengan piawaian pelaporan kewangan yang diluluskan di Malaysia dan Akta 767 Lembaga Pembiayaan Perumahan Sektor Awam 2015.

Asas Kepada Pendapat

Saya telah melaksanakan pengauditan berdasarkan Akta Audit 1957 dan *The International Standards of Supreme Audit Institutions*. Tanggungjawab saya diuraikan selanjutnya di perenggan Tanggungjawab Juruaudit Terhadap Pengauditan Penyata Kewangan dalam laporan ini. Saya percaya bahawa bukti audit yang diperoleh adalah mencukupi dan bersesuaian untuk dijadikan asas kepada pendapat saya.

Kebebasan dan Tanggungjawab Etika Lain

Saya adalah bebas daripada LPPSA dan telah memenuhi tanggungjawab etika lain berdasarkan *The International Standards of Supreme Audit Institutions*.

Emphasis of Matter

Tanpa menjelaskan pendapat Audit, saya ingin menarik perhatian terhadap perkara berikut:

- i. Seksyen 6 Akta LPPSA 2015 menetapkan satu daripada fungsi utama LPPSA adalah untuk menguruskan Kumpulan Wang dan mentadbir kemudahan pembiayaan sektor awam. Pihak Audit mendapati sebagaimana Nota 4.2 kepada Penyata Kewangan, LPPSA telah memilih untuk menerima pakai peruntukan peralihan selama tiga (3) tahun bagi 2 aspek pengiktirafan dan pengukuran hasil untuk pematuhan *Malaysian Public Sector Accounting Standards (MPSAS)* 9 - Hasil daripada Urus niaga Pertukaran dan MPSAS 29 - Instrumen Kewangan : Pengiktirafan dan Pengukuran termasuk pembiayaan perumahan dan pendapatan operasi yang merupakan aktiviti utama LPPSA. Pelepasan di bawah peruntukan peralihan tersebut memberi kesan kepada pembentangan yang saksama bagi angka pembiayaan perumahan tetapi dibenarkan di bawah perenggan 36 dan perenggan 38, MPSAS 33 - *First-time Adoption of Accrual Basis*.
- ii. LPPSA melalui Nota 26 kepada Penyata Kewangan telah mendedahkan ketidakpastian anggaran pembiayaan perumahan yang dinyatakan dalam Penyata Kewangan berikutan pelaksanaan proses pemurnian data yang dijangka akan hanya selesai pada tahun 2018. Selaras dengan perenggan 140, MPSAS 1 - Pembentangan Penyata Kewangan, pendedahan dalam nota hendaklah dilakukan apabila terdapat kebarangkalian ketidakpastian anggaran yang mempunyai risiko signifikan dan menyebabkan pelarasan material dalam tahun kewangan akan datang. LPPSA perlu memastikan proses pemurnian data dapat diselesaikan sebelum tempoh pelepasan peralihan 3 tahun yang dibenarkan di bawah MPSAS 33 berakhir, iaitu pada tahun 2018.

Maklumat Lain Selain Daripada Penyata Kewangan dan Laporan Juruaudit Mengenainya

Lembaga Pengarah LPPSA bertanggungjawab terhadap maklumat lain dalam Laporan Tahunan. Pendapat saya terhadap penyata kewangan LPPSA tidak meliputi maklumat lain selain daripada Penyata Kewangan dan Laporan Juruaudit mengenainya dan saya tidak menyatakan sebarang bentuk kesimpulan jaminan mengenainya.

Tanggungjawab Lembaga Pengarah Terhadap Penyata Kewangan

Lembaga Pengarah bertanggungjawab terhadap penyediaan penyata kewangan LPPSA yang memberi gambaran benar dan saksama selaras dengan piawaian pelaporan kewangan yang diluluskan di Malaysia dan Akta 767 Lembaga Pembiayaan Perumahan Sektor Awam 2015. Lembaga Pengarah juga bertanggungjawab terhadap penetapan

kawalan dalaman yang perlu bagi membolehkan penyediaan penyata kewangan LPPSA yang bebas daripada salah nyata yang ketara sama ada disebabkan fraud atau kesilapan.

Semasa penyediaan penyata kewangan LPPSA, Lembaga Pengarah bertanggungjawab untuk menilai keupayaan LPPSA untuk beroperasi sebagai satu usaha berterusan, mendedahkannya jika berkaitan serta menggunakan sebagai asas perakaunan.

Tanggungjawab Juruaudit Terhadap Pengauditan Penyata Kewangan

Objektif saya adalah untuk memperoleh keyakinan yang munasabah sama ada penyata kewangan LPPSA secara keseluruhannya adalah bebas daripada salah nyata yang ketara, sama ada disebabkan fraud atau kesilapan, dan mengeluarkan Laporan Juruaudit yang merangkumi pendapat saya. Jaminan yang munasabah adalah satu tahap jaminan yang tinggi, tetapi bukan satu jaminan bahawa audit yang dijalankan mengikut *The International Standards of Supreme Audit Institutions* akan sentiasa mengesan salah nyata yang ketara apabila ia wujud. Salah nyata boleh wujud daripada fraud atau kesilapan dan dianggap ketara sama ada secara individu atau agregat sekiranya boleh dijangkakan dengan munasabah untuk mempengaruhi keputusan ekonomi yang dibuat oleh pengguna berdasarkan penyata kewangan ini.

Sebagai sebahagian daripada pengauditan mengikut *The International Standards of Supreme Audit Institutions*, saya menggunakan pertimbangan profesional dan mengekalkan keraguan profesional sepanjang pengauditan. Saya juga:

- a. Mengenal pasti dan menilai risiko salah nyata ketara dalam penyata kewangan LPPSA, sama ada disebabkan fraud atau kesilapan, merangka dan melaksanakan prosedur audit yang responsif terhadap risiko berkenaan serta mendapatkan bukti audit yang mencukupi dan bersesuaian untuk memberikan asas kepada pendapat saya. Risiko untuk tidak mengesan salah nyata ketara akibat daripada fraud adalah lebih tinggi daripada kesilapan kerana fraud mungkin melibatkan pakatan, pemalsuan, ketinggalan yang disengajakan, representasi yang salah, atau mengatasi kawalan dalaman.
- b. Memahami kawalan dalaman yang relevan untuk merangka prosedur audit yang bersesuaian tetapi bukan untuk menyatakan pendapat mengenai keberkesanan kawalan dalaman LPPSA.
- c. Menilai kesesuaian dasar perakaunan yang diguna pakai dan kemunasabahan anggaran perakaunan dan pendedahan yang berkaitan oleh Lembaga Pengarah.
- d. Membuat kesimpulan terhadap kesesuaian penggunaan asas perakaunan untuk usaha berterusan oleh Lembaga Pengarah dan berdasarkan bukti audit yang diperoleh, sama ada wujudnya ketidakpastian ketara yang berkaitan dengan peristiwa atau keadaan

yang mungkin menimbulkan keraguan yang signifikan terhadap keupayaan LPPSA sebagai satu usaha berterusan. Jika saya membuat kesimpulan bahawa ketidakpastian ketara wujud, saya perlu melaporkan dalam Laporan Juruaudit terhadap pendedahan yang berkaitan dalam penyata kewangan LPPSA atau, jika pendedahan tersebut tidak mencukupi, pendapat saya akan diubah. Kesimpulan saya dibuat berdasarkan bukti audit yang diperoleh sehingga tarikh Laporan Juruaudit.

- e. Menilai sama ada keseluruhan persembahan termasuk pendedahan penyata kewangan LPPSA memberi gambaran yang saksama.

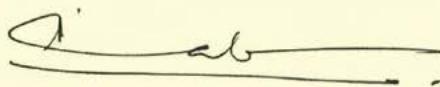
Saya telah berkomunikasi dengan Lembaga Pengarah, antaranya mengenai skop dan tempoh pengauditan yang dirancang serta penemuan audit yang signifikan, termasuk kelemahan kawalan dalaman yang dikenal pasti semasa pengauditan.

Laporan Mengenai Keperluan Perundangan dan Peraturan Lain

Berdasarkan keperluan Akta 767 Lembaga Pembiayaan Perumahan Sektor Awam 2015, saya juga melaporkan bahawa pada pendapat saya, rekod perakaunan dan rekod lain yang dikehendaki Akta untuk disimpan oleh LPPSA telah disimpan dengan sempurna menurut peruntukan Akta.

Hal-hal Lain

- a. Seperti yang dinyatakan pada Nota 2 kepada penyata kewangan, LPPSA telah menerima pakai piawaian perakaunan *Malaysian Public Sector Accounting Standards (MPSAS)* mulai 1 Januari 2016. Tanggungjawab saya sebagai sebahagian daripada pengauditan penyata kewangan LPPSA bagi tahun berakhir 31 Disember 2017, dalam keadaan ini, termasuk mendapatkan bukti audit yang mencukupi dan bersesuaian yang baki awal pada 1 Januari 2017 tidak mengandungi salah nyata yang boleh memberi kesan ketara terhadap kedudukan kewangan pada 31 Disember 2017 dan prestasi kewangan dan aliran tunai bagi tahun berakhir pada tarikh tersebut.
- b. Laporan ini dibuat untuk Lembaga Pengarah dan bukan untuk tujuan lain. Saya tidak bertanggungjawab terhadap pihak lain bagi kandungan laporan ini.



DATO' HAJI CHE ISA CHE KOB
b.p. KETUA AUDIT NEGARA
MALAYSIA

PUTRAJAYA
30 OGOS 2018

4/4



PENYATA AHLI LEMBAGA

Kami, **DATUK AHMAD BADRI BIN MOHD ZAHIR** dan **DATO' KAMAL BIN MOHD ALI** yang merupakan ahli Lembaga, Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA), dengan ini menyatakan bahawa, pada pendapat ahli Lembaga, Penyata Kewangan yang mengandungi Penyata Kedudukan Kewangan, Penyata Prestasi Kewangan, Penyata Perubahan Aset Bersih dan Penyata Aliran Tunai yang berikut ini berserta dengan nota-nota kepada Penyata Kewangan di dalamnya, adalah disediakan berpandukan Akta Lembaga Pembiayaan Perumahan Sektor Awam 2015 (Akta 767) dan Piawaian Perakaunan Sektor Awam Malaysia (MPSAS), iaitu piawaian perakaunan yang diluluskan di Malaysia, untuk menunjukkan pandangan yang benar dan saksama berkenaan kedudukan kewangan LPPSA pada 31 Disember 2017 dan hasil kendaliannya serta aliran tunainya bagi tempoh berakhir pada tarikh tersebut.

Bagi pihak ahli Lembaga,

DATUK AHMAD BADRI BIN MOHD ZAHIR
Pengerusi Lembaga

Bagi pihak ahli Lembaga,

DATO' KAMAL BIN MOHD ALI
Ketua Pegawai Eksekutif/
Ahli Lembaga

Tarikh: 29 Ogos 2018
PUTRAJAYA

Tarikh: 29 Ogos 2018
PUTRAJAYA

PENGAKUAN OLEH PEGAWAI UTAMA YANG BERTANGGUNGJAWAB KE ATAS PENGURUSAN KEWANGAN LEMBAGA PEMBIAYAAN PERUMAHAN SEKTOR AWAM

Saya, **MOHD ZAWAWI BIN MOHD MUHIDDIN**, pegawai utama yang bertanggungjawab ke atas pengurusan kewangan dan rekod-rekod perakaunan Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA), dengan ikhlasnya mengakui bahawa Penyata Kedudukan Kewangan, Penyata Prestasi Kewangan, Penyata Perubahan Aset Bersih dan Penyata Aliran Tunai dalam kedudukan kewangan yang berikut ini berserta dengan nota-nota kepada Penyata Kewangan di dalamnya mengikut sebaik-baik pengetahuan dan kepercayaan saya, adalah betul dan saya membuat ikrar ini dengan sebenarnya mempercayai bahawa ia adalah benar dan atas kehendak-kehendak Akta Akuan Berkanun, 1960.

Sebenarnya dan sesungguhnya
diakui oleh penama di atas
di Putrajaya pada 30 Ogos 2018



PENYATA KEDUDUKAN KEWANGAN

SEPERTI PADA 31 DISEMBER 2017

| | Nota | 2017 (RM'000) | 2016 (RM'000) |
|---|------|-------------------|-------------------|
| ASET | | | |
| Aset Semasa | | | |
| Tunai dan kesetaraan tunai | 5 | 3,322,879 | 1,836,742 |
| Pembentangan perumahan | 6 | 6,778,301 | 6,313,670 |
| Pinjaman dan pendahuluan kakitangan | 7 | 14 | 52 |
| Belum terima lain | 8 | 24,489 | 13,356 |
| Jumlah Aset Semasa | | 10,125,683 | 8,163,820 |
| Aset Bukan Semasa | | | |
| Hartanah dan peralatan | 9 | 17,221 | 10,389 |
| Pembentangan perumahan | 6 | 49,103,308 | 42,204,270 |
| Pinjaman dan pendahuluan kakitangan | 7 | 22 | 56 |
| Jumlah Aset Bukan Semasa | | 49,120,551 | 42,214,715 |
| JUMLAH ASET | | 59,246,234 | 50,378,535 |
| LIABILITI | | | |
| Liabiliti Semasa | | | |
| Pinjaman | 10 | 9,850,000 | 6,840,000 |
| Belum bayar lain | 11 | 586,834 | 576,381 |
| Jumlah Liabiliti Semasa | | 10,436,834 | 7,416,381 |
| Liabiliti Bukan Semasa | | | |
| Pinjaman | 10 | 23,588,990 | 19,911,869 |
| Jumlah Liabiliti Bukan Semasa | | 23,588,990 | 19,911,869 |
| JUMLAH LIABILITI | | 34,025,824 | 27,328,250 |
| ASET BERSIH | | 25,220,410 | 23,050,285 |
| EKUITI | | | |
| Pindahan daripada Bahagian Pinjaman Perumahan (BPP) | 12 | 21,611,059 | 21,611,059 |
| Lebihan terkumpul | | 3,609,351 | 1,439,226 |
| JUMLAH EKUITI | | 25,220,410 | 23,050,285 |

PENYATA PRESTASI KEWANGAN

BAGI TAHUN/TEMPOH BERAKHIR 31 DISEMBER 2017

| | Nota | 2017 (RM'000) | 4 Jun 2015 sehingga 31 Disember 2016 (RM'000) |
|---|------|--------------------|---|
| HASIL | | | |
| TRANSAKSI PERTUKARAN | | | |
| Hasil pembiayaan perumahan | 13 | 2,269,494 | 1,928,848 |
| TRANSAKSI BUKAN PERTUKARAN | | | |
| Penggunaan geran | | 1,223,550 | 1,228,455 |
| Pendapatan kewangan lain | 14 | 88,623 | 58,518 |
| Pendapatan pensekuritian | 15 | 2,329 | 2,629 |
| Lain-lain pendapatan | 16 | 334,957 | 39,718 |
| JUMLAH HASIL | | 3,918,953 | 3,258,168 |
| PERBELANJAAN | | | |
| Perbelanjaan sumber manusia dan manfaat pekerja | 17 | (56,020) | (53,744) |
| Perbelanjaan pentadbiran | 18 | (16,556) | (5,508) |
| Perbelanjaan susut nilai | 9 | (3,739) | (3,729) |
| Perbelanjaan kewangan | 19 | (1,350,675) | (1,067,476) |
| Yuran profesional | 20 | (11,418) | (3,632) |
| Lain-lain perbelanjaan | 21 | (13,646) | (151) |
| JUMLAH PERBELANJAAN | | (1,452,054) | (1,134,240) |
| LEBIHAN KASAR | | 2,466,899 | 2,123,928 |
| Elaun rosot nilai bagi pembiayaan perumahan | 22 | (296,774) | (684,702) |
| LEBIHAN TAHUN SEMASA | | 2,170,125 | 1,439,226 |
| Cukai | 23 | - | - |
| LEBIHAN SELEPAS CUKAI | | 2,170,125 | 1,439,226 |

PENYATA PERUBAHAN ASET BERSIH

BAGI TAHUN/TEMPOH BERAKHIR 31 DISEMBER 2017

| | Nota | Modal (RM'000) | Lebihan/ (kurangan) terkumpul atau dana disatukan (RM'000) | Jumlah aset bersih (RM'000) |
|--|------|-------------------|--|-----------------------------------|
| Pada 1 Januari 2016 | | 21,611,059 | (42) | 21,611,017 |
| Perubahan ekuiti bagi tempoh 2016 | | | | |
| Lebihan terkumpul | | - | 1,439,268 | 1,439,268 |
| Baki seperti pada 31 Disember 2016 | 12 | 21,611,059 | 1,439,226 | 23,050,285 |
| Pada 1 Januari 2017 | | 21,611,059 | 1,439,226 | 23,050,285 |
| Perubahan ekuiti bagi tempoh semasa | | | | |
| Lebihan terkumpul/Jumlah hasil dan perbelanjaan diiktiraf bagi tahun semasa | | - | 2,170,125 | 2,170,125 |
| Baki seperti pada 31 Disember 2017 | 12 | 21,611,059 | 3,609,351 | 25,220,410 |

PENYATA ALIRAN TUNAI

BAGI TAHUN/TEMPOH BERAKHIR 31 DISEMBER 2017

| | Nota | 2017 (RM'000) | 4 Jun 2015 sehingga 31 Disember 2016 (RM'000) |
|--|------|--------------------|---|
| ALIRAN TUNAI DARIPADA AKTIVITI OPERASI | | | |
| Lebihan | | 2,170,125 | 1,439,226 |
| Pergerakan bukan tunai: | | | |
| Susut nilai | 9 | 3,739 | 3,729 |
| Elaun rosot nilai bagi pembiayaan perumahan | 22 | 296,774 | 684,702 |
| Perbelanjaan nilai saksama | 19 | 27,122 | 11,869 |
| | | 2,497,760 | 2,139,526 |
| Perubahan dalam modal kerja: | | | |
| Peningkatan dalam belum bayar lain | | 361,117 | 112,164 |
| Penurunan/(peningkatan) dalam pinjaman dan pendahuluan kakitangan | | 72 | (109) |
| Peningkatan dalam pembiayaan perumahan | | (7,879,818) | (6,965,559) |
| Peningkatan dalam belum terima lain | | (89,090) | 867,703 |
| Aliran keluar tunai bersih daripada aktiviti operasi | | (5,109,959) | (3,846,275) |
| ALIRAN TUNAI DARIPADA AKTIVITI PELABURAN | | | |
| Belian harta tanah dan peralatan | 9 | (10,571) | (2,567) |
| Terimaan pendapatan kewangan dan lain-lain pendapatan | | 297,331 | 55,466 |
| Aliran masuk tunai bersih daripada aktiviti pelaburan | | 286,760 | 52,899 |
| ALIRAN TUNAI DARIPADA AKTIVITI PEMBIAYAAN | | | |
| Geran pelancaran | | - | 42,000 |
| Tunai dipindahkan daripada Kerajaan | | - | 1,784,376 |
| Terimaan daripada pinjaman | | 17,000,000 | 6,880,000 |
| Pembayaran balik pinjaman | | (10,340,000) | (2,040,000) |
| Pembayaran perbelanjaan kewangan | | (350,664) | (1,036,258) |
| Aliran masuk tunai bersih daripada aktiviti pembiayaan | | 6,309,336 | 5,630,118 |
| PENINGKATAN BERSIH DALAM TUNAI DAN KESETARAAN TUNAI TUNAI DAN KESETARAAN TUNAI PADA AWAL TEMPOH | | 1,486,137 | 1,836,742 |
| TUNAI DAN KESETARAAN TUNAI PADA AKHIR TEMPOH | 5 | 3,322,879 | 1,836,742 |

NOTA KEPADA PENYATA KEWANGAN

1. MAKLUMAT AM

Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA) telah ditubuhkan di bawah Akta LPPSA 2015 (Akta 767) yang diwartakan pada 4 Jun 2015 dan telah mengambil alih sepenuhnya pengurusan pembiayaan perumahan kepada sektor awam daripada Bahagian Pinjaman Perumahan (BPP) Perbadanan Malaysia pada 1 Januari 2016.

LPPSA ialah sebuah badan berkanun yang diperbadankan dan bermastautin di Malaysia. Pejabat berdaftar dan tempat perniagaan utama LPPSA terletak di Kompleks Kementerian Kewangan, No. 9, Persiaran Perdana, Presint 2, Pusat Pentadbiran Kerajaan Persekutuan, 62592 Wilayah Persekutuan Putrajaya.

2. ASAS PENYEDIAAN PENYATA KEWANGAN

2.1 TEMPOH PELAPORAN

Tempoh pelaporan untuk penyata kewangan LPPSA bagi tahun kewangan 1 Januari hingga 31 Disember 2017.

2.2 PEMATUHAN PIAWAIAN

Penyata Kewangan telah disediakan berdasarkan piawaian perakaunan yang diluluskan iaitu Piawaian Perakaunan Sektor Awam Malaysia (MPSAS).

Penyata Kewangan LPPSA telah disediakan berdasarkan peruntukan tempoh peralihan mengikut MPSAS 33 dan Garis Panduan JANM (spesifik SPANM 11/2017) yang dikeluarkan oleh JANM. Tarikh pemakaian MPSAS bagi LPPSA adalah bermula dari 1 Januari 2016.

3. PEMBENTANGAN PENYATA KEWANGAN

Penyata Kewangan bagi tempoh berakhir 31 Disember 2017 telah diluluskan oleh Lembaga pada 29 Ogos 2018

Penyata Kewangan telah disediakan menurut peruntukan MPSAS 1 - Pembentangan Penyata Kewangan. Penyata ini merangkumi:

- (i) Penyata Kedudukan Kewangan
- (ii) Penyata Prestasi Kewangan
- (iii) Penyata Perubahan Aset Bersih
- (iv) Penyata Aliran Tunai
- (v) Nota kepada Penyata Kewangan

NOTA KEPADA PENYATA KEWANGAN

4. RINGKASAN DASAR-DASAR PERAKAUNAN

4.1 ASAS PERAKAUNAN

Berikut merupakan pemakaian piawaian MPSAS yang telah digunakan oleh LPPSA dalam menyediakan Penyata Kewangan.

| | |
|----------|---|
| MPSAS 1 | Pembentangan Penyata Kewangan |
| MPSAS 2 | Penyata Aliran Tunai |
| MPSAS 3 | Dasar Perakaunan, Perubahan dalam Anggaran Perakaunan dan Kesilapan |
| MPSAS 5 | Kos Pinjaman |
| MPSAS 14 | Peristiwa Selepas Tempoh Pelaporan |
| MPSAS 19 | Peruntukan, Liabiliti Luar Jangka dan Aset Luar Jangka |
| MPSAS 20 | Pendedahan Pihak Berkaitan |
| MPSAS 23 | Hasil daripada Urusniaga Bukan Pertukaran |
| MPSAS 25 | Manfaat Pekerja |
| MPSAS 28 | Instrumen Kewangan: Pembentangan |
| MPSAS 30 | Instrumen Kewangan: Pendedahan |
| MPSAS 33 | Pemakaian Kali Pertama Asas Akruan MPSAS |

4.2 PELEPASAN PERALIHAN TIGA (3) TAHUN

Seperti yang ditakrifkan di dalam perenggan 36, MPSAS 33, sebagai penerima pakai kali pertama, LPPSA tidak perlu mengiktiraf dan/atau mengukur aset, liabiliti dan hasil tertentu mengikut asas akruan MPSAS untuk tempoh pelepasan peralihan selama 3 tahun bermula dari tarikh LPPSA menerima pakai piawaian MPSAS iaitu bermula tempoh kewangan berakhir 31 Disember 2016.

Berikut adalah pengukuran/ pengiktirafan yang digunakan oleh LPPSA berdasarkan kepada pelepasan tempoh peralihan seperti mana yang dinyatakan di dalam perenggan 36, MPSAS 33:

- (i) Pengiktirafan dan/atau pengukuran pembiayaan perumahan.
- (ii) Pengiktirafan dan/atau pengukuran pendapatan operasi daripada hasil pembiayaan perumahan.

Seperti yang ditakrifkan di dalam perenggan 137, MPSAS 33, menyatakan pengecualian menggunakan pakai piawaian yang sebenar yang menjelaskan persembahan benar dan saksama penyata kewangan LPPSA.

4.3 ASET

Aset adalah sumber yang dikawal oleh entiti akibat dari peristiwa/transaksi lampau dan daripadanya manfaat ekonomi masa hadapan atau potensi perkhidmatan dijangka mengalir kepada LPPSA. Sesuatu item diiktiraf sebagai aset di dalam Penyata Kewangan LPPSA apabila ia memenuhi takrifan sebagai aset dan nilai aset tersebut boleh diukur dengan munasabah.

NOTA KEPADA PENYATA KEWANGAN**4. RINGKASAN DASAR-DASAR PERAKAUNAN (samb')****4.3 ASET (samb')**

4.3.1 Tunai dan kesetaraan tunai

Tunai dan kesetaraan tunai terdiri daripada tunai di bank, akaun semasa, deposit dan pelaburan (tidak melebihi 3 bulan) dan wang tunai di tangan. Penyata Aliran Tunai telah disediakan menggunakan Kaedah Tidak Langsung.

4.3.2 Pembiayaan perumahan

Pembiayaan perumahan merujuk kepada pembiayaan perumahan yang telah dikeluarkan kepada sektor awam, dan diukur berdasarkan asas tunai. Pembiayaan perumahan pada mulanya diukur pada jumlah pengeluaran pembiayaan (disbursement) dan kemudiannya diukur pada jumlah pengeluaran pembiayaan selepas ditolak jumlah kutipan. Pembayaran dan kutipan adalah diukur berdasarkan kutipan dan pengeluaran secara tunai.

4.3.2.1 Rosot Nilai Untuk Pembiayaan Perumahan

LPPSA menilai rosot nilai pembiayaan perumahan jika terdapat bukti rosot nilai. Elaun rosot nilai bagi pembiayaan perumahan akan dikelaskan apabila prinsipal atau faedah/ keuntungan atau kedua-dua pinjaman/ pembiayaan telah tertunggak untuk tempoh lebih daripada 90 hari atau 3 bulan, atau selepas 30 hari peminjam meninggalkan atau ditamatkan atau digantung perkhidmatan ketika masih dalam tempoh pinjaman/ pembiayaan dan sebelum keseluruhan pinjaman pembiayaan dibayar balik. Baki pembiayaan yang belum dijelaskan termasuk baki prinsipal dan faedah/ keuntungan tertunggak akan dinilai untuk rosot nilai. Peruntukan rosot nilai individu adalah berdasarkan kepada perbezaan antara jumlah tertunggak dan nilai cagaran diskau manakala peruntukan rosot nilai kolektif adalah peratusan jumlah baki pembiayaan yang belum dijelaskan, ditolak peruntukan rosot nilai individu yang ditentukan oleh Lembaga Pengarah. Peruntukan rosot nilai individu dan peruntukan rosot nilai kolektif akan dicaj sebagai elaun rosot nilai bagi pembiayaan perumahan.

4.3.3 Bayaran terdahulu

LPPSA mengiktiraf bayaran terdahulu sebagai aset semasa pada kos urusniaga. Seterusnya, tiada keperluan untuk pengukuran semula tetapi amaun transaksi dipindahkan ke perbelanjaan atau kelas aset yang lain, yang mana berkenaan setelah barang dan perkhidmatan diterima.

4.3.4 Pinjaman dan pendahuluan kakitangan

Pinjaman kakitangan dinyatakan pada kos dan nilai bersih selepas ditolak bayaran balik oleh kakitangan melalui potongan gaji. LPPSA menawarkan skim pinjaman komputer kepada kakitangan yang telah disahkan jawatan.

Walau bagaimanapun, terdapat 3 jenis skim pinjaman yang diambil alih daripada Kerajaan Persekutuan yang disediakan untuk kakitangan pinjaman:

- (i) Pinjaman komputer
- (ii) Pinjaman kenderaan
- (iii) Pendahuluan kakitangan

4.3.5 Belum terima lain

LPPSA mengiktiraf belum terima lain apabila perkhidmatan diberikan dan apabila invoice dikeluarkan. Nilai belum terima lain mulanya diukur pada amaun urusniaga dan kemudiannya pada kos terlunas tolak kerugian penjejasan nilai.

NOTA KEPADA PENYATA KEWANGAN

4. RINGKASAN DASAR-DASAR PERAKAUNAN (samb')

4.3 ASET (samb')

4.3.6 Hartanah dan peralatan

(i) Pengiktirafan dan pengukuran

- (a) Hartanah dan peralatan hendaklah pada mulanya diiktiraf sebagai aset pada kos jika dan hanya jika terdapat kemungkinan bahawa manfaat ekonomi masa hadapan atau potensi perkhidmatan yang berkaitan dengan item tersebut akan mengalir masuk kepada LPPSA dan kos atau nilai saksama item tersebut boleh diukur dengan munasabah.
- (b) Nilai threshold permodalan untuk peralatan adalah RM2,000 bagi setiap item.
- (c) Nilai aset antara RM200 sehingga tidak melebihi RM2,000 dikategorikan sebagai aset bernilai rendah (LVA) dan disusut nilai sepenuhnya semasa dipermodalkan. Aset ini direkodkan dalam pendaftaran aset untuk tujuan rekod dan kawalan.
- (d) Kos penggantian untuk bahagian aset yang meningkatkan manfaat ekonomi, potensi perkhidmatan dan jangka hayat aset akan dipermodalkan dengan penyahiktirafan bahagian-bahagian berkaitan yang diganti.
- (e) Perbelanjaan pemberian dan penyelenggaraan tidak akan dipermodalkan.

(ii) Susut nilai

Susut nilai dicaj menggunakan kaedah garis lurus pada kadar yang dikira untuk mengagihkan kos atau penilaian sesuatu harta dan peralatan sepanjang usia gunanya. Aset bernilai rendah (LVA) hendaklah disusut nilai sepenuhnya.

Kadar susut nilai harta dan peralatan adalah seperti berikut:

| | |
|-------------------------|-----|
| Pengubhsuaian | 10% |
| Kenderaan bermotor | 20% |
| Peralatan pejabat | 20% |
| Perabot dan kelengkapan | 20% |
| Perkakasan IT | 20% |
| Perisian IT | 20% |
| Peralatan komputer | 33% |

NOTA KEPADA PENYATA KEWANGAN**4. RINGKASAN DASAR-DASAR PERAKAUNAN (samb')****4.3 ASET (samb')**

4.3.6 Hartanah dan peralatan (samb')

(iii) Rosot nilai

LPPSA mengiktiraf kerugian rosot nilai dan dilaporkan pada amaun boleh pulih di mana amaun boleh pulih sesuatu aset adalah kurang daripada amaun bawaan. Kerugian akibat rosot nilai dilaporkan dalam Penyata Prestasi Kewangan, melainkan jika aset tersebut dibawa pada amaun yang dinilai semula di mana apa-apa kerugian rosot nilai dianggap sebagai pengurangan penilaian semula.

(iv) Pelupusan

Untung atau rugi yang timbul daripada pelupusan harta tanah dan peralatan diiktiraf dalam Penyata Prestasi Kewangan dalam tempoh di mana urusniaga berlaku.

4.4 LIABILITI

Liabiliti ditakrifkan sebagai "obligasi kini bagi entiti yang timbul daripada peristiwa lampau, penyelesaiannya dijangka akan mengakibatkan aliran keluar dari entiti atau sumber yang merangkumi manfaat ekonomi atau potensi perkhidmatan". LPPSA mengiktiraf item sebagai liabiliti dalam penyata kewangan jika obligasi tersebut memenuhi takrifan liabiliti dan amaun penyelesaian yang akan dilakukan boleh diukur dengan munasabah.

4.4.1 Belum bayar

LPPSA mengiktiraf belum bayar/terakru apabila barang atau perkhidmatan diterima atau dinikmati. Bagi barang atau perkhidmatan yang diterima atau dinikmati tanpa mengeluarkan pesanan belian, belum bayar atau terakru akan diiktiraf apabila invoice diterima. Walau bagaimanapun, bayaran untuk pembayaran pembiayaan perumahan yang pada masa ini diukur berdasarkan perakaunan tunai adalah tidak termasuk di dalam belum bayar.

4.4.2 Peruntukan

LPPSA mengiktiraf peruntukan jika, setelah mempertimbangkan kesemua bukti yang ada, terdapat berkemungkinan besar wujudnya obligasi kini pada tarikh pelaporan. Peruntukan diukur berdasarkan anggaran terbaik perbelanjaan yang diperlukan untuk menyelesaikan obligasi kini pada tarikh pelaporan.

NOTA KEPADA PENYATA KEWANGAN

4. RINGKASAN DASAR-DASAR PERAKAUNAN (samb')

4.4 LIABILITI (samb')

4.4.3 Pinjaman

Tujuan pinjaman yang dibuat LPPSA adalah bagi menampung pengeluaran pembiayaan bagi pinjaman perumahan kakitangan awam. LPPSA mengiktiraf pinjaman sebagai liabiliti kewangan pada kos urusniaga dan kemudiannya diukur pada kos terlunas. Kos urusniaga yang secara langsung berpunca daripada liabiliti kewangan ditolak daripada terimaan pinjaman. Kos urusniaga tersebut dicaj kepada perbelanjaan dan amaun yang sepadan ditambah kepada liabiliti kewangan. Bayaran balik pinjaman akan diiktiraf sebagai pengurangan dalam amaun bawaan bagi pinjaman itu pada kos urusniaga. Kos berkaitan dengan pinjaman yang dibuat LPPSA akan dirosot nilai pada setiap tahun kewangan. Kos rosot nilai diiktiraf di dalam Penyata Prestasi Kewangan apabila pinjaman dirosot nilai.

4.4.4 Geran kerajaan

Geran yang diterima daripada Kerajaan mewakili geran yang diterima dalam bentuk tunai dan hanya akan diiktiraf pada nilai saksama apabila hak untuk menerima geran ini telah dikenal pasti dan juga LPPSA telah memenuhi kesemua syarat yang ditetapkan ke atas penggunaan geran tersebut.

4.5 EKUITI

Ekuiti ditakrifkan sebagai baki dalam aset LPPSA selepas ditolak kesemua liabiliti. Ekuiti terdiri daripada modal yang disumbang oleh entiti Kerajaan yang lain dan lebihan atau kurangan terkumpul LPPSA.

4.6 PENGIKTIRAFAN HASIL

Hasil ditakrifkan sebagai "aliran masuk kasar manfaat ekonomi atau potensi perkhidmatan semasa dalam tempoh pelaporan, apabila aliran masuk tersebut menghasilkan peningkatan aset bersih/ekuiti, selain daripada peningkatan berkaitan sumbangan daripada pemilik". Aliran masuk sumber daripada urus niaga pertukaran dan bukan pertukaran, selain manfaat bukan monetari, yang memenuhi takrifan bagi aset diiktiraf sebagai hasil apabila, dan hanya apabila terdapat kemungkinan bahawa manfaat ekonomi atau potensi perkhidmatan yang dikaitkan dengan aset itu akan mengalir kepada entiti; dan nilai saksama aset itu boleh diukur dengan pasti.

Semua hasil diiktiraf berdasarkan asas akruan kecuali pendapatan operasi yang diiktiraf berdasarkan kutipan dan pengeluaran secara tunai. Pendapatan operasi adalah merujuk kepada 4% terimaan faedah dari pembiayaan perumahan.

4.7 PENGIKTIRAFAN PERBELANJAAN

Perbelanjaan diiktiraf sebagai "pengurangan manfaat ekonomi atau potensi perkhidmatan dalam tempoh pelaporan dalam bentuk aliran keluar atau penggunaan aset atau pewujudan liabiliti yang menyebabkan pengurangan aset bersih/ekuiti, selain daripada yang berkaitan dengan pengagihan kepada pemilik".

Segala perbelanjaan diiktiraf atas asas akruan dalam tempoh di mana barang atau perkhidmatan diterima. Bagi perbelanjaan yang masih belum dibayar setelah barang atau perkhidmatan diterima, ia hendaklah diakrukan dengan sewajarnya.

NOTA KEPADA PENYATA KEWANGAN

4. RINGKASAN DASAR-DASAR PERAKAUNAN (samb')

4.8 MANFAAT KAKITANGAN

4.8.1 Manfaat jangka pendek

Gaji, upahan, bonus, caruman keselamatan sosial dan manfaat-manfaat lain seperti perlindungan perubatan dan lain-lain faedah dan elaun diiktiraf sebagai perbelanjaan dalam tahun di mana khidmat pekerja itu diterima dan diukur pada kos yang diurusniagakan. Belanja yang belum dibayar dalam tempoh ketika khidmat pekerja itu diterima, diajukan sewajarnya.

4.8.2 Pelan caruman

Seperti yang dikehendaki oleh undang-undang, caruman dibuat kepada Kumpulan Wang Simpanan Pekerja (KWSP) bagi semua kakitangan LPPSA. Bagi kakitangan yang dipinjamkan daripada Kerajaan dan telah memilih skim pencen, caruman dibuat kepada Kumpulan Wang Simpanan Persaraan (KWAP). Caruman diiktiraf sebagai perbelanjaan di dalam Penyata Prestasi Kewangan apabila ianya ditanggung.

4.9 CUKAI

Perbelanjaan cukai ditakrifkan sebagai amaun agregat termasuk dalam penentuan lebihan atau kurangan dalam tempoh cukai semasa. Cukai semasa adalah amaun cukai pendapatan yang perlu dibayar ke atas lebihan boleh taksir bagi sesuatu tempoh.

LPPSA dikecualikan daripada cukai pendapatan selama 5 tahun bermula 2015 hingga 2019 mengikut Seksyen 127 [3A] Akta Cukai Pendapatan 1967.

4.10 PERISTIWA SELEPAS TARikh PELAPORAN

Peristiwa selepas tarikh pelaporan ialah peristiwa yang baik atau sebaliknya, yang berlaku antara tarikh pelaporan dengan tarikh apabila penyata kewangan dibenarkan untuk diterbitkan.

Dua jenis peristiwa dapat dikenal pasti adalah peristiwa yang menyediakan bukti keadaan yang wujud pada tarikh pelaporan (peristiwa perlu pelaras selpas tarikh pelaporan); dan peristiwa yang menunjukkan keadaan yang timbul selepas tarikh pelaporan (peristiwa tidak perlu pelaras selepas tarikh pelaporan).

Bagi peristiwa perlu pelaras selepas tarikh pelaporan, amaun yang telah diiktiraf dalam penyata kewangan diselaraskan untuk menggambarkan peristiwa itu. Bagi peristiwa tidak perlu pelaras selepas tarikh pelaporan, amaun sedemikian tidak akan diselaraskan. Walau bagaimanapun, ciri dan anggaran kesan kewangan peristiwa tidak perlu pelaras yang material (iaitu, peristiwa yang mungkin mempengaruhi keputusan ekonomi pengguna) didedahkan.

NOTA KEPADA PENYATA KEWANGAN

5. TUNAI DAN KESETARAAN TUNAI

| Perihal | 2017 (RM '000) | 2016 (RM '000) |
|--|---------------------------|---------------------------|
| Wang tunai di bank | 15,893 | 79,740 |
| Deposit dan pelaburan berdasarkan prinsip Shariah: | | |
| Bank Islamik | 2,036,583 | 742,500 |
| Institusi kewangan lain | 1,270,400 | 1,014,500 |
| | 3,306,983 | 1,757,000 |
| Wang tunai di tangan | 3 | 2 |
| | 3,322,879 | 1,836,742 |

6. PEMBIAYAAN PERUMAHAN

| Perihal | 2017 (RM '000) | 2016 (RM '000) |
|----------------|---------------------------|---------------------------|
| Semasa | 6,778,301 | 6,313,670 |
| Bukan semasa | 49,103,308 | 42,204,270 |
| | 55,881,609 | 48,517,940 |

Pergerakan pembiayaan perumahan dalam tempoh kewangan adalah seperti berikut:

| Perihal | Nota | 2017 (RM '000) | 2016 (RM '000) |
|--|-------------|---------------------------|---------------------------|
| Seperti pada 1 Januari 2017/ tarikh diwartakan 4 Jun 2015 | | 49,202,642 | - |
| Peletakkan pembiayaan perumahan daripada Kerajaan | | - | 42,237,083 |
| Pengambilalihan fail sekuriti | 6.1 | 20,075 | - |
| Pengeluaran pembiayaan | 6.2 | 9,806,301 | 8,878,994 |
| Kutipan balik pembiayaan | 6.2 | (2,165,933) | (1,913,435) |
| | | 56,863,085 | 49,202,642 |
| (-) Elaun rosot nilai bagi pembiayaan perumahan | 6.3 | (981,476) | (684,702) |
| Seperti pada 31 Disember | 6.4 | 55,881,609 | 48,517,940 |

NOTA KEPADA PENYATA KEWANGAN

6. PEMBIAYAAN PERUMAHAN (samb')

Nota tambahan:

- 6.1 Baki akaun sebanyak RM130,051,275 daripada Pool 1 yang terdiri daripada 10,031 fail telah diambil alih dan kemudian sebanyak 7,516 fail berjumlah RM109,976,655 telah dijual kepada Cagamas Berhad pada 15 November 2017.
- 6.2 Pengeluaran dan kutipan balik pembiayaan semasa tempoh pelaporan adalah diukur berdasarkan kutipan dan pengeluaran mengikut asas tunai.

Walau bagaimanapun, berdasarkan kepada perenggan 36, MPSAS 33, LPPSA mempunyai tempoh peralihan selama 3 tahun untuk mengiktiraf pengeluaran dan kutipan balik pembiayaan mengikut asas akruan.

- 6.3 Elaun rosot nilai bagi pembiayaan perumahan adalah hutang yang dianggap tidak dapat dikutip daripada peminjam individu.
- 6.4 LPPSA sedang melaksanakan proses pemurnian data bagi fail peminjam pembiayaan perumahan yang dijangka selesai pada tahun 2018. Amaun bawaan pembiayaan perumahan seperti pada 31 Disember 2017 adalah tertakluk kepada perubahan amaun bawaan pembiayaan perumahan selepas proses pemurnian data dilaksanakan.

7. PINJAMAN DAN PENDAHULUAN KAKITANGAN

| Perihal | 2017 (RM '000) | | 2016 (RM '000) | |
|----------------|---------------------------------|--------------|---------------------------------|----|
| | Semasa | Bukan semasa | | |
| Semasa | | 14 | | 52 |
| Bukan semasa | | 22 | | 56 |
| | 36 | | 108 | |

Pergerakan pinjaman dan pendahuluan kakitangan dalam tempoh kewangan adalah seperti berikut:

| Perihal | Komputer (RM'000) | Kenderaan (RM'000) | Pendahuluan (RM'000) | Jumlah (RM'000) |
|--|------------------------------------|-------------------------------------|---------------------------------------|----------------------------------|
| Seperti pada 1 Januari 2017 | 58 | 46 | 4 | 108 |
| Bayaran balik | (23) | (13) | - | (36) |
| Penyelesaian | (26) | (6) | (4) | (36) |
| Jumlah bayaran balik | (49) | (19) | (4) | (72) |
| Seperti pada 31 Disember 2017 | 9 | 27 | - | 36 |
| Seperti pada tarikh diwartakan 4 Jun 2015 | - | - | - | - |
| Pengambilalihan daripada Kerajaan | 121 | 61 | 9 | 191 |
| Jumlah pinjaman diambilalih | 121 | 61 | 9 | 191 |
| Bayaran balik | (42) | (15) | (5) | (62) |
| Penyelesaian | (21) | - | - | (21) |
| Jumlah bayaran balik | (63) | (15) | (5) | (83) |
| Seperti pada 31 Disember 2016 | 58 | 46 | 4 | 108 |

NOTA KEPADA PENYATA KEWANGAN

8. BELUM TERIMA LAIN

| Perihal | Nota | 2017 (RM '000) | 2016 (RM '000) |
|-----------------------------|------|-------------------|-------------------|
| Belum terima bukan dagangan | 8.1 | 24,181 | 13,045 |
| Deposit | | 306 | 306 |
| Bayaran terdahulu | | 2 | 5 |
| | | 24,489 | 13,356 |

Nota tambahan:

8.1 Belum terima bukan dagangan terdiri daripada:

| Perihal | Nota | 2017 (RM '000) | 2016 (RM '000) |
|--|------|-------------------|-------------------|
| Keuntungan pelaburan - Islamik | | 12,135 | 3,052 |
| Pembiayaan perumahan belum terima agensi lain | | 3,515 | 386 |
| (-) Elaun rosot nilai bagi pembiayaan perumahan belum terima agensi lain | 21 | (3,481) | - |
| Komisen daripada insurans/takaful | | 3,128 | 8,253 |
| Lain-lain bayaran terdahulu | | 8,884 | 1,354 |
| | | 24,181 | 13,045 |

9. HARTANAH DAN PERALATAN

(1) (2) (3) (4) (5)

| Kos: | Pengubah-suaian (RM'000) | Kenderaan bermotor (RM'000) | Peralatan pejabat (RM'000) | Perabot dan kelengkapan (RM'000) | Perkakasan IT (RM'000) | Perisian IT (RM'000) | Peralatan komputer (RM'000) | Aset dalam pembinaan (RM'000) | Jumlah (RM'000) |
|---|--------------------------|-----------------------------|----------------------------|----------------------------------|------------------------|----------------------|-----------------------------|-------------------------------|-----------------|
| Seperti pada 1 Januari 2017 | 1,055 | 1,051 | 1,960 | 6,470 | 15,001 | 4,398 | 7,069 | - | 37,004 |
| Tambahan | 163 | - | 246 | 167 | 1,032 | 387 | 153 | 8,423 | 10,571 |
| Jumlah kos seperti pada 31 Disember 2017 | 1,218 | 1,051 | 2,206 | 6,637 | 16,033 | 4,785 | 7,222 | 8,423 | 47,575 |

Susut nilai terkumpul:

| | | | | | | | | | |
|---|--------------|--------------|----------------|----------------|-----------------|----------------|----------------|----------|-----------------|
| Seperti pada 1 Januari 2017 | (73) | (844) | (1,756) | (6,419) | (10,374) | (271) | (6,878) | - | (26,615) |
| Susut nilai | (116) | (70) | (162) | (160) | (2,055) | (932) | (244) | - | (3,739) |
| Jumlah susut nilai terkumpul seperti pada 31 Disember 2017 | (189) | (914) | (1,918) | (6,579) | (12,429) | (1,203) | (7,122) | - | (30,354) |

Nilai bawaan bersih seperti pada 31 Disember 2017

| | | | | | | | | |
|--------------|------------|------------|-----------|--------------|--------------|------------|--------------|---------------|
| 1,029 | 137 | 288 | 58 | 3,604 | 3,582 | 100 | 8,423 | 17,221 |
|--------------|------------|------------|-----------|--------------|--------------|------------|--------------|---------------|

Kos:

Seperti pada tarikh diwartakan 4 Jun 2015

| | | | | | | | | | |
|---|--------------|--------------|--------------|--------------|---------------|--------------|--------------|----------|---------------|
| Pindahan daripada Kerajaan pada 1 Januari 2016 | - | 903 | 1,839 | 6,396 | 14,891 | 3,374 | 7,034 | - | 34,437 |
| Tambahan | 1,055 | 148 | 121 | 74 | 110 | 1,024 | 35 | - | 2,567 |
| Jumlah kos seperti pada 31 Disember 2016 | 1,055 | 1,051 | 1,960 | 6,470 | 15,001 | 4,398 | 7,069 | - | 37,004 |

Susut nilai terkumpul:

| | | | | | | | | | |
|---|-------------|--------------|----------------|----------------|-----------------|--------------|----------------|----------|-----------------|
| Seperti pada tarikh diwartakan 4 Jun 2015 | - | - | - | - | - | - | - | - | - |
| Pindahan daripada Kerajaan pada 1 Januari 2016 | - | (802) | (1,629) | (6,370) | (8,420) | (11) | (5,654) | - | (22,886) |
| Susut nilai | (73) | (42) | (127) | (49) | (1,954) | (260) | (1,224) | - | (3,729) |
| Jumlah susut nilai terkumpul seperti pada 31 Disember 2016 | (73) | (844) | (1,756) | (6,419) | (10,374) | (271) | (6,878) | - | (26,615) |

| | | | | | | | | | |
|--|------------|------------|------------|-----------|--------------|--------------|------------|----------|---------------|
| Nilai bawaan bersih seperti pada 31 Disember 2016 | 982 | 207 | 204 | 51 | 4,627 | 4,127 | 191 | - | 10,389 |
|--|------------|------------|------------|-----------|--------------|--------------|------------|----------|---------------|

Nota tambahan:

91 Aset bernilai rendah adalah termasuk dalam peralatan pejabat, perabot dan kelengkapan, perisian IT dan peralatan komputer.

NOTA KEPADA PENYATA KEWANGAN

10. PINJAMAN

| Perihal | Nilai isu (RM'000) | Nilai saksama (RM'000) |
|---------------------------------------|-----------------------|---------------------------|
| Seperti pada 31 Disember 2017: | | |
| Semasa | | |
| Kredit pusingan | 750,000 | 750,000 |
| Pinjaman berjangka | 9,100,000 | 9,100,000 |
| | 9,850,000 | 9,850,000 |
| Bukan semasa | | |
| Pinjaman berjangka | 12,800,000 | 12,808,944 |
| Sukuk | 10,750,000 | 10,780,046 |
| | 23,550,000 | 23,588,990 |
| | 33,400,000 | 33,438,990 |
| Seperti pada 31 Disember 2016: | | |
| Semasa | | |
| Kredit pusingan | 840,000 | 840,000 |
| Pinjaman berjangka | 6,000,000 | 6,000,000 |
| | 6,840,000 | 6,840,000 |
| Bukan semasa | | |
| Pinjaman berjangka | 15,900,000 | 15,900,029 |
| Sukuk | 4,000,000 | 4,011,840 |
| | 19,900,000 | 19,911,869 |
| | 26,740,000 | 26,751,869 |

NOTA KEPADA PENYATA KEWANGAN

10. PINJAMAN (samb')

Struktur matang pinjaman adalah seperti berikut:

| Perihal | Nilai isu (RM'000) | Nilai saksama (RM'000) |
|---------------------------------------|-----------------------|---------------------------|
| Seperti pada 31 Disember 2017: | | |
| Kredit pusingan | | |
| Matang dalam 12 bulan | 750,000 | 750,000 |
| | 750,000 | 750,000 |
| Pinjaman berjangka | | |
| Matang dalam 12 bulan | 9,100,000 | 9,100,000 |
| Matang antara 2 - 5 tahun | 4,800,000 | 4,800,012 |
| Matang 5 tahun keatas | 8,000,000 | 8,008,932 |
| | 21,900,000 | 21,908,944 |
| Sukuk | | |
| Matang antara 2 - 5 tahun | 2,500,000 | 2,506,259 |
| Matang 5 tahun keatas | 8,250,000 | 8,273,787 |
| | 10,750,000 | 10,780,046 |
| | 33,400,000 | 33,438,990 |
| Seperti pada 31 Disember 2016: | | |
| Kredit pusingan | | |
| Matang dalam 12 bulan | 840,000 | 840,000 |
| | 840,000 | 840,000 |
| Pinjaman berjangka | | |
| Matang dalam 12 bulan | 6,000,000 | 6,000,000 |
| Matang antara 2 - 5 tahun | 13,900,000 | 13,900,000 |
| Matang 5 tahun keatas | 2,000,000 | 2,000,029 |
| | 21,900,000 | 21,900,029 |
| Sukuk | | |
| Matang antara 2 - 5 tahun | 900,000 | 902,565 |
| Matang 5 tahun keatas | 3,100,000 | 3,109,275 |
| | 4,000,000 | 4,011,840 |
| | 26,740,000 | 26,751,869 |

NOTA KEPADA PENYATA KEWANGAN

10. PINJAMAN (samb')

Nota tambahan:

Kredit pusingan

LPPSA mempunyai kemudahan pusingan tidak bercagar yang dikenakan faedah pada kadar 3.83% hingga 3.95% setahun (2016: 3.93% hingga 4.43% setahun)

| Institusi Kewangan | Nilai Nominal (RM) | Kadar Faedah (%) (Lingkungan) | Tarikh Pengambilan | Tarikh Matang |
|----------------------------|--------------------|-------------------------------|--------------------|-----------------|
| Bank Islam Malaysia Berhad | 250,000,000 | 3.83% - 3.95% | 26 Disember 2017 | 26 Mac 2018 |
| RHB Islamic Bank Berhad | 500,000,000 | 3.83% - 3.95% | 26 Julai 2017 | 25 Januari 2018 |
| Jumlah | 750,000,000 | | | |

Pinjaman berjangka

Peletakhak pinjaman berjangka tidak bercagar dari Kerajaan yang dikenakan faedah pada kadar antara 4.03% hingga 4.89% setahun (2016: 4.08% hingga 4.89% setahun)

| Institusi Kewangan | Nilai Nominal (RM) | Kadar Faedah (%) (Lingkungan) | Tarikh Mula | Tarikh Matang |
|---|-----------------------|-------------------------------|--|---|
| Lembaga Kumpulan Wang Simpanan Pekerja - Islamik | 3,000,000,000 | 4.03% - 4.89% | 2 Disember 2011 | 2 Disember 2018 |
| Lembaga Kumpulan Wang Simpanan Pekerja - Islamik | 2,000,000,000 | 4.03% - 4.89% | 30 Disember 2016 | 30 Disember 2021/22/23/24 |
| Lembaga Kumpulan Wang Simpanan Pekerja - Konvensional | 2,000,000,000 | 4.03% - 4.89% | 19 Disember 2016 | 19 Disember 2021/22/23/24 |
| RHB Islamic Bank Berhad | 2,100,000,000 | 4.03% - 4.89% | 29 Jun 2011 | 29 Jun 2018 |
| RHB Bank Berhad | 1,800,000,000 | 4.03% - 4.89% | 20 Julai 2010 | 20 Julai 2020 |
| CIMB Islamic Bank Berhad | 2,000,000,000 | 4.03% - 4.89% | 2 Disember 2011 | 2 Disember 2018 |
| CIMB Bank Berhad | 2,000,000,000 | 4.03% - 4.89% | 14 Oktober 2008 | 4 Oktober 2018 |
| Ambank Islamic Berhad | 1,000,000,000 | 4.03% - 4.89% | 28 Mac 2012 | 28 Mac 2019 |
| Maybank Islamic Berhad | 6,000,000,000 | 4.03% - 4.89% | 19 Oktober 2017 4 Disember 2017 20 Disember 2017 | 19 Oktober 2025/26 4 Disember 2027/28 20 Disember 2029/30 |
| Jumlah | 21,900,000,000 | | | |

NOTA KEPADA PENYATA KEWANGAN

10. PINJAMAN (samb')

Sukuk

Pada 17 April 2017 dan 7 September 2017, LPPSA telah menerbitkan sejumlah RM6.75 bilion Nota Jangka Sederhana Islamik ("IMTN") masing-masing bernilai RM3.25 bilion dan RM3.50 bilion membentuk sebagai sebahagian daripada program LPPSA bernilai RM25.00 bilion yang turut merangkumi Kertas Perdagangan Islamik ("ICP"), IMTN, Kertas Perdagangan ("CP"), Nota Jangka Sederhana ("MTN"), Pinjaman Berjangka dan Kredit Pusingan dan kesemuanya dijamin oleh Kerajaan Malaysia (2016: RM4.00 bilion pada 21 September 2016). Sebanyak 11 kelompok (tranche) Sukuk diterbitkan dengan tempoh matang antara 3 tahun sehingga 30 tahun dengan kadar agihan keuntungan antara 3.50% hingga 5.26% setahun sepanjang tempoh pinjaman.

| Kelompok (Tranche) | Tarikh Isu | Nilai Nominal (RM) | Kadar Agihan Keuntungan | Tarikh Matang |
|--------------------|-------------------|-----------------------|-------------------------|-------------------|
| 1 | 21 September 2016 | 300,000,000 | 3.50% | 20 September 2019 |
| 2 | 21 September 2016 | 600,000,000 | 3.60% | 21 September 2021 |
| 3 | 21 September 2016 | 700,000,000 | 3.83% | 21 September 2023 |
| 4 | 21 September 2016 | 700,000,000 | 4.05% | 21 September 2026 |
| 5 | 21 September 2016 | 900,000,000 | 4.62% | 21 September 2036 |
| 6 | 21 September 2016 | 800,000,000 | 4.90% | 21 September 2046 |
| 7 | 17 April 2017 | 800,000,000 | 4.17% | 15 April 2022 |
| 8 | 17 April 2017 | 500,000,000 | 4.39% | 17 April 2024 |
| 9 | 17 April 2017 | 450,000,000 | 4.58% | 16 April 2027 |
| 10 | 17 April 2017 | 700,000,000 | 4.94% | 16 April 2032 |
| 11 | 17 April 2017 | 300,000,000 | 5.07% | 17 April 2037 |
| 12 | 17 April 2017 | 500,000,000 | 5.22% | 17 April 2047 |
| 13 | 7 September 2017 | 300,000,000 | 3.95% | 7 September 2020 |
| 14 | 7 September 2017 | 500,000,000 | 4.08% | 7 September 2022 |
| 15 | 7 September 2017 | 700,000,000 | 4.28% | 6 September 2024 |
| 16 | 7 September 2017 | 1,000,000,000 | 5.05% | 7 September 2037 |
| 17 | 7 September 2017 | 1,000,000,000 | 5.26% | 6 September 2047 |
| Jumlah | | 10,750,000,000 | | |

11. BELUM BAYAR LAIN

| Perihal | 2017 (RM'000) | 2016 (RM'000) |
|----------------------------|------------------|------------------|
| Belum bayar dagangan | 306,027 | 344,469 |
| Belum bayar bukan dagangan | 23,030 | 10,700 |
| Akruan | 257,777 | 221,212 |
| | 586,834 | 576,381 |

NOTA KEPADA PENYATA KEWANGAN

12. MODAL

| Perihal | Nota | 2017 (RM '000) | 2016 (RM '000) |
|----------------|-------------|---------------------------|---------------------------|
| Modal | 12.1 | 21,611,059 | 21,611,059 |
| | | 21,611,059 | 21,611,059 |

Nota tambahan:

- 12.1 Modal adalah jumlah peletakhakan aset dan liabiliti daripada Bahagian Pinjaman Perumahan (BPP) kepada LPPSA pada 1 Januari 2016.

13. HASIL PEMBIAYAAN PERUMAHAN

| Perihal | Nota | 2017 (RM'000) | 4 Jun 2015 hingga 31 Disember 2016 (RM'000) |
|--|-------------|--------------------------|--|
| Pendapatan keuntungan | 13.1 | 2,264,399 | 1,927,029 |
| Pendapatan tambahan 5% daripada agensi | | 5,095 | 1,819 |
| | | 2,269,494 | 1,928,848 |

Nota tambahan:

- 13.1 Pengiktirafan pendapatan keuntungan dalam tahun kewangan adalah diukur berdasarkan kutipan tunai yang diterima. Berdasarkan kepada perenggan 36, MPSAS 33, LPPSA mempunyai tempoh peralihan selama 3 tahun untuk mengiktiraf pendapatan keuntungan berdasarkan asas akruan.

14. PENDAPATAN KEWANGAN LAIN

| Perihal | 2017 (RM'000) | 4 Jun 2015 hingga 31 Disember 2016 (RM'000) |
|-------------------------------------|--------------------------|--|
| Keuntungan pelaburan - Konvensional | - | 2,007 |
| Keuntungan pelaburan - Islamik | 87,057 | 51,425 |
| Hibah | 1,566 | 5,086 |
| | 88,623 | 58,518 |

15. PENDAPATAN PENSEKURITIAN

Pendapatan pensemuritian merupakan fi perkhidmatan yang dikenakan oleh LPPSA kepada Cagamas MBS Berhad atas perkhidmatan yang diberikan dalam menguruskan kutipan daripada fail-fail yang telah disekuritikan.

Sebanyak 408,197 akaun pinjaman perumahan telah dijual kepada Cagamas MBS Berhad tanpa rekursa ke atas LPPSA melalui 18 terbitan pensemuritian dengan nilai jualan RM32.51 bilion. Terimaan bagi kesemua terbitan tersebut adalah RM26.01 bilion selepas ditolak diskau berjumlah RM6.50 bilion.

NOTA KEPADA PENYATA KEWANGAN

16. LAIN-LAIN PENDAPATAN

| Perihal | Nota | 2017 | 4 Jun 2015 hingga 31 Disember 2016 |
|-----------------------------------|-------------|----------------|---|
| | | (RM'000) | (RM'000) |
| Komisen daripada insurans/takaful | | 64,047 | 39,431 |
| Lain-lain pendapatan | 16.1 | 270,910 | 287 |
| | | 334,957 | 39,718 |

Nota tambahan:

- 16.1 Termasuk dalam lain-lain pendapatan adalah dividen daripada Cagamas berjumlah RM139.47 juta dan nilai sisa Pool 1 Cagamas berjumlah RM130.05 juta yang diambil alih pada November 2017.

17. PERBELANJAAN SUMBER MANUSIA DAN MANFAAT PEKERJA

| Perihal | Nota | 2017 | 4 Jun 2015 hingga 31 Disember 2016 |
|---------------------------------|-------------|---------------|---|
| | | (RM'000) | (RM'000) |
| Gaji, elaun dan manfaat pekerja | 17.1 | 54,914 | 52,605 |
| Elaun Lembaga | 25 | 327 | 426 |
| Bantuan pengurusan | | 779 | 713 |
| | | 56,020 | 53,744 |

Nota tambahan:

- 17.1 Termasuk dalam gaji, elaun dan manfaat pekerja adalah perbelanjaan yang terdiri daripada caruman majikan kepada KWAP, KWSP dan PERKESO berjumlah RM1.62 juta [2016: RM2.20 juta], RM3.49 juta [2016: RM2.10 juta] dan RM0.26 juta [2016: RM0.14 juta] masing-masing.

18. PERBELANJAAN PENTADBIRAN

| Perihal | | 2017 | 4 Jun 2015 hingga 31 Disember 2016 |
|-------------------------------|--|---------------|---|
| | | (RM'000) | (RM'000) |
| Kos pentadbiran | | 6,043 | 2,716 |
| Utiliti | | 5,358 | 714 |
| Pembaikan dan penyelenggaraan | | 5,155 | 2,078 |
| | | 16,556 | 5,508 |

NOTA KEPADA PENYATA KEWANGAN

19. PERBELANJAAN KEWANGAN

| Perihal | 2017 (RM'000) | 4 Jun 2015 hingga 31 Disember 2016 (RM'000) |
|----------------------------|------------------|---|
| Pinjaman berjangka | 904,789 | 946,823 |
| Kredit pusingan | 21,881 | 48,310 |
| Sukuk | 327,839 | 46,959 |
| Kertas Komersial Islamik | 39,508 | - |
| Perbelanjaan nilai saksama | 27,122 | 11,869 |
| Lain-lain caj kewangan | 29,536 | 13,515 |
| | 1,350,675 | 1,067,476 |

20. YURAN PROFESIONAL

| Perihal | Nota | 2017 (RM'000) | 4 Jun 2015 hingga 31 Disember 2016 (RM'000) |
|-----------------------------|------|------------------|---|
| Yuran perundingan | | 8,634 | 498 |
| Yuran perundangan | | 612 | 191 |
| Yuran pengurusan | | - | 2,500 |
| Yuran pengauditan | | 168 | - |
| Lain-lain yuran profesional | 20.1 | 2,004 | 443 |
| | | 11,418 | 3,632 |

Nota tambahan:

20.1 Termasuk dalam lain-lain yuran profesional adalah yuran perlesenan dan perbelanjaan berkanun.

NOTA KEPADA PENYATA KEWANGAN

21. LAIN-LAIN PERBELANJAAN

| Perihal | Nota | 2017 | 4 Jun 2015 hingga 31 Disember 2016 |
|---|-------------|---------------|---|
| | | (RM'000) | (RM'000) |
| Perbelanjaan GST | 21.1 | 94 | 151 |
| Perbelanjaan kes tidak diinsuraskan | | 73 | - |
| Elaun rosot nilai bagi pembiayaan perumahan agensi lain | | 3,481 | - |
| Diskaun pensekuritian semula | | 9,998 | - |
| | | 13,646 | 151 |

Nota tambahan:

- 21.1 Termasuk dalam perbelanjaan GST adalah semua cukai input yang diserap oleh LPPSA yang diktiraf sebagai GST Block Input Tax.

22. ELAUN ROSOT NILAI BAGI PEMBIAYAAN PERUMAHAN

| Perihal | 2017 | 4 Jun 2015 hingga 31 Disember 2016 | |
|---|----------------|---|----------|
| | | (RM'000) | (RM'000) |
| Elaun rosot nilai bagi pembiayaan perumahan terdiri daripada: | | | |
| Hutang yang dianggap tidak dapat dikutip daripada peminjam individu | 296,774 | 684,702 | |
| | 296,774 | 684,702 | |

23. CUKAI

LPPSA dikecualikan daripada cukai pendapatan selama 5 tahun bermula 2015 sehingga 2019 mengikut Seksyen 127[3A] Akta Cukai Pendapatan 1967. Walau bagaimanapun, LPPSA dikehendaki mematuhi semua peruntukan seperti yang dinyatakan pada Akta Cukai Pendapatan 1967 termasuk pengisytiharan pendapatan kepada Lembaga Hasil Dalam Negeri (LHDN).

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN

LPPSA terdedah kepada pelbagai risiko kewangan termasuk risiko pasaran, risiko kredit, risiko kecairan dan aliran tunai, risiko kadar faedah dan risiko operasi. Secara umumnya, objektif dan polisi pengurusan risiko kewangan bertujuan bagi mengurangkan risiko disamping memastikan pulangan yang optimum kepada LPPSA.

24.1 RISIKO PASARAN

Risiko pasaran adalah risiko potensi kerugian disebabkan oleh perubahan di dalam nilai instrumen kewangan atau instrumen kewangan lain yang ditunjukkan oleh perubahan di dalam pasaran semasa seperti kadar faedah semasa. Risiko pasaran diurus dan diseimbangkan dengan mempelbagaikan pelaburan dalam instrumen kewangan yang berkualiti dan kecairan yang tinggi bagi mengekalkan modal dan juga untuk mengoptimumkan pulangan pelaburan kepada LPPSA.

24.2 RISIKO KREDIT

Risiko kredit adalah risiko yang berlaku disebabkan ketidakmampuan pihak-pihak yang terlibat di dalam urusan perniagaan untuk memenuhi jangkaan di dalam pembayaran faedah atau pulangan pelaburan seperti yang dipersetujui semasa kontrak dikuatkuasakan. Pendedahan LPPSA kepada risiko kredit adalah melalui aktiviti pinjaman, urusniaga perniagaan am, penempatan tunai dan pelaburan di institusi kewangan yang berlesen. LPPSA memastikan risiko kredit adalah terkawal dengan pemantauan berterusan mengenai kedudukan kewangan dan prestasi kredit pihak yang terlibat.

24.2.1 Jadual dibawah menunjukkan ringkasan jumlah aset kewangan dengan mengambil kira elau rosot nilai:

| Perihal | Aset kewangan sebelum rosot nilai (RM'000) | Elaun rosot nilai (RM'000) | Jumlah nilai dibawa (RM'000) |
|---|---|-----------------------------------|-------------------------------------|
| 2017 | | | |
| Aset kewangan | | | |
| | | | |
| Deposit dan pelaburan di institusi kewangan | 3,306,983 | - | 3,306,983 |
| Pembentukan perumahan | 56,863,085 | (981,476) | 55,881,609 |
| Belum terima lain bukan dagangan | 18,778 | (3,481) | 15,297 |
| | 60,188,846 | (984,957) | 59,203,889 |
| 2016 | | | |
| Aset kewangan | | | |
| | | | |
| Deposit dan pelaburan di institusi kewangan | 1,757,000 | - | 1,757,000 |
| Pembentukan perumahan | 49,202,642 | (684,702) | 48,517,940 |
| Belum terima lain bukan dagangan | 11,691 | - | 11,691 |
| | 50,971,333 | (684,702) | 50,286,631 |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')**24.2 RISIKO KREDIT (samb')**

24.2.2 Analisis usia bagi pendedahan aset kewangan terhadang yang telah matang tetapi belum dirosot nilai adalah seperti dibawah:

| Aset kewangan | Belum lewat terima dan belum terjejas (RM'000) | Lewat terima sehingga 1 bulan (RM'000) | Lewat terima 1 ke 3 bulan (RM'000) | Lewat terima >3 bulan (RM'000) | Jumlah (RM'000) |
|---|---|---|---------------------------------------|-----------------------------------|--------------------|
| 2017 | | | | | |
| Deposit dan pelaburan di institusi kewangan | 3,306,983 | - | - | - | 3,306,983 |
| Pembentangan perumahan | 56,863,085 | - | - | - | 56,863,085 |
| Belum terima lain bukan dagangan | 24,147 | - | - | 3,515 | 27,662 |
| | 60,194,215 | - | - | 3,515 | 60,197,730 |
| 2016 | | | | | |
| Deposit dan pelaburan di institusi kewangan | 1,757,000 | - | - | - | 1,757,000 |
| Pembentangan perumahan | 49,202,642 | - | - | - | 49,202,642 |
| Belum terima lain bukan dagangan | 13,045 | - | - | - | 13,045 |
| | 50,972,687 | - | - | - | 50,972,687 |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')

24.2 RISIKO KREDIT (samb')

24.2.3 Aset kewangan terdedah kepada risiko kredit yang disemak sebagai rosot nilai dan pergerakan ke atas elaun rosot nilai untuk tahun semasa adalah seperti berikut:

| Perihal | Elaun pada 1 Januari (RM'000) | Elaun rosot nilai bagi tahun semasa (RM'000) | Elaun pada 31 Disember (RM'000) |
|--|-------------------------------------|--|---------------------------------------|
| 2017 | | | |
| Aset kewangan | | | |
| Pembentangan perumahan | 684,702 | 296,774 | 981,476 |
| Pembentangan perumahan belum terima agensi lain | - | 3,481 | 3,481 |
| | 684,702 | 300,255 | 984,957 |
| 2016 | | | |
| Aset kewangan | | | |
| Pembentangan perumahan | - | 684,702 | 684,702 |
| | - | 684,702 | 684,702 |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')**24.3 RISIKO KECAIRAN DAN ALIRAN TUNAI**

Risiko kecairan dan aliran tunai adalah risiko yang berlaku apabila dana yang diperlukan tidak mencukupi bagi memenuhi komitmen kewangan apabila ia perlu dijelaskan. LPPSA sentiasa memantau aliran tunai masuk dan keluar yang diunjurkan bagi memastikan bahawa kedudukan kewangan LPPSA sentiasa kukuh dan kecairan tunai sentiasa terjamin. Selain itu, LPPSA juga memastikan tahap kecairan aset adalah mencukupi dan tersedia ada melalui penempatan sejumlah tunai dan deposit mudah cair di institusi-institusi kewangan berlesen berdasarkan anggaran komitmen kewangan yang perlu dijelaskan.

24.3.1 Kelompok kecairan LPPSA terdiri daripada tunai dan aset semasa lain seperti berikut:

| Perihal | 2017 (RM'000) | 2016 (RM'000) |
|----------------------------|--------------------------------|--------------------------------|
| Tunai dan kesetaraan tunai | 3,322,879 | 1,836,742 |
| Pembentangan perumahan | 55,881,609 | 48,517,940 |
| | 59,204,488 | 50,354,682 |

24.3.2 Jadual dibawah menunjukkan ringkasan kematang liabiliti kewangan LPPSA berdasarkan nilai saksama pada tempoh matang secara kontrak seperti berikut:

| Perihal | Dalam 12 bulan (RM'000) | 2 ke 5 tahun (RM'000) | Lebih dari | | | |
|---------------------------|--|--|-----------------------------------|----------------------------------|--|--|
| | | | 5 tahun (RM'000) | Jumlah (RM'000) | | |
| 2017 | | | | | | |
| Liabiliti kewangan | | | | | | |
| Kredit pusingan | 750,000 | - | - | 750,000 | | |
| Pinjaman berjangka | 9,100,000 | 4,800,012 | 8,008,932 | 21,908,944 | | |
| Sukuk | - | 2,506,259 | 8,273,787 | 10,780,046 | | |
| | 9,850,000 | 7,306,271 | 16,282,719 | 33,438,990 | | |
| 2016 | | | | | | |
| Liabiliti kewangan | | | | | | |
| Kredit pusingan | 840,000 | - | - | 840,000 | | |
| Pinjaman berjangka | 6,000,000 | 13,900,000 | 2,000,029 | 21,900,029 | | |
| Sukuk | - | 902,565 | 3,109,275 | 4,011,840 | | |
| | 6,840,000 | 14,802,565 | 5,109,304 | 26,751,869 | | |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')

24.4 RISIKO KADAR FAEDAH

Risiko kadar faedah adalah risiko berkaitan modal atau pendapatan yang terhasil daripada pergerakan kadar faedah. Ia terhasil daripada perbezaan antara masa perubahan kadar faedah dengan masa aliran tunai (risiko penentuan semula harga), hubungan antara perubahan kadar faedah dengan lengkung hasil yang memberi kesan kepada kos pinjaman LPPSA (risiko asas), hubungan antara perubahan kadar faedah merangkumi keseluruhan spektrum tempoh matang (risiko lengkung hasil), dan pilihan kadar faedah berkaitan produk LPPSA (risiko pilihan).

Jadual di bawah menunjukkan butiran mengenai kesan ke atas ekuiti dan lebihan tahun semasa sekiranya kadar faedah berubah sebanyak 100 mata asas dengan semua pemboleh ubah lain dianggap malar:

| Perihal | +100bps (RM'000) | -100bps (RM'000) |
|-----------------------------------|---------------------|---------------------|
| 2017 | | |
| Kesan kepada ekuiti | 252,204 | (252,204) |
| Kesan kepada lebihan tahun semasa | 21,701 | (21,701) |
| 2016 | | |
| Kesan kepada ekuiti | 230,503 | (230,503) |
| Kesan kepada lebihan tahun semasa | 14,392 | (14,392) |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')

24.4 RISIKO KADAR FAEDAH (samb')

| | Dalam tempoh setahun (RM'000) | Dalam tempoh 1 hingga 5 tahun (RM'000) | Lebih dari 5 tahun (RM'000) | Tidak sensitif faedah (RM'000) | Jumlah (RM'000) |
|----------------------------------|----------------------------------|---|--------------------------------|-----------------------------------|--------------------|
| 2017 | | | | | |
| ASET KEWANGAN | | | | | |
| Tunai dan kesetaraan tunai | 3,322,876 | - | - | 3 | 3,322,879 |
| JUMLAH ASET KEWANGAN | 3,322,876 | - | - | 3 | 3,322,879 |
| LIABILITI KEWANGAN | | | | | |
| Pinjaman | 9,850,000 | 7,306,271 | 16,282,719 | - | 33,438,990 |
| JUMLAH LIABILITI KEWANGAN | 9,850,000 | 7,306,271 | 16,282,719 | - | 33,438,990 |
| Jurang sensitif faedah/untung | (6,527,124) | (7,306,271) | (16,282,719) | | |
| Jurang terkumpul | (6,527,124) | (13,833,395) | (30,116,114) | | |
| 2016 | | | | | |
| ASET KEWANGAN | | | | | |
| Tunai dan kesetaraan tunai | 1,836,740 | - | - | 2 | 1,836,742 |
| JUMLAH ASET KEWANGAN | 1,836,740 | - | - | 2 | 1,836,742 |
| LIABILITI KEWANGAN | | | | | |
| Pinjaman | 6,840,000 | 14,802,565 | 5,109,304 | - | 26,751,869 |
| JUMLAH LIABILITI KEWANGAN | 6,840,000 | 14,802,565 | 5,109,304 | - | 26,751,869 |
| Jurang sensitif faedah/untung | (5,003,260) | (14,802,565) | (5,109,304) | | |
| Jurang terkumpul | (5,003,260) | (19,805,825) | (24,915,129) | | |

NOTA KEPADA PENYATA KEWANGAN

24. PENGURUSAN RISIKO KEWANGAN (samb')

24.5 RISIKO OPERASI

Risiko operasi merupakan risiko kerugian yang wujud berikutan kegagalan dalam proses kawalan dalaman organisasi. Pendekatan pengurusan risiko operasi yang terancang dan konsisten diguna pakai LPPSA bagi menjajar strategi, polisi, proses, teknologi dan peningkatan pengetahuan di kalangan anggota bertujuan mewujudkan nilai tambah dan penambahbaikan berterusan terhadap proses kerja di samping mengamalkan urus tadbir korporat yang baik bertujuan memastikan kawalan dalaman yang menyeluruh.

24.6 INSTRUMEN KEWANGAN DIBAWA PADA NILAI SAKSAMA

Nilai saksama adalah harga yang akan diterima untuk menjual aset atau dibayar untuk memindahkan liabiliti dalam urusniaga yang teratur di antara peserta pasaran pada tarikh pengukuran. Maklumat yang dikemukakan ini merupakan anggaran nilai saksama pada tarikh penyata kedudukan kewangan.

Jadual di bawah menganalisis instrumen kewangan yang dibawa pada nilai saksama, menggunakan kaedah penilaian. Tahap yang berbeza telah ditakrifkan seperti berikut:

- (i) Tahap 1: Harga sebutan (tidak dilaras) dalam pasaran aktif untuk aset dan liabiliti yang serupa.
- (ii) Tahap 2: Input selain daripada harga sebutan yang termasuk dalam Tahap 1 yang boleh diperhatikan untuk aset atau liabiliti, sama ada secara langsung (iaitu harga) atau secara tidak langsung (iaitu diperolehi daripada harga).
- (iii) Tahap 3: Input untuk aset atau liabiliti yang tidak berdasarkan data pasaran yang boleh diperhatikan (input tak boleh diperhatikan).

| Perihal | Tahap 1 (RM'000) | Tahap 2 (RM'000) | Tahap 3 (RM'000) | Jumlah (RM'000) |
|---------------------------|---------------------|---------------------|---------------------|--------------------|
| 2017 | | | | |
| Liabiliti Kewangan | | | | |
| Kredit Pusingan | - | - | 750,000 | 750,000 |
| Pinjaman Berjangka | - | - | 21,908,944 | 21,908,944 |
| Sukuk | - | - | 10,780,046 | 10,780,046 |
| | - | - | 33,438,990 | 33,438,990 |

2016

Liabiliti Kewangan

| | | | | |
|--------------------|---|---|-------------------|-------------------|
| Kredit Pusingan | - | - | 840,000 | 840,000 |
| Pinjaman Berjangka | - | - | 21,900,029 | 21,900,029 |
| Sukuk | - | - | 4,011,840 | 4,011,840 |
| | - | - | 26,751,869 | 26,751,869 |

NOTA KEPADA PENYATA KEWANGAN

25. PENDEDAHAN PIHAK BERKAITAN

LPPSA melapor kepada Kementerian Kewangan dan Kementerian Kewangan adalah dikawal oleh Kerajaan Malaysia.

Anggota pengurusan utama LPPSA adalah termasuk anggota Lembaga dan kumpulan pengurusan kanan LPPSA. LPPSA memberi kemudahan pembiayaan perumahan yang sama seperti penjawat awam Kerajaan kepada Pengerusi LPPSA, anggota Lembaga dan kumpulan pengurusan kanan yang layak. Kemudahan pembiayaan perumahan adalah bukan sebahagian daripada pakej saraan kepada Pengerusi dan anggota Lembaga.

Jumlah saraan dan bilangan anggota lembaga pengarah LPPSA yang berkhidmat secara sepenuh masa adalah seperti berikut:

Jumlah saraan : RM0.32 juta (2016: RM0.43 juta)

Bilangan ahli : 6 orang (2016: 6 orang)

Kumpulan pengurusan kanan LPPSA adalah terdiri daripada Ketua Pegawai Eksekutif, Ketua Pegawai Kewangan, Ketua Bahagian Operasi, Ketua Bahagian Perancangan Korporat dan Ketua Bahagian Perkhidmatan Korporat.

Jumlah saraan dan bilangan ahli kumpulan pengurusan kanan LPPSA yang berkhidmat secara sepenuh masa adalah seperti berikut:

Jumlah saraan : RM1.93 juta (2016: RM1.61 million)

Bilangan ahli : 5 orang (2016: 4 orang)

26. KETIDAKPASTIAN ANGGARAN PEMBIAYAAN PERUMAHAN

Berdasarkan perenggan 140, MPSAS 1, LPPSA perlu mendedahkan dalam nota maklumat tentang andaian utama berkenaan masa hadapan, dan sumber utama lain berhubung dengan ketidakpastian anggaran pada tarikh pelaporan, yang mempunyai risiko signifikan dan menyebabkan pelarasan material terhadap amaun bawaan bagi aset dan liabiliti dalam tahun kewangan akan datang.

Amaun bawaan pembiayaan perumahan seperti pada 31 Disember 2017 adalah berdasarkan kepada peletakhkan baki prinsipal pembiayaan perumahan daripada Kerajaan Malaysia pada 1 Januari 2016 mempunyai kesan yang paling signifikan kepada jumlah yang diiktiraf dalam penyata kewangan. LPPSA mengiktiraf pengeluaran pembiayaan dan kutipan balik berkaitan pembiayaan perumahan berdasarkan kutipan dan pembayaran tunai yang tidak mematuhi asas akruan MPSAS.

Pihak LPPSA sedang dalam proses melaksanakan kerja-kerja pemurnian data bagi semua fail-fail peminjam. Proses ini telah bermula pada 20 Jun 2016 dan dijangka selesai pada tahun 2018. Proses pemurnian data ini bertujuan untuk memastikan ketepatan baki pinjaman dalam akaun peminjam selari dengan asas akruan MPSAS. Justeru itu, amaun bawaan pembiayaan perumahan yang dilaporkan pada 31 Disember 2017 adalah tertakluk kepada perubahan amaun selepas proses pemurnian data dilaksanakan.

Bagaimanapun, berdasarkan perenggan 36-62, MPSAS 33 yang membenarkan tempoh pelepasan peralihan sehingga tiga tahun, LPPSA mempunyai selama tempoh tersebut untuk mengubah dasar perakaunannya berkenaan pengukuran aset ini bermula selepas tarikh pemakaian MPSAS.

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No. 9, Kompleks Kementerian Kewangan
Persiaran Perdana, Presint 2
Pusat Pentadbiran Kerajaan Persekutuan
62592 Putrajaya

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